

# **Signaling Delivery Controller**

# User Guide

5.2

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## About this Document

Document Name: F5 Signaling Delivery Controller User Guide

Catalog Number: RG-022-52-22 Ver. 3

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## **Document Objectives**

This document details and describes the configuration and management procedures of the F5 Signaling Delivery Controller (SDC). This document is designed for end users.

Note: Some of the features described in this document are only supported by virtual or bare-metal installations of the SDC site. Feature support that is dependent on the installation type is mentioned per feature within this document.

## **Document History**

<b>Revision Number</b>	Change Description	Change Location
Ver 2 – June 2021	Update Editing an SNMPv3_Internal User Profile	Editing an SNMPv3_Internal User Profile
Ver. 3 – February 2021	<ol> <li>Updated expected Resolve Session Management behavior</li> <li>Update notification pool guidelines</li> </ol>	<ol> <li>Table 28: Session Actions</li> <li>Configuring a Notification Pool</li> </ol>



## Conventions

The style conventions used in this document are detailed in Table 1.

Convention	Use
Normal Text Bold	Names of menus, commands, buttons, user-initiated CLI commands and other elements of the user interface
Normal Text Italic	Links to figures, tables, and sections in the document, as well as references to other documents
Script	Language scripts
Courier	File names
Note:	Notes which offer an additional explanation or a hint on how to overcome a common problem
Warming:	Warnings which indicate potentially damaging user operations and explain how to avoid them
8	Sections in this guide that relate only to EMS are marked with this icon

#### **Table 1: Conventions**



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## **1. Working with the SDC**

The F5<sup>®</sup> Traffix<sup>®</sup> Signaling Delivery Controller<sup>™</sup> (SDC) solution enables routing and exchange of data between different protocols, such as Diameter, SS7, HTTP, and others using an advanced transformation and flow management engine.

The SDC solution can be configured and monitored via a Web UI. In addition, certain configuration and monitoring functionalities are supported by Web Service APIs and a CLI application. For a description of the available Web Service APIs, see the *F5 SDC Web Service API Guide* and for more information about the CLI application, see the *F5 SDC CLI Application Guide*.



## 2. Getting to Know the SDC/EMS Web UI

The procedures described in this document assume that SDC is remotely configured from a Web Browser. Therefore, in order to perform these procedures, you must have network access to SDC.

The Web UI reflects the two types of sites that can be installed as part of the F5 Traffix SDC solution:

- The SDC Web UI is used to configure peer connectivity and traffic processing definitions for a local SDC site, as well as to configure and view the collected data for the local site.
- The EMS Web UI is used when your deployment includes multiple SDC that you
  want to manage from a single, centralized site. Using the EMS Web UI, you can
  perform global configurations, as well as view and monitor your sites' performance
  at any given moment, including viewing analytical reports and tracking fault
  management for troubleshooting and prevention of downtime.

Note: The option to manage multiple SDC sites with an EMS site is only available for bare metal installations.

The SDC and EMS Web UI interface are similar both in their look and feel and in the available actions that can be performed through them. Certain actions, however, are only available in a specific Web UI. Actions that are only supported in the EMS Web UI are marked with this icon: Such actions include global configurations and viewing certain reports, that are not available using a local SDC Web UI.

## 2.1 Accessing the SDC/EMS Web UI

This section describes how to access an SDC or an EMS Web UI.

#### To access an SDC/EMS Web UI:

1

Launch a web browser.



Note: The SDC/EMS Web UI is supported by the following browsers:

Internet Explorer: Version 1909 OS build 18363.1316

Microsoft Edge: Version 88.0.705.56 (Official build) (64-bit)

Mozilla Firefox: Version 85.0

Google Chrome: Version 88.0.4324.104 (Official Build) (64-bit)

Enter the following HTTP path:

2.

http://<IP address>:8080/MgmtConsole/MgmtConsole.html in the browser's address line (the IP address that is defined for the Web UI in the site topology file during the installation process). The login screen appears.

Note: The recommended screen resolution is 1280x1024 dpi.

## 2.2 Logging in to the SDC/EMS Web UI

To successfully log in to the SDC Web UI, the user must authenticate his credentials by performing the following procedure:

#### 1. To log in to SDC/EMS Web UI:

2.

Enter the Username and Password provided to you by F5 Systems.

Warning: By default open credentials are authenticated internally by the SDC. This authentication can also be performed using an external LDAP server. To configure the SDC to use ( external LDAP server, see *Appendix E: Configuring LDAP Authentication*.

If the user authentication process used an external LDAP server, all configuration changes will be logged in the audit log with the LDAP username.



Note: You can view the End User License Agreement, by clicking on End User License Agreement in the login screen.

Note: Once you are logged in, if you want to switch to another user, log out and then log in again with the desired user name and password.

## 2.3 Using the SDC/EMS Web UI

The interface is comprised of the following areas:

- Note: The SDC/EMS Web UI supports Latin-based alphabet characters.
- The Menu Bar
- The Tab Bar
- The Navigation Pane
- The Display Pane (tables or graphs)

#### Figure 1: SDC Web UI's Interface

🚯   SDC	Dashboard Reports	Topology Flows	Alarms Administration		Site: vdra015_xs	.09 🔁 Critical: 9 🗔 Minor: 2	2   traffix ≛ ▼   Help ▼   Ø ON
Navigation Peer Profiles	vdra015_xs_09 > SDC Components SDC Components Site External Con	nections Site Internal Connections	Tab M	enu		Menu Bar	)
Global Properties	ion Edit C Refresh 🛞 Advan	ced View 🔲 Simple View				More Details	Type Filer Text
vdra015_xs_09     Pane		<ul> <li>Name</li> </ul>	- Host	Configuration Sync Status	Last Sync Status Change	<ul> <li>Health</li> </ul>	v Status v
SDC Components	CPF	vdra015-xs-09-cpf1_cpf1	vdra015-xs-09-cpf1	Synced	Wed Aug 17 09:49:43 IDT 2016	Good	🗢 Up 🌷
Virtual Servers	Configuration Manager	vdra015-xs-09-master1_cm-1	vdra015-xs-09-master1	Ø N/A	N/A	<sub>N/A</sub>	🗢 up
Pools	Configuration Manager	vdra015-xs-09-master2_cm-2	vdra015-xs-09-master2	Ø N/A	N/A	N/A	🗢 Up
Access Control List	FEP	vdra015-xs-09-fep1_fep-io	vdra015-xs-09-fep1	C Synced	Wed Aug 17 09:48:21 IDT 2016	Good	🗢 Up
Health Monitoring	NMS Agent	vdra015-xs-09-master2_nmsagent-2	vdra015-xs-09-master2	Ø N/A	Wed Aug 17 09:42:20 IDT 2016	N/A	Oown
Pirscrype	NMS Agent	vdra015-xs-09-master1_nmsagent-1	vdra015-xs-09-master1	Synced	Wed Aug 17 09:42:07 IDT 2016	<sub>N/A</sub>	🗢 Up
	OamDB	vdra015-xs-09-master2_oamDB-1	vdra015-xs-09-master2	C NA	N/A	∥ <sub>N/A</sub>	🗢 up
	OamDB	vdra015-xs-09-master1_oamDB-1	vdra015-xs-09-master1	Ø N/A	N/A	I N/A	🗢 Up
(Tables or Graphs)	Session Repository	vdra015-xs-09-tripo2_tripo1	vdra015-xs-09-tripo2	C NA	N/A	Poor	🗢 up
	Session Repository	vdra015-xs-09-tripo1_tripo1	vdra015-xs-09-tripo1	Ø NA	N/A	Poor	🗢 up
	U	vdra015-xs-09-master2_webui-2	vdra015-xs-09-master2	Synced	Wed Aug 17 09:42:10 IDT 2016	<sub>N/A</sub>	🗢 Up
	u	vdra015-xs-09-master1_webui-1	vdra015-xs-09-master1	Synced	Wed Aug 17 09:42:11 IDT 2016	∥ <sub>N/A</sub>	🗢 up
	H ( ) Page 1 of 1	٠					

9

Note: The SDC/EMS Web UI supports Latin-based alphabet characters.



#### 2.3.1 The Menu Bar

Table 2 describes the SDC/EMS menu tabs.

Tab	SDC Description	S EMS Description
😕 Major: 3 📮 Critical: 1 🟳 Minor: 1	Enables you to view generated traps in the Trap Viewer table per trap severity level	Enables you to view generated traps in the Trap Viewer table per trap severity level
<b>8</b>	N/A	Shows that you are working with an EMS to manage multiple sites
traffix Log Out Log Out Last Login: Today	Enables you to change your user interface information	Enables you to change your user interface
Change Password	Enables you to change your password to access the user interface.	Enables you to change your password to access the user interface.
Log Out	Enables you to log out from the user interface, and returns you to the login screen.	Enables you to log out from the user interface, and returns you to the login screen.
Help	Enables you to access the SDC Web UI HTML Help or API scripting	Enables you to access the EMS Web UI HTML Help or API scripting
2 ON	Auto Refresh is enabled by default so that the most updated configuration data is displayed. Automatic refresh can be enabled or disabled	Auto Refresh is enabled by default so that the most updated configuration data is displayed. Automatic refresh can be enabled or disabled

#### Table 2: The Menu Bar



#### 2.3.2 The Tab Bar

Table 3 describes the SDC/EMS tab bar.

Tab	SDC Description	Set EMS Description
Dashboard	Displays current system KPI's, statistics graphs and recently generated SNMP traps.	Displays current system KPI's, statistics graphs and recently generated SNMP traps.
Reports	System wide reports and graphs with optional filtering for both statistics and short-term tracing.	System wide reports and graphs with optional filtering for both statistics and short-term tracing.
Topology	Provides topology entity configuration interface.	Displays a bird-eye topology view and provides topology entity configuration interface.
Flows	Provides contextual flow management editing interface	Provides contextual flow management editing interface (when EMS is installed Routing is globally configured).
Alarms	Provides an overview of SNMP active alarms and an alarm history log	Provides an overview of SNMP active alarms and an alarm history log
Administration	Provides an interface for administrative procedures such as user management, backup and restore, global threshold management, list definitions, etc.	Provides an interface for administrative procedures such as user management, backup and restore, global threshold management, list definitions etc.

#### Table 3: The Tab Bar

#### 2.3.3 The Navigation Pane

The Navigation Pane displays the sub-menu options for each of the tabs.



#### 2.3.4 Common Actions

This section describes the common actions that are available to a user through the Web UI. Users can easily select an entity in a table and then make changes to it, such as adding, a peer or pool. Some of the actions are available through the column's context menu.

Button	Description	
🖶 Submit	Saves changes applied to a selected item.	
🔂 Add	Adds an item.	
🗹 Edit	Edits the selected item.	
C Enable	Sets the Administrative State to Enabled for the selected item.	
More Details	Expands the <b>Topology</b> > <b>SDC Components/Peers/Pools</b> and	
	Monitoring tables for horizontal scroll view of additional data	
	Less Details removes the display of the additional data.	
	Expands some decision tables (such as, <b>Flows &gt; Routing</b>	
	<b>Rules/Transformation and Administration &gt;</b>	
	Tracing/Message Prioritization) with a Comment column.	
Ø Disable	Sets the Administrative State to Disabled for the selected item	
Duplicate	Creates another item in the table with all the definitions of the selected item.	
C Remove	Removes the selected item.	
Move To	Moves the selected row to the first or last row of a selected	
	page, as defined in the Move row window.	
🕑 Down	Moves the selected item to a lower place in the list.	
❶ Up	Moves the selected item to a higher place in the list.	

Fable 4:	Common	Actions
----------	--------	---------



Button	Description
Rule Attributes	Defines the attributes (AVP's) of the rule table.
Flows Summary	Displays all the configured rules for flow management.
G Script View	Displays the selected rule in script language.
C Refresh	Refreshes the selected item's properties in certain screens, in case they were modified by another user in a remote location.
≧ Sort Ascending	Sorts the table in an alphabetically ascending order.
Sort Descending	Sorts the table in an alphabetically descending order.
III Columns F	Selects which table columns to display.
▼ Filter ►	Selects which table rows to display according to a filter: rows which match the column's filter text are displayed.

Note: The buttons availability changes according to the selected item in the Navigation pane (e.g.: when an item cannot be moved, the Down/Up buttons are unavailable).

#### 2.3.5 Keyboard Navigation

In this SDC release, there is an option to navigate through the Web UI using your keyboard. This option is supported in all SDC and EMS screens.

The navigation keys and their corresponding actions are detailed in *Table 5*.

Table	5:	Keyboard	Navigation
-------	----	----------	------------

Key	Action
Tab	Moving forward to the next element or section
Shift + Tab	Moving backwards to the previous element or section
Alt + J	Brings focus to Tab Bar
Alt + M	Brings focus to Menu Bar



Key	Action
Alt + N	Brings focus to Navigation Pane
Alt + Arrow Down	Opening a drop-down list
Shift + Arrow	Moves the items in the drop list without having to open it
Down/Arrow Up	
Arrow Up/Arrow	Navigation between drop-down list items
Down	Moves the screen view focus up and down
1.	Navigates through the navigation panel tree
Arrow Left/Agrow	Opens and close navigation folders when standing on them
Right	
Space	Selects peers/pools. Pressing the space bar again will cancel the selection
Space + Enter + Tab	Selects and saves the peer/pool selection
Enter 1.	Selecting an element from a drop-down list
2.	Selecting the tab in focus
3.	Accessing a link
4.	Opening the information detail when standing on the ? icon
Alt + A	Add flow
Alt + R	Delete flow
Ctrl + Q	Go out from script editor
Alt + W	Returns the focus to tab
Alt + left arrow	Go back to previous screen
Home/End	Brings focus to the beginning or end of the Navigation Pane

#### 2.3.6 SDC Decision Tables

The SDC decision tables are used to define message-specific behavior for the following decisions:

Dynamic Peer Profiles



- Flows
- Transformation (pre and post)
- Session Management
- Routing Rules
- Message Prioritization
- Tracing

Decision tables are tables of rules, defined by the user. These rules are used to apply specific actions and configurations to certain messages only, based on the message properties.

Note: The SDC supports up to 1000 routing rows in a decision table.

Each rule is configured with conditions that filter messages according to specific message properties, as well as a rule action that contains a specific action and/or configuration that will be applied to messages that meet the rule conditions. Each rule is defined with three parameters – the rule name, the rule attributes and the rule action.

The **rule name** is displayed in the ID column in the decision table. It is configured by the system and is made up of a pre-defined prefix (per decision table type) and the rule number.

The **rule attributes** are each displayed in a dedicated column with their user-defined name in the decision table. They are configured by the user, and when no rule attributes are configured for the decision table, only the rule name and rule action columns appear in the decision table. The rule attributes are message properties that are used as conditions to filter the incoming messages to match a specific rule.

The **rule action** is displayed in a column in the decision table. When the rule action is configured by script, it is not displayed in the decision table, but rather in the area below the table when a row in the table is selected.



Note: There are some rule actions that have associated rule configurations. The associated rule configurations are displayed in the area below the table when the row in the table is selected.

When a message is received by the SDC, its properties are compared against the values defined for the rule attributes for the rule that appears in the first row in the decision table. If all the defined rule attribute values are matched, the actions defined for that rule and its associated configurations (when applicable) are implemented for the message. If the rule's criteria are not all matched, the rule attribute values in the next row in the decision table are checked, until a rule is found with all the matching criteria.

Configuring the decision tables includes the following procedures:

- Adding Rule Attributes
- Defining the Rule Criteria
- Creating and Defining Attribute Lists

#### 2.3.6.1 Adding Rule Attributes

Rule attributes are message properties that are used as the rule's criteria. Each rule attribute must be added to the decision table by the user. Once a rule attribute is added to the decision table, you can define the rule attribute value for each rule in the decision table.

1. 2.

#### To add a rule attribute to a decision table:

In the decision table screen, click **Rule Attributes**.

<sup>3.</sup> In the Rule Attributes window, click **Add**. A new row is added to the Rule Attribute table.

In the **Label** column, enter a name for the rule attribute. This name will appear as the column name for this rule attribute in the decision table.

Note: Label cell entries cannot start with a number.



In the **Attribute** column, enter the message property that is checked against the defined value for this attribute in the decision table.

4.

Note: The SDC has a list of predefined properties for various SDC entities that can be used in any of the decision tables. For information about the predefined properties, see *Appendix D: Decision Table Attributes*.

In the **Type** column, from the drop-down list, select the way that the message property is checked against the value defined for this attribute.

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Checks That
The string that the user defines for this rule attribute in the decision table matches the string data retrieved from the message.
The string that the user defines for this rule attribute in the decision table does not match the string data retrieved from the message.
The substring that the user defines for this rule attribute in the decision table matches a substring of the string data retrieved from the message. Note: Using this filter type may impact performance. It is therefore recommended to use the prefix or suffix filter types.
The substring that the user defines for this rule attribute in the decision table does not match a substring of the string data retrieved from the message. Note: Using this filter type may impact performance. It is therefore recommended to use the prefix or suffix filter types.
The substring that the user defines for this rule attribute in the decision table matches a substring of the string data retrieved from the message, without taking upper/lower case differences into account. Note: Using this filter type may impact performance. It is therefore recommended to use the prefix or suffix filter types.

#### **Table 6: Type Description**



Filter Type	Checks That
SUBSTRING IGNORE CASE COMPLEMENT	The substring that the user defines for this rule attribute in the decision table does not match a substring of the string data retrieved from the message, without taking upper/lower case differences into account. Note: Using this filter type may impact performance. It is therefore recommended to use the prefix or suffix filter types.
OCTET STRING	The string that the user defines for this rule attribute in the decision table matches the binary data retrieved from the message. Note: An IP address must be in hexadecimal syntax without the "Ox" prefix.
SCRIPT	The script that the user defines for this rule attribute returns "true".
REGEXP	The regular expression that the user defines for this rule attribute in the decision table matches the string data retrieved from the message. Note: Using this filter type may impact performance and is therefore not recommended.
NUMBER	The number that the user defines for this rule attribute in the decision table matches the numerical data retrieved from the message.
NUMBER COMPLEMENT	The number that the user defines for this rule attribute in the decision table doesn't match the numerical data retrieved from the message.
POSITIVE NUMBER	The range that the user defines (between 1 and a maximum value) for this rule attribute in the decision table matches the numerical data retrieved from the message.
BOOLEAN	The Boolean value that the user defines for the rule attribute in the decision table matches the Boolean value retrieved from the message.
NUMBER RANGE	The number range that the user defines for this rule attribute in the decision table encompasses the numerical data retrieved from the



Filter Type	Checks That
	message. Guidelines: Use the following format to define the range: " <min> - <max>", where <min> is the value equal to the lowest range value and <max> is the value equal to the highest range value.</max></min></max></min>
STRING RANGE	The string representation of a number range that the user defines for this rule attribute in the decision table encompasses the numerical data retrieved from the message. Guidelines: Use the following format to define the range: " <min> - <max>", where <min> is the value equal to the lowest range value and <max> is the value equal to the highest range value.</max></min></max></min>
DATE RANGE	The date range that the user defines for this rule attribute in the decision table encompasses the date data retrieved from the message. Guidelines: Use the following format to define the range: " <min> - <max>", where <min> is the value equal to the lowest range value and <max> is the value equal to the highest range value. Note: The date format is dd.mm.yyyy</max></min></max></min>
PEER STATE	The peer state that the user defines for this rule attribute in the decision table matches the peer data retrieved from the message.
PROTOCOL	The protocol that the user defines for this rule attribute in the decision table matches the protocol data retrieved from the message.
IP ADDRESS	The IP address that the user defines for this rule attribute in the decision table matches the IP address data retrieved from the message. Note: The value can either be a machine name or a textual representation of its IP address.
IP ADDRESS RANGE	The IP address range that the user defines for this rule attribute in the decision table encompasses the IP address data retrieved from the message. Guidelines: Use the following format to define the range: " <min> - <max>", where <min> is the value equal to the lowest range value and <max> is the value equal to the highest range value.</max></min></max></min>



Filter Type	Checks That
	Note: The minimum and maximum values can either be a machine name or a textual representation of its IP address.
STRING IGNORE CASE	The string that the user defines for this rule attribute in the decision table matches the string data retrieved from the message, without taking upper/lower case differences into account.
STRINGE IGNORE CASE COMPLEMENT	The string that the user defines for this rule attribute in the decision table does not match the string data retrieved from the message, without taking upper/lower case differences into account.
POOL STATE	The pool state that the user defines for this rule attribute in the decision table matches the pool data retrieved from the message.
TIME	The time that the user defines for this rule attribute in the decision table matches the time data retrieved from the message. Note: The time format is hh.mm.ss
TIME RANGE	The time range that the user defines for this rule attribute in the decision table encompasses the time data retrieved from the message. Guidelines: Use the following format to define the range: " <min> - <max>", where <min> is the value equal to the lowest range value and <max> is the value equal to the highest range value. Note: The time format is hh.mm.ss</max></min></max></min>
DATE	The date that the user defines for this rule attribute in the decision table matches the date data retrieved from the message. Note: The date format is dd.mm.yyyy
PREFIX	The string that the user defines for this rule attribute in the decision table matches the prefix of the string data retrieved from the message.
PREFIX IGNORE CASE	The string that the user defines for this rule attribute in the decision table matches the prefix of the string data retrieved from the message, without taking upper/lower case differences into account.



Filter Type	Checks That
PREFIX COMPLEMENT	The string that the user defines for this rule attribute in the decision table does not match the prefix of the string data retrieved from the message.
PREFIX IGNORE CASE COMPLEMENT	The string that the user defines for this rule attribute in the decision table does not match the prefix of the string data retrieved from the message, without taking upper/lower case differences into account.
SUFFIX	The string that the user defines for this rule attribute in the decision table matches the suffix of the string data retrieved from the message.
SUFFIX IGNORE CASE	The string that the user defines for this rule attribute in the decision table matches the suffix of the string data retrieved from the message, without taking upper/lower case differences into account.
SUFFIX COMPLEMENT	The string that the user defines for this rule attribute in the decision table does not match the suffix of the string data retrieved from the message.
SUFFIX IGNORE CASE COMPLEMENT	The string that the user defines for this rule attribute in the decision table does not match the suffix of the string data retrieved from the message, without taking upper/lower case differences into account.
LIST	One of the values included in the list that the user defines for this rule attribute in the decision table matches the data retrieved from the message. Note: The list name cannot be edited. In addition, lists that are
	associated with a configured rule cannot be deleted. Note: The list filter type can be used up to 3 times in a decision table.
LIST COMPLEMENT	None of the values included in the list that the user defines for this rule attribute in the decision table match the data retrieved from the message.
	Note: The list name cannot be edited. In addition, lists that are associated with a configured rule cannot be deleted.



Filter Type	Checks That
	Note: The list filter type can be used up to 3 times in a decision table.
LIST PREFIX	The string (message AVP prefix) that the user defines for this rule attribute in the decision table matches one of the strings defined in the list.
LIST PREFIX IGNORE CASE	The string (message AVP prefix) that the user defines for this rule attribute in the decision table matches one of the strings defined in the list, without taking upper/lower case differences into account.
LIST PREFIX COMPLEMENT	The string (message AVP prefix) that the user defines for this rule attribute in the decision table does not match one of the strings defined in the list.
LIST PREFIX IGNORE CASE COMPLEMENT	The string (message AVP prefix) that the user defines for this rule attribute in the decision table does not match the prefix of the list data retrieved from the message, without taking upper/lower case differences into account.
LIST SUFFIX	The string (message AVP suffix) that the user defines for this rule attribute in the decision table matches one of the strings defined in the list.
LIST SUFFIX IGNORE CASE	The string (message AVP suffix) that the user defines for this rule attribute in the decision table matches one of the strings defined in the list, without taking upper/lower case differences into account.
LIST SUFFIX COMPLEMENT	The string (message AVP suffix) that the user defines for this rule attribute in the decision table does not one of the strings defined in the list.
LIST SUFFIX IGNORE CASE COMPLEMENT	The string (message AVP suffix) that the user defines for this rule attribute in the decision table does not match one of the strings defined in the list, without taking upper/lower case differences into account.

In the **Description** column, enter a free text description of the attribute.

Repeat steps 2-6 until all rule attributes have been added.

6. 7.



Click **Save**. The decision table is now updated with columns reflecting the label values of the added rule attributes.

### 8 2.3.6.2 Defining the Rule Criteria

The values defined for each Rule Attribute ensure that each message is correctly processed by the SDC. Only once all the defined rule attribute values are matched is the rule action implemented for the message.

#### To define rule attribute values:

In the decision table screen, click **Add**. A new row is added to the decision table with the corresponding prefix the next available serial number.

Fill in the value field for each rule attribute as follows:

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A value based on the rule attribute type (string, boolean, etc.) – the message and entity will be checked to see if they contain the property with the matching value according to the filter type (as defined when *Adding Rule Attributes*).

Note: If the rule attribute is defined as a list, enter the name of the list as it appears in the Attribute Lists table. For more information, see *Creating and Defining Attribute* b*Lists*.

A value of "**~exists**" – when this value is entered, the message and entity are checked to see if they contain the property. The rule attribute will be approved as long as the property exists, irrelevant of the property value.

A value of "**~none**" – when this value is entered, the message and entity will be checked to see if they contain the property. The rule attribute will only be approved if the property **does not** appear in the message and entity.

#### 2.3.6.2.1 Creating and Defining Attribute Lists

Before a list can be used as a rule attribute, it must be created and populated with values.



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#### To create a list:

#### Go the **Administration** > **Attribute Lists**.

The table displays all configured lists by name and shows a user-defined description (if one was entered).

Click Add. The Add Attribute List window appears.

In the **List Name** field, enter a name for the list.

Note: The name can contain a maximum of 50 characters.

In the **List Description** field, enter a short description of the list. This value will be displayed in the Attribute Lists table.

Note: The description can contain a maximum of 250 characters.

 Populate the list with the desired values. These values can be entered manually, or imported from a CSV file.

Note: Each list can contain a maximum of 1000 values.

a. Note: Each value can contain a maximum of 250 characters.

To manually add the list values:

- i. Verify that the Add Items Manually option is selected for the Items field.
- ii. Click **OK**. The list is added to the Attribute Lists table.
- iii. Select the list in the Attribute Lists table. A table with the list name appears at the bottom pane, with any previously defined values.
- iv. In the List Name table, click Add.
- v. In the new row that has appeared in the table, enter the desired value.



vi. Click **Add** to enter additional values.

The list is now populated with the added values.

To import the values from an CSV file:

i. Select Import Items From File.

b. ii. In the **File** field, enter the path to the file, or click **Browse** and select the file.

iii. Click **OK**. The list is added to the Attribute Lists table, with the defined value from the imported file.

#### Click Submit.

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#### 2.3.6.2.2 Importing and Exporting Attribute Lists

The values defined for an attribute list can be imported from and exported to a CSV file.

#### To export the values defined for an attribute list:

In Administration > Attribute Lists, select the list. The defined attribute list values are displayed in the List Name table in the bottom pane.

In the **List Item** table, click **Export**. A CSV file with the defined values, with the list name (<List\_Name>.csv) is created.

## <sup>1.</sup> To import the values defined for an attribute list:

- 2. In Administration > Attribute Lists, select the list. The defined attribute list
- 3. values are displayed in the **List Item** table in the bottom pane.
- <sup>4.</sup> In the **List Item** table, click **Import**. An Import Row(s) window appears.

In the **File** field, enter the path to the file, or click **Browse** and select the file.

Click **OK**. The list is now defined with the values from the file.

Vote: This action replaces any existing values defined for the list.



#### 2.3.6.3 Defining Rule Actions and Configurations

The Rule Actions defined for each rule in the decision table detail how a message matching the rule criteria will be processed. For more information about each decision table, refer to the appropriate section in this guide.



## 3. Configuring the SDC Topology

This chapter describes how you configure and view the SDC topology, encompassing the different network entities connected to the SDC site.

### 3.1 Peer Profiles

Peer Profiles are rules according to which you may choose to handle specific Remote Peers. When a Remote Peer is assigned a Peer Profile, you may choose to send it unique messages or accept/reject it (using the Access Control List). For information about configuring the Peer Profiles, see *Configuring Peer Profiles*.

Note: When EMS is installed, Peer Profiles are globally configured. When only SDC is installed, they are locally configured.

## 3.2 Global Properties

The Global Properties menu option provides you the opportunity to define property values to use in scripts relating to all SDC related objects. Once defined, using these properties in scripts will reflect the specified value.

#### To add a global property:

- 2. Go to **Topology** > **Global Properties** > **Add**.
  - In the **Name** field, enter a user friendly property name.

In the **Value** field, enter the desired value for the property.

In the **Path** field, the file path to the property definition is displayed.

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Note: The path name is only displayed once the changes are submitted.

Click Submit.

Note: Global properties can also be defined using the setEntityProperties Web Service API method and retrieved using the getEntityProperties Web Service API method or using



Groovy scripting. For more information about the Web Service API methods, see *F5 SDC Web Services API Guide*.

#### 3.2.1 Specific Site Settings

This section describes the different components that are configured per site.

#### 3.2.1.1 SDC Components

SDC comprises the hardware and software required to handle high traffic load and provide high availability. A single instance of SDC application, run on a designated hardware and is comprised of two types of components - FEP (Front-End Proxy) and CPF (Control Plane Function) - which share the same framework. FEP constructs a transport pipeline with each of its Diameter peers. All FEP nodes are connected to all CPF nodes. When a new CPF node joins the cluster, all FEP nodes connect to it. When a new FEP node joins the cluster it automatically connects to all CPF nodes.

*Figure 2* shows the basic network architecture:



Figure 2: Network Architecture

The combination of the two components, CPF and FEP comprises SDC:







SDC Components are defined throughout the SDC installation procedure. Each site that SDC is installed in must have at least one SDC Component. Each SDC Component is associated with a single or multiple IP Address, a port number through which it operates and the network protocols it supports. The IP address that represents the SDC Component is usually mapped to multiple servers. In these cases, SDC must verify the availability of all servers associated with the SDC Component and distribute traffic across all actual servers. When doing so, it also translates the SDC's IP address to the actual server's IP address and the SDC Component's port number to the actual server's port number. For information about configuring the SDC components, see *Configuring a Site's User Properties*.

#### 3.2.1.2 Virtual Servers

Virtual Servers are virtual instances of SDC used to facilitate every protocol used by SDC to communicate with dynamic peers (Clients). Traditionally, a single Virtual Server represents each protocol that the SDC Component listens to in the network. For information about configuring the virtual servers, see *Configuring Virtual Servers*.

#### 3.2.1.3 Remote Peers

Remote Peers are clients (AAA service consumers) and servers (AAA service providers) that are linked to SDC Components. Throughout SDC service providing procedure, information is sent to the Remote Peers or received from them.

A Remote Peer is combined of an IP address/s and a port number through which it operates, and the protocol in which it operates. Several Remote Peers may be hosted on a single


hosting machine. For information about configuring the remote peers, see *Configuring Peers*.

### 3.2.1.4 Pools

Pools are groups of peers. Peers are grouped together in a pool in order to make the administrator's work more efficient. Pools allow the administrator to assign a single common policy to multiple servers. When a request is sent, it is associated with an SDC Component that is linked to a group of remote peers. SDC uses the pool configuration in order to decide how to approach the load balancing and translation procedures.

Each pool is identified by its name and is assigned with a single policy. After creating a pool, naming it, adding peers to it and selecting its policy, it can be modified at any given moment. For example: you may change the pool's name, add new peers to it, or remove existing ones from it. You may also change the policy assigned to the pool.

Pools are independent. This means that they can be added and configured in the SDC system without being associated with the SDC Component. However, if an SDC Component is not associated with the peers in the pool, SDC will not use the pool during load balancing and translation service performance, upon request retrieval. Each remote peer may be associated to several pools. Pools can also be filled automatically by assigning a peer profile to the Pool. For information about configuring the pools, see *Configuring Pools*.

### 3.2.1.5 Access Control List

The Access Control List allows you to compose rules that determine which Client Peers are accepted by SDC and which are rejected by it. Client Peers are identified by their IP address or peer profile. An accepted Client Peer may send requests to a Server Peer, while a rejected Client Peer may not. For information about configuring the access control list, see *Configuring the Access Control List*.



### 3.2.2 The Control Plane Traffic Flow – SDC's Services

The control plane traffic flow is transparent to the end user. The most common traffic flow is the one in which requests are transmitted from the Remote Peer (AAA Client) to SDC and from SDC to a Server Peer (AAA Server). But since each SDC is usually associated with more than one actual server, this is not the only optional flow.

When a Remote Peer sends a request, it is sent to the SDC's Address. If the SDC's address is mapped to several actual servers, SDC maps the request to an available Server Peer associated to it, according to the SDC algorithm. When an answer is sent back to the Remote Peer, the source and destination addresses are reversed so that the answer reaches the right destination.

### 3.3 Configuring the Topology

This section introduces how to create and configure the different topology nodes of the SDC – SDC Components, Virtual Servers, Peers and Pools.

### 3.3.1 Configuring Peer Profiles

Peer Profiles are logical objects used to tag Peers. Peer Profiles may be assigned Association Rules with which the Peers are compared. When an unknown Peer matches the association rule, it is tagged. Tagged Peers may send or receive unique messages. Peer Profiles may also be used as an additional filtering parameter in *Configuring the Access Control List*.

You can do the following actions as part of configuring peer profiles:

- Viewing the List of Peer Profiles
- Adding a Peer Profile

Note: When EMS is installed, Peer Profiles are globally configured. When only SDC is installed, they are locally configured.



### 3.3.1.1 Viewing the List of Peer Profiles

You can view the list of available peer profiles.

### To view the list of Peer Profiles:

Go to **Topology** > **Peer Profiles**.

#### **Figure 4: Peer Profiles**

1.	🚯   SDC	Dashboard Reports Topolo	ogy Flows Alarms	Administration	Site: sdc-dra   📮 Critical: 4 📁 Minor: 3   tra	affix ≛ ∨   Help ∨   🛛 ON
	Navigation	Peer Profiles				
- 1	Peer Profiles	Peer Profiles Association Rules				
	Global Properties	Add Bamaua 🗹 Edit 🗐 Dual	isata O Defresh		Tw	pe Filer Text
	Specific Site Settings		icate C Refresh			
	🔺 🗀 sdc-dra	Type 🗸	Name	Protocol		~
	SDC Components	Static Static	PeerProfile1	Diameter		^
	Virtual Servers					
	Peers					
	Pools					
	Access Control List					
	4 🗀 Health Monitoring					
	FirstType					

Table 8 presents a list of peer properties:

**Table 7: Peer Profile's Properties** 

Column	Description
Туре	Shows peer profile as static (client or server) or dynamic (unselected)
Name	A user-friendly display name assigned to the Peer Profile. e.g. PeerProfile1
Protocol	The signaling protocol used by the Peer. Profile e.g. Diameter

### 3.3.1.2 Adding a Peer Profile

In addition to adding a peer profile, you can also edit existing peer profiles by selecting a peer profile, clicking **Edit**, and then select the relevant tab and parameters as described in this section. The specific tabs and parameters vary slightly depending on which peer profile protocol you select. The specific wizard configurations per protocol follow a description of the **General** and **User Properties** wizard configurations that are for each peer profile protocol.



### To add a new Peer Profile:

Go to **Topology** > **Peer Profiles** Click **Add**. The Add Peer Profile wizard is displayed:

For Type, select Static to create a static (client or server) Peer Profile or Dynamic
 to create a (client) dynamic Peer Profile or Peer Profiles.

In the Name field, enter a user-friendly display name to identify the Peer Profile.
 e.g. PeerProfile1. The name should be a meaningful name, as it is used to help the
 user to distinguish between different profiles based on one of the properties of all the peers which share this profile, e.g. – GGSN clients, or servers from specific data center.

Note: The name should not include special characters, such as # \$ %, that are not XML compliant. Once saved, you cannot edit the peer profile name.

Geo-redundant operators with two MMEs should configure two different peer profiles for each MME.

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In the **Protocol** field, select the signaling protocol used by the Peer Profile, e.g. Diameter.

Note: The SS7 protocol is only supported in bare-metal deployments. After selecting the SS7 protocol, verify that the selected option for Type is "Dynamic".

Under the **General** tab (available to all protocols):



d New Peer Profile							>
Peer Profile General Diame	eter Configuration	Transport Layer	Rate Limit	TLS Configuration	User Properties	Handshake Scripts	
Timeout Definition	3000	(ms) ?					
Timeout Threshold	1	(%) ?					
Error Answers Threshold	1	(%) ?					
Busy Error Answers Threshold	1	(%) ?					
Round Trip Time Threshold	500	(ms) ?					
Overload Answer Policy	Silent Disca	rd 🔍 Return Busy	Answer	?)			
Error Events Measuring Interva	al	(ms) 🥎					
Set as Server Peer							
					Ca	ncel Save	

Figure 5: Peer Profile Configuration

a.

In **Timeout Definition**, set the time frame (in milliseconds) in which the peer is expected to answer requests.

Note: When configured in routing (Flows > Flows > Routing>Rule Configuration > Max Resend Attempts), the request is resent if the defined timeout expires before the peer sends an answer. The default is set to three seconds. Timedb.out requests are counted for determining a server peer's health. For additional information on Health Monitoring, see *Health Monitoring*.

In **Timeout Threshold**, set the allowed ratio between the number of requests sent to the peer and the number of requests not answered by the peer in the defined timeout period.



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Note: This indicator is used for determining a server peer's health and overload control. For more information about monitoring a peer's health, see *Viewing the List of Peers* and for overload control, see *Configuring Overload Control Policy*.

**In Error Answers Threshold,** set the allowed ratio between the number of requests sent to the peer and the number of error answers returned from the peer.

Note: This indicator is used for determining a server peer's health. For more information about monitoring a peer's health, see *Viewing the List of Peers* 

For Diameter and HTTP protocols, in **Busy Error Answers Threshold**, set the allowed ratio between the number of requests sent to the peer and the number of error answers (with a DIAMETER\_TOO\_BUSY 3004 result code or a 503/505 HTTP result code) returned from the peer.

e. In **Round Trip Time Threshold** set the threshold (in milliseconds) for the allowed round trip time frame.

Note: This indicator is used for determining a server peer's health and overload control. For more information about monitoring a peer's health, see *Viewing the List* <sup>f.</sup> *of Peers* and for overload control, see *Configuring Overload Control Policy*.

In Overload Answer Policy,

• Silent Discard – discards all incoming messages and does not return any answer.

Note: This is the default behavior.

• Return Busy Answer –returns the request to the SDC and a BUSY Remote Node Event is sent



In **Error Events Measuring Interval**, set the time frame in which error detecting procedure is performed.

 $_{g}$ . Note: This parameter can be used in the health monitoring script to define the time frame in which an error detecting procedure is performed.

Select Set as Server Peer for server only peer profiles.

Under the **User Properties** tab (available to all protocols):

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You can create additional properties for the Peer Profile and define the value for these properties. These properties can be used in the Peer Profile scripts and decision table.

Click Add.

In the **Name** field, enter a user friendly property name.

c. In the **Value** field, enter the desired value for the property.

d. In the **Path** field, the path name for the property is displayed.

Note: The path name is only displayed once the peer is added.

User properties can also be defined using the setEntityProperties Web Service API method and retrieved using the getEntityProperties Web Service API method or using Groovy scripting. For more information about the Web Service API methods, see the *F5 SDC Web Services API Guide*.

### 3.3.1.3 Assigning an Association Rule to a Dynamic Peer Profile

<sup>1.</sup> Peer Profiles may be assigned Association Rules with which the Peers are compared.

<sup>2.</sup> To assign an association rule:

### Go to **Topology** > **Peer Profiles** > **Association Rules** > **Add**.

[31]

Under the **Dynamic Peer Profile** column, select one of the relevant configured dynamic peer profiles.



Configure rule attributes for the peer profile rules by following the instructions in Adding Rule Attributes.

Click Submit.

3.

### 3.3.1.4 Configuring Multiple Connections per Peer

<sup>4</sup>. The SDC supports multiple connections between one dynamic client peer and the FEP. The client peer needs to be configured with a peer profile that invokes a Capabilities Exchange Answer script. Once this script is invoked, each new connection of the same peer is considered as a new peer with the same Origin Host name followed by a suffix (SN\_<index #>).

Note: Up to 50 connections are supported and any connections not being used, can be reapplied.

### To configure a multi-channel peer connection:

- 1. Go to **Topology** > **Peer Profiles** > <**the relevant Dynamic Peer Profile**> **Edit**.
- 2.

- In the Edit Peer Profile window, select Handshake Scripts>Capabilities Exchange Answer.
- 3.

Add the following command to the script: peer.setMultiConnections(true).



f5   SDC	Dashboard Reports Topology Flows Alarms Administration	Site: vdraos-27   🗭 Critical: 4   traffix 🛓 👻   Help 🕷 🖉 O
Navigation	Peer Profiles	
New Posities       Otext Properties       □     Traporties Settings       □     SDC Components       Victual Serves       Pers       Pools       □       □       Description       Entrippe	Per Profile       Account with         State       Preservice         State       Preservice         Preservice       Preservice         Per Profile       Demeter Configuration       Theraport Layer         Ref Link       TLS Configuration       User Properties         Per Profile       General       Demeter Configuration       Theraport Layer         Device       Witchtog Areauers       Discovered Per Profile       Theraport Layer         Discovered Per Profile       Heraport Layer       Heraport Layer       Heraport Layer         Discovered Per Profile       Heraport Layer       Heraport Layer       Heraport Layer         Discovered Per Profile       Heraport Layer       Heraport Layer       Heraport Layer	rige filer tod

Figure 6: Multi-Connection Script for Client Peers

All subsequent peer connections will appear in the **Topology** > **Peers** screen as new peers with the same Origin Host name, followed by a suffix (SN\_<#>).

### 3.3.1.5 Diameter Peer Profile

This section continues with the next wizard steps for adding a Diameter peer profile.

Under the **Diameter Configuration** tab, you can configure the Diameter Identity, EU Regulation LBO Breakout, IPv6 - IPv4 Enablement, Loop Detection, Transaction Data Records (TDRs), and Idle Connection Time.



	PeerProfile	1					
eer Profile	General	Diameter Configuration	Transport Layer	Rate Limit	TLS Configuration	User Properties	Handshake Scripts
7							
Generate	Transaction	Data Records					
— Diamete	er Identity —						
Local Ho	ist-						
Local Re	alm:			(?)			
		Add Destination-H	lost to Server Initiat	ed Requests			
		Use single Diamet	ter identity in dual a	ctive-active pro	oxy mode		
EU Regulat	ion III						
🗹 Enable	EUInternet l	LBO					
APN List:		PLMN List					
Add		Add					
Add	Impor	t Export Add	Import	ort			
Add	Impor	t Export Add	Import	ort			
Add	Impor	rt Export Add	Import Exp utbound)	ort			
Add Enable Mar	Impor nipulation Pl	t Export Add DN-Type for Roaming-S6a (or	Import Exp utbound)	ort			
Add Enable Mar	Impor nipulation Pf Manipulatio	t Export Add DN-Type for Roaming-S6a (or n PDN-Type for Roaming-S6	Import Exp utbound) a (outbound)	ort			
Add Enable Mar	Impor nipulation Pf Manipulatio MN List Type	rt Export Add DN-Type for Roaming-S6a (or In PDN-Type for Roaming-S6a E: I Black List	Import Exp utbound) a (outbound)	ort			
Add Enable Mar Enable IPv6 PL1	Impor nipulation Pl Manipulatio MN List Type	t Export Add DN-Type for Roaming-S6a (or in PDN-Type for Roaming-S6 :: Black List White List	Import Exp utbound) a (outbound)	ort			
Add Enable Mar Enable IPv6 PL1	Impor nipulation Pf Manipulatio MN List Type MN List:	t Export Add DN-Type for Roaming-S6a (or n PDN-Type for Roaming-S6 e: Black List White List	Import Exp utbound) a (outbound)	ort			

Figure 7: Diameter Configuration

### Generate Transaction Data Records

By default, the SDC collects and displays information for specific message AVPs. You can configure TDRs to be generated on a peer profile basis.



Note: If you want to add additional AVPs to the default ones that are reflected in the TDRs, define the TDRs according to a routing rule (see Defining TDRs).

### To generate TDRs per peer profile:

### Select Generate Transaction Data Records.

### Diameter Identity

1.

You can define the values for the message's origin-host and origin-realm that will override the default values. By default, the message's origin-host AVP value is the name of the message's virtual server, and the message's origin-realm AVP value is configured per FEP and is taken from the FEP that the virtual server is configured to use.

The Diameter identity policy selected when defining the routing rules definition will take the values defined here, and replace the message AVPs according to the selected policy. For more information about the Diameter identity policies, see *Configuring Diameter Identity*.

### **To define the Diameter Identity values:**

- 2. In **Local Host**, set the value you wish to appear as the message's origin-host.
- <sup>3.</sup> In **Local Realm**, set the value you wish to appear as the message's origin-realm.

Select Add Destination-Host to Server Initiated Requests to add the DestinationHost, if absent, to server initiated requests when the either the Full or Client Side
Proxy policy is selected

Select **Use single Diameter identity in dual active-active proxy mode** to append the Local Host and Local Realm values to requests sent from both FEPs. By default, in active-active mode, the FEP name is also added to the defined values, resulting in two different Diameter identities. This option presents the two FEP instances as a single connection point.



• Note: Prior to selecting this checkbox, the Local Host must be defined. As without configuring a Local Host, the identity falls back to the default value which is the FEP name, thereby creating different identities for messages that are sent from different FEPs.

### • EU Regulation III Local Breakout for Diameter

The EU regulation III for Local Breakout facilitates lower cost data roaming for EU mobile users. SDC Diameter peer profiles can be configured with a list of recognized APNs and PLMNs that support EU Local Breakout (LBO). When enabled, the SDC's Local Breakout feature compares the APN of a received ULA/IDR message against the list of supported APNs, and if it matches, continues to check whether the visited network (the message's Origin-Realm (in the case of an ULR) or Destination-Realm (in the case of an IDR)) is in the list of supported PLMNs. There are three possible outcomes:

- It is confirmed that the ULA/IDR message's APN and Origin-Realm of ULR or Destination-Realm of IDR is supported in the APN and PLMN Lists, respectively, the VPLMN-Dynamic-Address-Allowed AVP is changed to true, enabling roaming traffic to be handled locally by the VPLMN (Local Breakout) instead of by the roamer's home network.
- It is confirmed that the ULA/IDR message's APN and Origin-Realm of ULR or Destination-Realm of IDR is supported in the APN, but not in the PLMN Lists, respectively, and then the VPLMN-Dynamic-Address-Allowed AVP is changed to false, thereby preventing roaming traffic to be handled locally by the VPLMN (Local Breakout) and instead is handled by the roamer's home network.
- It is confirmed that the ULA/IDR message's APN and Origin-Realm of ULR or Destination-Realm of IDR is not supported in the APN, and then the PLMN list is not checked, and no changes are made to the VPLMN-Dynamic-Address-Allowed AVP.



### To enable and configure EU Local Breakout:

Select Enable EUInternet LBO.

In the **APN List** and **PLMN List** sections, use the **Add**, **Import**, and **Export** options to configure the list to reflect those APNs and PLMNs that are supported by the SDC.

1. 2.

Note: You can only import a CSV file.

### • IPv6 - IPv4 Enablement for Diameter Peer Profiles

SDC enables modification of the PDN-Type AVP to accommodate for PLMNs that do not support the IPv4v6 mode, to provide operators with greater network flexibility. When enabled, the SDC compares the origin-realm of a Diameter request against the PLMNs included in the PLMN List. The PLMN List can be configured as a Black List, meaning, the origin-realm is compared against all PLMNs not listed in the PLMN List or as a White List, meaning the origin-realm is compared against only those PLMNs included in the PLMN List. If it matches, the SDC modifies the PDN-Type parameter from "2" (IPv4v6) to "0" (IPv4) for PLMNs that do not support IPv4v6 mode.

### 1. To enable IPv6 protocol for roaming:

2. Select Enable Manipulation PDN-Type for Roaming-S6a (outbound) for Diameter peer profiles.

Select the Black/White List radio button depending on if you want to exclude or
 include, respectively, those PLMNs that are listed in the PLMN List not to be transformed to IPv6.

In the IPv6 **PLMN List** section use the **Add**, **Import**, and **Export** options to configure the list to reflect those PLMNs that are supported by the SDC.





Click Save.

### To configure a watchdog timer:

4.

In **Idle Connection Time –TW (ms)**, set the time (in milliseconds) that the connection will remain open, without any traffic, before sending a watchdog request.

1.

Note: The default value is 30,000 ms. The server will not be reconnected until traffic resumes. This parameter is only relevant in keep alive mode.

Transport Layer Options

Transport Layer Options can be configured by peer profile or globally (Administration>Transport Layer). The default is to use the Administration Configuration (Add New Peer Profile>Transport Layer>Use Administration Configuration). By selecting Use Administration Configuration for a peer profile, you are configuring the system to apply the defined parameters that were defined in Administration>Transport Layer for a site in which the relevant peers match the peer profile.

### 1. To configure the Transport Layer Options per peer profile:

# Under the **Transport Layer Options** tab, select **Override Administration configuration**.

Set the parameters that control the behavior of transport layer channels. For information on the transport layer options, see Default Transport Configuration.

- <sup>1.</sup> Rate Limits
- 2.

2.

### To configure the rate limit:

Under the **Rate Limit** tab:

Set the thresholds of the data flow, which prevent data from overloading the system. For information on Rate Limits, see *Configuring Rate Limits*.



TLS Configuration

### To configure the TLS Configuration:

Under the **TLS Configuration** tab, select one of the following:

No TLS Security

1.

### Pre Capabilities Exchange TLS

### Post Capabilities Exchange TLS

Note: In the Post Capabilities Exchange TLS, the TLS handshake begins when the client and server are both in open state, after completion of the CER/CEA exchange. If the handshake is successful, all further messages are sent via TLS.

In the Pre Capabilities Exchange TLS, the TLS handshake begins prior to any Diameter message exchange. All Diameter message are sent through the TLS connection after a successful setup.

If you select either **Pre** or **Post Capabilities Exchange TLS**, you have the option to change the default **TLS Keystore Password** and **TLS Trust Store Password**. Default passwords are generated as part of the automatic TLS security key generation. The TLS security key secures the connections between the SDC and its connected peers.

Click Add Cipher Suite to add a TLS cipher suite.

Note: Cipher Suite changes in Peer Profiles only takes effect after SDC processes are restarted.

4.

2.

3.

Cipher suites represent the combined names of various activities which are performed during the negotiation on security settings for network connection.

Handshake Scripts

Click Save.



The Peer Profile Handshake page contains tabs for the six scripts that can be configured. Each script corresponds to one of the connectivity related messages (requests and answers with a dedicated script each) that are sent between the SDC and the peer – messages sent to establish the connection (the capabilities exchange request and answer scripts), maintain the connection (the device watchdog request and answer scripts), and terminate the connection (the disconnect peer request and answer scripts).

test									×
Peer Profile	General	Diameter	Configuration	Transport Layer	Rate Limit	TLS Configuration	User Properties	Handshake Scripts	
Capabilities	Exchange Re	quest							ĺ
Device Wate	hdog Reque	st							
Device Watc	hdog Answe	rs							
Disconnect F	Peer Request	t							
Disconnect F	Peer Answer	s							
			4					Þ	
								Cancel Sav	/e

Figure 8: Peer Profile Handshake Screen

Table 9 details the parameters SDC provides to the scripts:

### Table 8: Request and/or Answer Scripts Parameters

Parameter	Туре
Request	Message
Peer	Peer
Stack	Stack



Parameter	Туре
userTraceLogger	UserTraceLoggerWrapper
Metadata	MetaData

### 3.3.1.5.1 Configuring Diameter Protocol Loop Detection

Loop Detection avoids endless message loops, by preventing the same Diameter message being sent to the same network element more than once. A loop can be detected locally by the SDC or by a remote node:

Local Loop Detection: each time a message is routed to an SDC, the SDC's name is registered to the Route-Record AVP. If a message is routed through the SDC twice, the SDC recognizes its own identity in the Route-Record AVP and a loop is detected. When a loop is detected, the SDC stops handling the message and the message is discarded. Loop detection by the SDC is configured by peer profile.

Note: In a geo-redundant deployment, the default Local Loop Detection configuration is to check the Route-Record AVP on each site. You may want to override this configuration either globally or partially, depending on if the deployment is configured with the same routing domain (DRA/DEA) or a mix-domain configuration.

To override the geo-redundant Local Loop Detection globally, go to **Topology** > **Global Properties** and add the **Globalsdccld** parameter and change the **Value** to something other than the default value of F5\_SDC (see *Global Properties*). To override geo-redundant loop detection per site, reconfigure the site's **Globalsdccld** parameter's value (see *Configuring a Site's User Properties*).

Remote Node Loop Detection: a remote node detects a loop (based on the AVP identifiers) and sends an error message to the SDC. Remote Node Loop Detection is configured in routing rule scripts. For remote node loop detection, you can also configure how to handle the detected message.



1.

2.

3.

### To enable SDC local loop detection:

### Go to **Topology > Peer Profiles > Add Peer > Diameter Configuration**.

Note: The default is **Disable Loop Detection**. When selected, the SDC will not detect any loops for the peer profile.

Select Loop Detection by Source.

### To configure remote node loop detection:

### Go to **Flows > Flows > <Default> > Routing Rules**.

- 1. Select a routing row.
- 2. Under the **Handle Errors** tab:
- 4. Select **Check Error in Answer** and add in a script to enable remote node loop detection with the tag "REMOTE\_LOOP\_DETECTED".

The following is an example of a script:

```
//def resultCode = answer.getValue("Result-Code");
//if (resultCode == 3005) { //Loop detected
// return RemoteNodeEvent.REMOTE_LOOP_DETECTED;
5. //}
```

Select **Handle Server/Client Error** and add in a script to configure how a detected loop message should be handled:

The following is an example of a **Handle Client Error** script:

```
if (event == RemoteNodeEvent.LOCAL_LOOP_DETECTED) {
    if (protocol == Protocol.Diameter) {
        def answer = requestFromClient.createAnswer(3005);//Loop detected
        return answer;
```

Statistics and Logging

The following statistics are collected and stored in the EMS site:



- The number of local loop detection events per SDC ("Peer Local Loop events").
- The number of remote loop detection events per Remote Peer ("Peer Remote Loop events".

An Info log message is generated when a loop is detected ("Local loop by source is detected. SDC global identifier: {0}, is contained in the incoming request. At transaction event: {1}").

### 3.3.1.6 HTTP Peer Profile

This section continues with the next wizard steps for adding an HTTP peer profile.

### To configure an HTTP peer profile:

- Under the HTTP Configuration tab, in Max Connection Count Limit (Per
   Client), set the maximum number of open HTTP connections.
- 2. In **Idle Connection Time TW (ms)**, set the time (in milliseconds) that the connection will remain open, without any traffic.

Note: The default value is 30,000 ms. The server will not be reconnected until traffic resumes. This parameter is only relevant when in keep alive mode.

## Note: The default value is 30,000 ms.

- <sup>1.</sup> **To configure the Transport Layer Options:**
- 2.

1.

3.

### Under the **Transport Layer Options** tab:

Set the parameters that control the behavior of transport layer channels. For information on the transport layer options, see *Replicating Session Data*.

### To configure the rate limit:

Under the **Rate Limit** tab:



Set the thresholds of the data flow, which prevent data from overloading the system. For information on Rate Limits, see *Configuring Rate Limits*.

To configure the TLS Configuration:

Under the **TLS Configuration** tab, select one of the following:

No TLS Security

### Pre Capabilities Exchange TLS

### Post Capabilities Exchange TLS

Note: In the Post Capabilities Exchange TLS, the TLS handshake begins when the client and server are both in open state, after completion of the CER/CEA exchange. If the handshake is successful, all further messages are sent via TLS.

In the Pre Capabilities Exchange TLS, the TLS handshake begins prior to any Diameter message exchange. All Diameter message are sent through the TLS connection after a successful setup.

2.

3.

2.

1.

If you select either **Pre** or **Post Capabilities Exchange TLS**, you have the option to change the default **TLS Keystore Password** and **TLS Trust Store Password**. Default passwords are generated as part of the automatic TLS security key generation. The TLS security key secures the connections between the SDC and its connected peers.

Under Cipher Suite, add a TLS cipher suite.

Note: Cipher Suite changes in Peer Profiles only takes effect after SDC processes are restarted.

4.

Cipher suites represent the combined names of various activities which are performed during the negotiation on security settings for network connection.

Click Save. The Peer Profile Handshake page is displayed.



### 3.3.1.7 LDAP Peer Profile

This section continues with the next wizard steps for adding an LDAP peer profile.

### To configure the rate limit:

Under the **Rate Limit** tab, set the thresholds of the data flow, which prevent data from overloading the system. For information on Rate Limits, see *Configuring Rate Limits*.

1.

Click Save.

### <sup>2.</sup> 3.3.1.8 RADIUS Peer Profile

This section continues with the next wizard steps for adding a RADIUS peer profile.

### To configure the authorization (COA) and authentication attributes:

### 1. Under the **RADIUS Configuration** tab:

- a. In **COA Listening Port**, set the listening port that you want to define as the authorization port.
- Select Use Message-Authenticator if you want to use the authenticate message feature and then select the algorithm to be used to authenticate RADIUS messages from the drop-down.

Note: Messages containing the "EAP-Message" attribute is authenticated cautomatically using a default algorithm (HmacMD5), therefore there is no need to configure this field.

Select Validate Message-Authenticator, if you want to validate each RADIUS message.

Note: Messages containing the "EAP-Message" attribute are authenticated automatically using a default algorithm (HmacMD5), therefore there is no need to configure this field.



b.

1.

### To configure the UDP options:

Under the **UDP Options** tab:

	In Duplicate Request Answer Persistence Timeout, set the time frame in
	which to persist the returned answer, in order to answer further duplicated
a.	requests.

In **Duplicate Request Pending Answer**, set the time frame in which to wait for the answer to be returned and for discard further duplicated requests.

In **Duplicate Request Handling Policy**, select whether to resend (thepreviously cached response) or discard duplicated messages.

### To configure the rate limit:

Under the **Rate Limit** tab:

Set the thresholds of the data flow, which prevent data from overloading the system.
 For information on Rate Limits, see *Configuring Rate Limits*.

### 3.3.1.9 SS7 Peer Profile

This section continues with the next wizard steps for adding an SS7 peer profile.

### • EU Regulation III Local Breakout for SS7 Peer Profiles

The EU regulation III for Local Breakout, facilitates lower cost data roaming for EU mobile users. SDC SS7 peer profiles can be configured with a list of recognized APNs and PLMNs that support EU Local Breakout (LBO). When enabled, the SDC's Local Breakout feature compares the APN of a received InsertSubscriberData request against the list of supported APNs, and if it matches, continues to check if the request's SCCP Called Party Address is in the list of supported PLMNs. Once it is confirmed that the request's APN and PLMN are supported, a vplmnAddressAllowed parameter is added to the request, enabling a connection (Local Breakout) to be established with a VPLMN.



Note: The IsSccpMode attribute in the site topology file must be defined with a "true" value during installation to enable this feature for SS7 configured peer profiles.

### To enable and configure EU Local Breakout:

Under the MAP Manipulations tab, select Enable EUInternet LBO.

In the **APN List** and **PLMN List** sections, use the **Add**, **Remove**, **Import**, and **Export** options to configure the list to reflect those APNs and PLMNs that are supported by the SDC.

1. 2.

1

Note: You can only import a CSV file.

### • IPv6 - IPv4 Enablement for SS7 Peer Profiles

SDC enables modification of the Ext-PDP-type parameter to accommodate for PLMNs that do not support the IPv4v6 mode, to provide operators with greater network flexibility. When enabled, the SDC compares the SCCP address of an SS7 request against the PLMNS included in the PLMN List, and if it matches, the Ext-PDP-type parameter is removed for PLMNs that do not support IPv4v6 mode. The PLMN List can be configured as a Black List, meaning, the SCCP address is compared against all PLMNs not listed in the PLMN List or as a White List, meaning the SCCP address is compared against only those PLMNs included in the PLMN List.

Note: The IsSccpMode attribute in the site topology file must be defined with a "true" value during installation to enable this feature for SS7 configured peer profiles.

### <sup>2.</sup> To enable IPv6 protocol for roaming:

### Select Enable Manipulation Ext-PDP-Type for Roaming-Gr (outbound).

[47]

Select the **Black/White List** radio button depending on if you want to exclude or include, respectively, those PLMNs that are listed in the PLMN List not to be transformed to IPv6.



In the **IPv6 PLMN List** section use the **Add**, **Remove**, **Import**, and **Export** options to configure the list to reflect those PLMNs that are supported by the SDC.

3.

<sup>'</sup>■' Note: You can only import a CSV file.

Click Save.

### **3.3.2 Configuring a Site's User Properties**

You can either configure user properties per site or per a peer or pool that is part of a site. When user properties are configured per peer or pool, the SDC invokes those values prior to user property values that are configured per site.

### To configure user properties for a site:

Go to **Topology** > **Site** > **Add**.

- 2. In the **Name** field, enter a user friendly property name.
- 3. In the **Value** field, enter the desired value for the property.
- 4.

1.

In the **Path** field, the path name for the property is displayed.

Note: For example, you can configure an Origin Host and Origin Realm for a site instead of the **Local Host/Local Realm** of a remote peer. To do so, under the **Name** field, type in "site-origin-host" and "site-origin-realm."

### 3.3.3 Configuring the SDC Components

This section describes how to view and edit the SDC Components that were defined for <sup>1</sup>. the SDC site during the installation process.

### To edit the SDC Component list:

Go to Topology > Specific Site Settings > Site > SDC Components> SDC Components



The list of SDC Components defined throughout the installation procedure is displayed according to the properties described in *Table 10*.

🚯   SDC	<u>Dashboard</u> Reports To	opology Flows Ala	rms Administration	0	3	Site: vdra015_xs_09 🛛 🄁 Cri	itical:2 traffix 1 * Help * 🗘 ON
Navigation	vdra015_xs_09 > SDC Components						
Peer Profiles	SDC Components Site External Connection	s Site Internal Connections					
Global Properties	Edit C Refresh 🚱 Advanced Vie	w 🔲 Simple View				M	ore Details Type Filer Text
• C) vdra015_xs_09	🔲 туре 🗸	Name	Host	<ul> <li>Configuration Sync Status</li> </ul>	Last Sync Status Change	~ Health	v Status v
SDC Components Virtual Servers	CPF	vdra015-xs-09-cpf1_cpf1	vdra015-xs-09-cpf1	C Synced	Thu Aug 04 10:16:55 IDT 2016	Good	🗢 up 👘
	E FEP	vdra015-xs-09-fep1_fep-io	vdra015-xs-09-fep1	C Synced	Thu Aug 04 10:15:17 IDT 2016	Good	🗢 Up
Pools	Configuration Manager	vdra015-xs-09-master1_cm-1	vdra015-xs-09-master1	C N/A	N/A	NA	🗢 up
Access Control List	NMS Agent	vdra015-xs-09-master1_nmsagent-1	vdra015-xs-09-master1	C Synced	Sun Aug 07 17:40:03 IDT 2016	I N/A	🗢 Up
Health Monitoring	OamDB	vdra015-xs-09-master1_oamDB-1	vdra015-xs-09-master1	Ø N/A	N/A	I N/A	🗢 Up
Pirstrype	O UI	vdra015-xs-09-master1_webui-1	vdra015-xs-09-master1	C Synced	Thu Aug 04 10:09:07 IDT 2016	N/A	🗢 Up
	Configuration Manager	vdra015-xs-09-master2_cm-2	vdra015-xs-09-master2	Ø N/A	N/A	I N/A	🗢 Up
	NMS Agent	vdra015-xs-09-master2_nmsagent-2	vdra015-xs-09-master2	Ø N/A	Thu Aug 04 10:09:15 IDT 2016	I N/A	O Down
	OamDB	vdra015-xs-09-master2_oamDB-1	vdra015-xs-09-master2	Ø N/A	N/A	I N/A	🗢 Up
	0 U	vdra015-xs-09-master2_webui-2	vdra015-xs-09-master2	C Synced	Thu Aug 04 10:09:09 IDT 2016	N/A	🗢 Up
	Session Repository	vdra015-xs-09-tripo1_tripo1	vdra015-xs-09-tripo1	Ø N/A	N/A	Poor	🗢 Up
	Session Repository	vdra015-xs-09-tripo2_tripo1	vdra015-xs-09-tripo2	D N/A	N/A	Poor	O Up

Figure 9: SDC Components

#### Table 9: SDC Components

Column	Description
Туре	The role that the component was configured to fill. Each component is
	defined by a type, based on the fole that it fulfins in the installed site.
Name	The name of the component, as defined in the site topology file.
Host	The name of the site machine that the component runs on.
Configuration	Indicates if the component's configuration data is currently synced with
Sync Status	the configuration manager's data.
Last Sync	Indicates the most recent date and time that the component's
Status	configuration data was synchronized with the configuration manager's
Change	data. This includes synchronization when the connection between the
	component and a configuration manager has been reestablished, after the
	connection was temporarily lost between the component and both
	configuration managers.
Health	Indicates the health status of the CPF. FEP, and Session Repository. The
	health of theses component is based on a compilation of health statistics.
	Note: You can click More details to view the health-related statistics for
	all the components.





Column	Description
	The component health is presented with one of three possible states:
	Good
	l Fair
	Poor
	The component health state is determined by the worse state of at least
	one statistic/parameter. For example, if at least one of the parameters is
	red, the health will be red. If there are only green and yellow indications
	and at least one of them is yellow, the health will be yellow. If all the
	parameters are green, the health parameter will be green.
	The collected statistics can be viewed in the bottom pane by selecting one
	of these components. The health state is based on the following statistics
	(per fast minute) which are displayed for a selected component in the
	<b>Health Parameters</b> tab. There are three display options: $\bigvee$ – no
	threshold was reached, $0 - a$ minor or major threshold was reached,
	<b>8</b> – a critical threshold was reached.
	Note: As the $\bigcirc$ icon relates to both minor and major thresholds, the
	color box surrounding the actual statistical number can be yellow or
	orange, depending if a minor or major threshold was reached.
	For CPF Components:
	<ul> <li>CPF Errors</li> </ul>
	<ul> <li>Incoming Request Queue usage</li> </ul>
	<ul> <li>Incoming Answers Queue usage</li> </ul>
	<ul> <li>Session Repository Incoming Request Queue Usage</li> </ul>
	<ul> <li>Diameter Pending Requests Queue Usage</li> </ul>
	• Status:
	Active Alarms
	For FEP Components:
	■ FEP Errors





Column	Description	
	• Status:	
	• Active Alarms	
	For Session Repository Components:	
	<ul> <li>Session Repository Storage Usage</li> </ul>	
	<ul> <li>Session Repository Message Queue</li> </ul>	
	<ul> <li>Session Repository Mate</li> </ul>	
	• Status:	
	Active Alarms	
	Additional Information	
	<ul> <li>Full Repository Replication:</li> </ul>	
	SRR Repository Replication:	
Status	Indicates the component's status (Up. Down).	
Alarm	Indicates – by color – the highest severity alarm currently raised for this	
	component, and is a link to view the active alarms.	
Collected Statistics		
SDC Error	The percentage of transactions processed by the component that returned	
Ratio	an error response, out of the total processed transactions by the component.	
SDC Errors	The number of transactions processed by the component that returned an error response	
SDC	The number of total requests processed by the component	
Received		
Requests		
Incoming	The number of request messages currently in the component's incoming	
Request	queue.	
Queue Usage		
(messages)		
Incoming	The number of answer messages currently in the component's incoming	
Answers	queue.	



Column	Description
Queue Usage (messages)	
Diameter Pending Requests Queue Usage	The percentage of the Diameter pending request queue that is in use.
Session Repository Incoming Request Queue Usage	The percentage of the Session Repository incoming request queue that is in use.
Session Repository Storage Usage	The percentage of used Session Repository storage.
Session Repository Message Queue	The state of the Session Repository (SRR) queue.
Session Repository Mate	Indicates if the paired Session Repository instance is up and connected.
Full Repository Replication	Indicates the status of a full replication between two session repositories.
SRR Repository Replication	Indicates the status of a replication between two session repository SRR queues.

### To edit the properties for a FEP or CPF component:

Select the row of the FEP or CPF component and click **Edit**.

1.



The SDC Component Properties window displays the following properties:

- General
- Diameter
- SS7
- User Properties

After editing the parameter properties, click **Save**.

2. The following tables describe the parameter for of these properties.

Parameter	Description
URI	Universal Resource Identifier. Describes the identity of the SDC Component. Used during capability exchange and routing. Cannot be modified. e.g. aaa://SDC Note: The URI is provided during SDC's installation procedure. For more information on the installation procedure, see the relevant installation documentation.
Product Name	The product name of the SDC Component, published during capability exchange.
Reestablish Connection Time (TC)	The interval for reconnecting the SDC component. Note: The value must be between 1-30000 milliseconds.

### Table 10: General SDC Component's Properties

#### Table 11: Diameter SDC Component's Properties

Parameter	Description
Idle Connection Time (TW)	Watchdog and reconnection timer (in milliseconds). e.g. 30000.



Parameter	Description
Supported Application IDs	Defines the supported Diameter applications (comma separated), and hence defines the Diameter messages that the SDC Component may handle. e.g. Ro, Gx. Note: For a full list of the supported applications, see <i>Appendix B:</i> <i>Supported Application Identifiers</i> . You can add additional application IDs in the standard_dynamic_example.txt file (located in the /opt/traffix/sdc/config folder) or using the Web Service API Method: SetDiameterPropertiesforNode, in thesupportedApplicationIds parameter. For more information, see the Troubleshooting Guide.
Supported Vendor IDs	Supported Vendor IDs that the SDC declares and sends as part of Capability Exchange.
Vendor Id	Used as the published Vendor ID during capability exchange e.g. 27611.
<b>Routing Resend Tries</b>	The maximum resend attempts.
Routing Resend Wait Time	The time interval between two resends attempts.
Realm	The Diameter realm to which SDC belongs. Used during capability exchange, e.g. F5.com

### Table 12: SS7 SDC Component's Properties

Note: The SS7 protocol is only supported in bare-metal deployments.

Parameter	Description
SS7 Hlr Number	This parameter currently not supported.
SS7 Component Value Max Size	The maximum message size for insertSubscriberDataArg SS7 messages that were converted from Diameter ULAs.
Point Code	The local point code.



Parameter	Description
Name	Enter a user friendly property name
Value	Enter the desired value for the property
Path	The path name for the property is displayed

 Table 13: SDC Component's User Properties

Note: User properties can also be defined using the setEntityProperties Web Service API method and retrieved using the getEntityProperties Web Service API method or using Groovy scripting. For more information about the Web Service API methods, see *F5 SDC Web Services API Guide*.

### To refresh the SDC Component list:

### Click Refresh.

1.

1.

Note: Each IP Address used by the SDC Component should be separately licensed in order for it to operate. For more information on SDC's licensing mechanism, see *Licensing the FEPs*.

### 3.3.3.1 Viewing the External Connections

An SDC site may be connected to an EMS site and to additional SDC sites. The Site External Connections screens provides an overview of these connections and their status.

### To view the site external connections:

Go to Topology > Specific Site Settings > Site > SDC Components > Site External Connections

Table 15 describes the information provided for these connections.



Column	Description
Connected Site	The type of site that the monitored site is connected to.
Component	The type of site component that the monitored site is connected to.
Component Name	The name of the site component that the monitored site is connected to.
Last Status Time	The date and time that the connection status was queried.
Status	The connection status (Connected, Disconnected) between the sites.

### Table 14: Site External Connections

### 3.3.3.2 SViewing the EMS – SDC Site Connections

From an EMS Web UI, you can view the connectivity status between the EMS configuration manager and the SDC site configuration manager.

### To view the connectivity status:

1.

2.

### Go to **Topology** > **SDC Sites**.

Table 16 describes the provided information. -

Table 15:	EMS-SDC Si	ite Connectivity
-----------	------------	------------------

Column	Description
Site Name	The name of the monitored site that is connected to the EMS.
Configuration Manager Connectivity Last Status Change	The date and time that the connection status was queried.
Configuration Manager Connectivity Last Status	The connection status (Connected, Disconnected) between the sites.

Select a site to view the site's SDC component information in a bottom table pane.



1.

### 3.3.3.3 Viewing the Internal Connections

All components installed on an SDC site are connected to and communicate with other components within the site. The Site Internal Connections screens provides an overview of these connections and their status.

### To view the site internal connections:

Go to **Topology** > **Specific Site Settings** > **Site** > **SDC Components** > **Site Internal Connections** 

Table 17 describes the information provided for these connections.

Column	Description
Component Name	The name of the monitored component.
IP Address	The IP address of the monitored component.
Host	The site machine that the monitored component runs on.
Connected Component	The name of the connected component.
Connected Component IP Address	The IP address of the connected IP and port.
Connected Component Host	The site machine that the connected component runs on.
Status	The connection status (Connected, Disconnected) between the components.

#### **Table 16: Site Internal Connections**

### 3.3.4 Configuring Virtual Servers

Virtual Servers are virtual instances of SDC used to facilitate every protocol used by SDC to communicate with the Remote Clients. You should create a single Virtual Server per



1.

1.

each protocol that SDC listens to in your network. This section describes how to view and add the different virtual servers.

### 3.3.4.1 Viewing the Virtual Servers

You can view a list of Virtual Servers that were defined during the installation process.

### To view a current list of Virtual Servers:

### Go to **Topology** > **Specific Site Settings** > **Virtual Servers**.

The list of Virtual Servers is displayed according to the properties described in *Table 18*.

Column	Description	
Name	A user-friendly display name assigned to the Virtual Server. e.g. VS1	
FEP Group	The FEP Node through which the Virtual Server connects to SDC. The virtual server's configuration is used by the designated FEP.	
Protocol	The signaling protocol/s used by the Virtual Server. e.g. Diameter	
Peer Profile	The associated Peer Profile	
Administrative	Indicates whether the Virtual Server is connected (enabled) to SDC or	
State	disconnected (disabled) from it	
Status	Indicates if the Virtual Server is <b>Open</b> ( $^{\bigcirc}$ ) or <b>Closed</b> ( $^{\textcircled{0}}$ ) or <b>Limited</b> ( $^{\textcircled{0}}$ ) to receive traffic.	
FEP Node Connected to a Selected Virtual Server		
Node Name	The name of the FEP that is connected to a selected virtual server	
Address	The address	
Status	Indicates the status (Open, Closed, and Not Available) for the FEP	

### **Table 17: Virtual Server Properties**

### To edit a Virtual Server Property:

Select a Virtual Server and then select Edit, Enable or Disable.



Note: Prior to changing a virtual server's peer profile, you must disable and then enable the virtual server for it to recognize the new peer profile.

### 3.3.4.2 Adding a New Virtual Server

You can add a virtual server in addition to those that were configured during the installation process.

### To add a new Virtual Server:

Go to **Topology** > **Specific Site Settings** > **Site** > **Virtual Servers** >**Add**. The Add Virtual Server window appears.

In the **Name** field, enter a user friendly display name to identify the Virtual Server. e.g. VS1.

Note: When implementing the Diameter Identity mechanism, this value is used as the default value for the message's origin-host AVP.s

V ning: After submitting the new Virtual Server, its name may not be modified.

1. 2.

1.

2.

In the **Port** field, enter the port on which the virtual server is listening.

In the **Protocol** field, from the drop-down list, select the protocol used by the Virtual Server (for example, **Diameter**, **RADIUS**, **HTTP**, **LDAP**).

The wizard configuration options display according to your protocol selection. Proceed to the next section according to your protocol selection.

Note: The timeout after which SDC disconnects the channel through the virtual server (if no messages are passed on it) is determined by the .xml configuration file parameter **TCPIdleTimer** (which has a default value of ten seconds). Note: The added virtual server has a **Closed** (<sup>(3)</sup>) status by default, until it has



been assigned a license. An alarm (sdcVirtualServerStateChanged) is generated, indicating that the virtual server is missing a license and is unable to process traffic.

For information about adding a license, see *Licensing the FEPs*.

### 3.3.4.2.1 Diameter Virtual Server

This section continues with the Add Virtual Server wizard for adding a Diameter virtual server.

### To add a Diameter virtual server:

In FEP Group, select the Proxy Group on which the virtual server is set.

- In **Peer Profile**, from the drop-down, select the Peer Profile associated with this
   Virtual Server.
- 3. Select **Use SCTP Transport** to use SCTP when in message transport (rather than TCP).
- 4. Select Use for Geo Redundant Sites Connection to enable the peer to handle proxied requests.
- 5.

Click **Save**. The new Diameter Virtual Server is displayed in the Virtual Server table.

### 3.3.4.2.2 RADIUS Virtual Server

This section continues with the Add Virtual Server wizard for adding a RADIUS virtual 1. server.

### To add a RADIUS virtual server:

2.

In **FEP Group**, select the Proxy Node (FEP Node) on which the virtual server is set.

In **Peer Profile**, from the drop-down, select the Peer Profile associated with this Virtual Server.


Click **Save**. The new RADIUS Virtual Server is displayed in the Virtual Server table.

# 3.3.4.2.3 HTTP Virtual Server

This section continues with the Add Virtual Server wizard for adding an HTTP virtual server.

# To add an HTTP virtual server:

In **FEP Group**, from the drop-down, select the Proxy Node (FEP Node) on which the virtual server is set.

1.

2.

In **Peer Profile**, from the drop-down select the Peer Profile associated with this Virtual Server.

- 3. Select **Close Connection on Answer** to close the connection with the Remote Client/Server upon Answer retrieval.
- Select Use for Geo Redundant Sites Connection to enable the peer to handle proxied requests.

5.

Click Save. The new HTTP Virtual Server is displayed in the Virtual Server table.

# 3.3.4.2.4 LDAP Virtual Server

This section continues with the Add Virtual Server wizard for adding an LDAP virtual server.

1.

2 To add an LDAP virtual server:

- In **Num Acceptor Threads**, set number of threads to be used.
- 3.

a. In **Back Log**, type in the queue size for incoming LDAP messages waiting to be handled by the LDAP virtual server.

Select **Bind User** to mandate user credentials.

In **Bind User**, type in the LDAP user for the directory server authentication.



In **Bind Password**, type in the LDAP user's password for the directory server authentication.

Select **Anonymous Bind** to allow users to connect to the directory without user <sup>b.</sup> credentials.

4. Click **Save**. The new LDAP Virtual Server is displayed in the Virtual Server list.

# 5 3.3.5 Configuring Peers

This section describes how to configure the different peers.

# 3.3.5.1 Viewing the List of Peers

#### To view the current list of Peers:

1.

Go to **Topology** > **Specific Site Settings** > <**Site Name**>> **Peers**.

The list of currently defined peers is displayed.

C	Dashboard Penorts	Topology Flows	Alarme Administra	tion					
	SDC Site > Peers	ropology nows	Alarinis Administra						
	Arid Bamana 17 Edit	Sooshia 🖉 Dirahia 🔿 Rafe	wh					More Details	Type Filer Text
s		unable Costone Crief	Address	EED/EED Group	Bratasala	Discourse	Peer Profile		Status
ings	Стуре	* Name	- Address	· rer/rer droup	Protocols	Method	Peer Frome	~ rreaton	- Status
	Client Client	127.0.0.1	172.16.184.150	fep.traffix.com	Diameter	Static	pnina	Poor	Open
	Server	peer_server	172.16.184.150	fep.traffix.com	Diameter	Static	pnina	Poor	📀 Open
	1								
	H ( 1) Page 1 of 1	•)(н)							1-20
									Lindate Times I
	Health Parameters SDC Nodes								Update time:
	Parameter	<ul> <li>Statistics</li> </ul>	~ Units						
	<ul> <li>Error Answers</li> </ul>	0	Errors (AVG per sec)						
	<ul> <li>Timeouts</li> </ul>	0	Timeouts (AVG per sec)						
	<ul> <li>Requests Sent to Peer</li> </ul>	0	Requests (AVG per sec)						
	A 🙁 Requests Received from Pee	r 5.85	Requests (AVG per sec)						
	Requests Received from P	er 5.85 Above	e Critical Threshold						
	Peer Incoming Rate Limit	0.83							
		2007							
	Requests Received from P	er Thresholds	40% 60%						
		Minor	Major Critical						
	Additional Information								
	Out Of Service Time	(0% In the last minute)							
	Partial Out Of Service Time	(0% In the last minute)							
	test all second to she second and								

#### Figure 10: Peers

Table 19 presents a list of peers.



~ .	
Column	Description
Туре	Indicates if the peer is a client or server
Name	A user-friendly unique display name assigned to the Remote Peer. e.g. Server 1
Addresses	The address (single or multiple) of the Remote Peer (client or server) and the port number used by it to access the SDC Components, to send and receive protocol messages. e.g. 1.1.1.1
FEP/FEP Group	The name of the FEP Node or FEP Group to which the peer is connected
Protocols	The signaling protocol/s used by the client or server. e.g. Diameter/JMS
Discovery Method	Specifies whether the peer was statically configured, or dynamically discovered. Server Peers must be statically configured. Client Peers may be dynamically discovered, or, in case the SDC Component does not allow unknown peers to connect, must be statically configured too (For more information, see <i>Configuring</i> <i>the Access Control List</i> ). Note: Traditionally, Remote Clients are dynamically discovered by SDC. Static Discovery method is used in case one wishes to limit the number of Remote Clients and defines specific Remote Clients in the system.
Peer Profile	Peer Profile is an attribute that may be assigned to the peer. Peers assigned with a Peer Profile are handled in a predefined manner – they may receive unique messages and send unique messages.
Health	Indicates the health status of each peer. The health of the peer is based on a compilation of health statistics. Note: You can click <b>More Details</b> and scroll to the right to view the health related statistics for all peers. The peer health is presented with one of three possible states: Good Fair

#### Table 18: Peer's Properties



Column	Description				
	l Poor				
	Note: If you select <b>Disable</b> for a specific peer, then the <b>Health</b> will show as				
	Disabled.				
	The peer health state is determined by the worse state of at least one				
	statistic/parameter. For example, if at least one of the parameters is red, the health				
	will be red. If there are only green and yellow indications and at least one of them is				
	yellow, the health will be yellow. If all the parameters are green, the health				
	The near health state is based on the following statistics (per last minute) which are				
	displayed for a selected peer in the <b>Health Parameters</b> tab. There are three display				
	options: - no threshold was reached, - a minor or major threshold was				
	reached, $\heartsuit$ – a critical threshold was reached.				
	Note: As the $\stackrel{\bullet}{\longrightarrow}$ icon relates to both minor and major thresholds, the color box				
	surrounding the actual statistical number can be yellow or orange, depending if a				
	minor or major threshold was reached.				
	<ul> <li>Error Answers – shows as</li> <li>or</li> <li>depending if the Error Answers Ratio is</li> </ul>				
	below/above the Error Thresholds.				
	• Error Answers Ratio (%.) – the number of error responses returned from the peer as				
	compared to the number of requests sent to peer				
	• Error Thresholds – the allowed ratio between the number of requests sent to the				
	peer and the number of error answers returned from the peer. Can be configured in				
	<b>Topology&gt;Peer Profiles&gt;General</b> (see <i>Adding a Peer Profile</i> ).				
	<ul> <li>Timeouts - shows as</li> <li>or</li> <li>depending if the Timeouts Ratio is below/above the</li> </ul>				
	Timeout Thresholds.				
	• Timeouts Ratio (% per min.) – the number of requests not answered by the peer as				
	compared to the number of requests sent to the peer				



Column	Description
	• Timeout Thresholds – the allowed ratio between the number of requests sent to the
	peer and the number of requests not answered by the peer. Can be configured in
	<b>Topology&gt;Peer Profiles&gt;General</b> (see <i>Adding a Peer Profile</i> ).
	• Requests Sent to Peer – shows as $\bigcirc$ , $\bigotimes$ , or $\bigcirc$ depending if the requests sent are
	above/below the minor, major, critical threshold levels. The average number of
	requests sent per second from the SDC to a peer (over the last minute)
	Peer Outgoing Rate Limit – the user configured (Topology> Peer Profiles>Rate
	Limit, see Configuring the Outgoing Traffic Rate Limits for Peers) rate limit of
	sent messages from the SDC to system peers
	<ul> <li>Requests Sent to Peer Thresholds – the defined minor, major, critical threshold</li> </ul>
	levels
	• Requests Received from Peer – shows as $\heartsuit$ , $\bigotimes$ , or $\overset{\textbf{0}}{=}$ depending if the requests
	received are above/below the minor, major, critical threshold levels. The average
	number of requests received per second by the SDC from a peer (over the last
	minute)
	Peer Incoming Rate Limit – the user configured (Topology>Peer Profiles>Rate
	Limit, see Configuring the Incoming Traffic Rate Limits for Peers) rate limit of
	received requests from the system peers to the SDC
	<ul> <li>Requests Received from Peer Thresholds – the defined minor, major, critical</li> </ul>
	threshold levels
	<ul> <li>Round Trip Time – shows as</li> <li>or</li> <li>depending if the Round Trip Time is</li> </ul>
	below/above the Round Trip Timeout Thresholds.
	• Round Trip Time average processing time of requests by the peer (in milliseconds)
	measured from when the request is received by the peer from the SDC until the
	answer is sent from the peer to the SDC
	• Round Trip Time Thresholds – the allowed roundtrip time frame in ms.
	• Network Queue Usage – shows as $\heartsuit$ , $\bigotimes$ , or $\overset{0}{=}$ depending if the usage is
	above/below the minor, major, critical threshold levels.
	<ul> <li>Network Queue Usage – the number of answers and requests waiting to be written</li> </ul>
	to the machine socket



Column	Description				
	<ul> <li>Network Queue Usage Thresholds – the defined minor, major, critical threshold levels</li> </ul>				
	• Status: Corresponds to the value in the Status column.				
	• Active Alarms – link to view alarms currently raised for this peer in Alarms>Active				
	Alarms				
	Additional Information:				
	• Out Of Service Time- the percentage of time the peer was not available in the minute				
	• Partial Out of Service Time- the percentage of time that the peer was operating in				
	Message Prioritization mode in the last minute				
	<ul> <li>All peer Health statistics – links to the <b>Reports</b> screen to view statistics in different time resolutions</li> </ul>				
Status	Indicates whether the peer is currently connected to an SDC.				
	<ul> <li>When all FEP connections to the peer are open and all CPF processes are open or not available, the status is indicated as Open .</li> </ul>				
	• When all FEP connections are open and at least one of the CPF processes is partially				
	out of service, the status is indicated as $\bigcirc$ Limited. In a CPF-only deployment, if one				
	CPF process is open and other CPF processes are either closed, out of service, or pending connection, the status is indicated as limited.				
	<ul> <li>When all FEP connections to the peer are closed or when the FEP connections are open</li> </ul>				
	but all CPFs are out of service, the status is indicated as <sup>O</sup> Closed				
	Note: If you select <b>Disable</b> for a specific peer, then the <b>Status</b> will show as				
	• Disabled.				
SDC Nodes					
Node Name	The name of the CPF or FEP that is connected to a selected peer				



Column	Description
Health	Indicates the health (Good, Fair, Poor, or Not Available) of the peer per CPF. The health of each peer per CPF is determined by certain health statistics, as described above for peer health. The Node Health state can show as <b>Not Available</b> , when the peer has a <b>Not</b>
	Available Status.
Status	Indicates the status ( <b>Open, Out of Service, Out of Service Partially</b> , and <b>Closed</b> ) for the FEP and each CPF. For CPF-only deployments, there is also a <b>Pending</b> and <b>Not Available</b> status option.

# 3.3.5.2 Adding a New Peer

This section describes how to add a new peer.

# To add a new Peer:

1.

Go to **Topology** > **Specific Site Settings** > **<Site Name**>> **Peers** and click **Add**. The Add Peer window appears:



		5	
Add New Pe	er		×
General	User Properties	Thresholds	
Type	*	Server Olient	
Name	*	Peer3	
Bindir	ng Name	(?)	
Peer F	Ramp up	(sec) (?)	
Proto	col *	Diameter 🔹	
• FFI	P Group *	fee Tank Out	
		Tep repirout	
Sir	igle FEP	Select 🔻	
Door	D Addrossos *		
Peeri	PAddresses	10.1.22.148	
Local	IP Addresses	10.240.36.123	
Peer	Port ~	2004	
SDC F	Port		-
L			
		Cancel	Save
l			

Figure 11: Add Peer Window

2.

a.

a. In the **General** tab:

Under **Type**, define the peer as either a **Server** or **Client**.

In the **Name** field, enter a user-friendly display name to identify the peer. e.g. Server1.

Note: After submitting a new peer, its name may not be modified. The combined length of the peer name and pool name length cannot exceed 265 characters. As you cannot always view the peer name in advance, better not to use very lengthy peer and pool names. All (client) peer names must be unique, even to any previously deleted server peers.



b.

a.

In **Binding Name**, type in a name used by the routing mechanism to bind sessions belonging to this peer with other sessions.

- In **Protocols**, out of the available signaling protocols, select the protocol used by the peer from the drop-down list.
- c. The wizard configuration options display according to your protocol selection. Continue to the next section according to your protocol selection.

Note: The SS7 protocol is only supported in bare-metal deployments.

Under the User Properties tab:

- <sup>3.</sup> You can create additional properties for the Peer Profile and define the value for these properties. These properties can be used in the Peer Profile scripts and decision table.
  - Click Add.

i. In the **Name** field, enter a user friendly property name.

ii. In the **Value** field, enter the desired value for the property.

iii. In the **Path** field, the path name for the property is displayed.

 $\bigcirc$  Note: The path name is only displayed once the peer is added.

User properties can also be defined using the setEntityProperties Web Service API method and retrieved using the getEntityProperties Web Service API method or using

4. Groovy scripting. For more information about the Web Service API methods, see the *F5 SDC Web Services API Guide*.

Under **Thresholds**, you can configure the threshold percentages for generating rate limit alarms by severity level (**Critical**, **Major**, **Minor**) for the **Outgoing and Incoming TPS vs Rate Limit** per peer. For more information about how threshold management is part of overload control, see *Configuring Alarm Thresholds* and for how it can be configured globally, see S *Threshold Management*.



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# 3.3.5.2.1 Diameter Peer

This section continues with the wizard configuration for adding a Diameter peer.

Note: You are required to define the FEP Group, Peer IP Addresses and the Peer Port parameters.

#### To add a server peer with Diameter properties:

In **FEP Group**, select a FEP group (fep-in/fep-out), from the drop-down list to which the peer is connecting.

Alternatively, in **Single FEP**, select a FEP node from the drop-down list to which the peer is connecting.

In **Peer IP Addresses**, set the address (single or multiple) where the peer (client or server) is hosted.

3. In Local IP addresses, set the address (single or multiple) for the FEP.

Note: This is not a mandatory field, but is recommended for SCTP message transport.

In the **Peer Port** field, specify an available port number for the peer to access the SDC Components.

In **SDC Port**, set the local port from which to send messages to a Server Peer.

In **Peer Profile**, you may choose to assign a special attribute to the remote peer. Peers assigned with a Peer Profile are handled in a predefined manner – they may receive unique messages and send unique messages.

Note: For additional information on Peer Profiles, see *Configuring Peer Profiles*.



In **Idle Connection Time (TW) (Millis)**, set the time (in milliseconds) that the connection will remain open, without any traffic, before sending a watchdog request.

Note: The default value is 30,000 ms. The server will not be reconnected until traffic resumes. This parameter is only relevant in keep alive mode.

In **Reestablish Connection Time** (**TC**), set the time (in milliseconds) for reconnecting the peer, after the connection is disconnected by the server.

8.

9.

7.

Note: This parameter is only relevant when in keep alive mode and the value must be between 1-30000 milliseconds.

In Local Host, set a value for the message's origin-host.

10. In **Local Realm**, set a value for the message's origin-realm.

<sup>11.</sup> In **Weight**, set the peer's weight (a number) in traffic distribution, in case it is included in a Weighted Round Robin Pool or in Contextual Pool load balancing policy.

Note: For additional information on Weighted Round Robin and Contextual and other load balancing policies, see *Assigning a Load Balancing Policy*.

In **Priority**, set the Server's position in a pool's activation and server selection procedures.

Note: When selecting a Queue Size Ratio load balancing policy (see *Assigning a Load Balancing Policy*), do not set the **Priority** parameter.

13.

12.

For more information on pool's activation and server selection procedure, see *Configuring Pools*.

Select Use SCTP Transport to use SCTP (rather than TCP) for message transport.



Select **Use for Geo Redundant Sites Connection** to enable the peer to handle proxied requests.

- 14. Note: When enabling Use for Geo Redundant Sites Connection, Geo-Site Loop Detection is automatically enabled. The SDC adds a Proxy-From-Replicator AVP to a Diameter message that is proxied between two sites. In the event the geo- redundant site cannot send the proxied message to the peer, the message is discarded so that SDC performance is not impacted.
- Select Use single Diameter identity in dual active-active FEP mode to enable
   the peer to use a single identity on multiple FEPs according to the configured Local Host.
- 16. Click **Save**. The new peer is displayed in the Peer table.

### 3.3.5.2.2 RADIUS Peer

1.

This section continues with the wizard configuration for adding a RADIUS peer.

Note: You are required to define the FEP Group, Peer IP Addresses and the Peer Port parameters.

To add a server peer with RADIUS properties:

- 2. In **FEP Group**, select a FEP group (fep-in/fep-out), from the drop-down list to which the peer is connecting.
- Alternatively, in Single FEP, select a FEP node from the drop-down list to which the peer is connecting.
  - In **Peer IP Addresses**, set the address (single or multiple) where the peer (client or server) is hosted.

In Local IP addresses, set the address (single or multiple) for the FEP.



Note: This is not a mandatory field, but is recommended for SCTP message transport.

In **Peer Port**, specify an available port number for the peer to access the SDC Components.

5. In **SDC Port**, set the local port from which to send messages to a Server Peer.

In Peer Profile, you may choose to assign a special attribute to the remote peer.

Remote Peers assigned with a Peer Profile are handled in a predefined manner –
they may receive unique messages and send unique messages.

Note: For additional information on Peer Profiles, see *Configuring Peer Profiles*.

8.

In **Reestablish Connection Time** (**TC**), set the time (in milliseconds) for reconnecting the peer, after the connection is disconnected by the server

Note: This parameter is only relevant when in keep alive mode and the value must be between 1-30000 milliseconds.

9.

In **Weight**, set the peer's weight (a number) in traffic distribution, in case it is included in a Weighted Round Robin Pool or in Contextual Pool load balancing policy.

10.

<sup>\*</sup> Note: For additional information on Weighted Round Robin and Contextual and other load balancing policies, see *Assigning a Load Balancing Policy*.

In **Priority**, set the Server's position in a pool's activation and server selection procedures.

Note: When selecting a Queue Size Ratio load balancing policy (see *Assigning a Load Balancing Policy*), do not set the **Priority** parameter.



For more information on pool's activation and server selection procedure, see *Configuring Pools*.

In **Shared Secret**, type in the text string that serves as a password between the Remote RADIUS Client and the RADIUS Virtual Server. The shared secret is used to verify that both client and server are using the same "password". It is also used to verify that the RADIUS message has not been modified when sent and to encrypt RADIUS attributes.

In Connection Pool Size, set the maximum number of open RADIUS connections.

- 12. Click **Save**. The new peer is displayed in the Peers.
- 13.

11.

# 3.3.5.2.3 HTTP Peer

This section continues with the wizard configuration for adding an HTTP peer

Note: You are required to define the Peer IP Addresses and the Peer Port parameters.

### To add a server peer with HTTP properties:

1.

2.

4.

In **Peer IP Addresses**, set the address (single or multiple) where the peer (client or server) is hosted.

In Local IP addresses, set the address (single or multiple) for the FEP.

- 3. Note: This is not a mandatory field, but is recommended for SCTP message transport.
  - In **Peer Port**, specify an available port number for the peer to access the SDC Components.

In **Peer Profile**, you may choose to assign a special attribute to the peer. Remote Peers assigned with a Peer Profile are handled in a predefined manner – they may receive unique messages and send unique messages.



5.

6.

7.

8.

9.

Note: For additional information on Peer Profiles, see *Configuring Peer Profiles*.

In **Max Connection Count Limit (Per Server)**, set the maximum number of open HTTP connections.

In **Idle Connection Time (TW) (Millis)**, set the time (in milliseconds) that the connection will remain open, without any traffic.

Note: The default value is 30,000 milliseconds. The server will not be reconnected until traffic resumes. This parameter is only relevant when in keep alive mode.

In Reestablish Connection Time (TC), set the time (in milliseconds) for reconnecting the peer, after the connection is disconnected by the server.

Note: This parameter is only relevant when in keep alive mode and the value must be between 1-30000 milliseconds..

In **Weight**, set the peer's weight (a number) in traffic distribution, in case it is included in a Weighted Round Robin Pool or in Contextual Pool load balancing policy.

Note: For additional information on Weighted Round Robin and Contextual and other load balancing policies, see *Assigning a Load Balancing Policy*.

In **Priority**, set the Server's position in a pool's activation and server selection procedures.

Note: When selecting a Queue Size Ratio load balancing policy (see *Assigning a Load Balancing Policy*), do not set the **Priority** parameter.

For more information on pool's activation and server selection procedure, see *Configuring Pools*.



Select **Keep Alive** to preserve a persistent HTTP connection.

Select **Use for Geo Redundant Sites Connection** to enable the peer to handle proxied requests.

10.

Note: Only one peer per site can be configured as a proxy peer, to be used for proxying requests between sites (by selecting the Use for Geo Redundant Sites Connection checkbox).

Note: When enabling **Use for Geo Redundant Sites Connection**, Geo-Site Loop Detection is automatically enabled. The SDC adds a Proxy-From-Replicator AVP to a HTTP message that is proxied between two sites. In the event the geo- redundant site cannot send the proxied message to the peer, the message is discarded so that SDC performance is not impacted.

12. Click **Save**. The new peer is displayed in the Peers table.

# 3.3.5.2.4 LDAP Peer

This section continues with the wizard configuration for adding an LDAP peer.

Note: You are required to define the Peer IP Addresses and the Peer Port parameters.

<sup>1.</sup> To add a peer with LDAP properties:

2. In **Peer IP Addresses**, set the address (single or multiple) where the peer (client or server) is hosted.

In Local IP addresses, set the address (single or multiple) for the FEP.

3.

Note: This is not a mandatory field, but is recommended for SCTP message transport.

In Peer **Port**, specify an available port number for the peer to access the SDC Components.



4.

5.

6.

7.

9.

10.

In **Peer Profile**, you may choose to assign a special attribute to the peer. Peers assigned with a Peer Profile are handled in a predefined manner – they may receive unique messages and send unique messages.

Note: For additional information on Peer Profiles, see *Configuring Peer Profiles*.

In **Bind User**, type in the LDAP user for the directory server authentication.

In **Bind Password**, type in the LDAP user's password for the directory server authentication.

In **Reestablish Connection Time (TC)**, set the time (in milliseconds) for reconnecting the peer, after the connection is disconnected by the server.

Note: This parameter is only relevant when in keep alive mode and the value must be between 1-30000 milliseconds.

 In LDAP Pool Size, specify the number of connections to use while connecting the LDAP remote peer.

In **Weight**, set the peer's weight (a number) in traffic distribution, in case it is included in a Weighted Round Robin Pool or in Contextual Pool load balancing policy.

Note: For additional information on Weighted Round Robin and Contextual and other load balancing policies, see *Assigning a Load Balancing Policy*.

In **Priority**, set the Server's position in a pool's activation and server selection procedures.

Note: When selecting a Queue Size Ratio load balancing policy (see *Assigning a Load Balancing Policy*), do not set the **Priority** parameter.



For more information on pool's activation and server selection procedure, see *Configuring Pools*.

Click Save. The new peer is displayed in the Peers table.

# 3.3.5.2.5 File Peer

<sup>11.</sup> This section continues with the wizard configuration for adding a File peer.

Note: This protocol is not supported in this release.

You are required to define the Primary IP and Primary Port parameters.

#### To add a File server peer:

1.

5.

Set the **Primary IP** of the File Server.

- 2. Set the **Primary Port** of the File Server.
- 3. Set the **Secondary IP** of the File Server.
- 4. Set the **Secondary Port** of the File Server.
- In **Split By**, set the value for which the messages will be divided into groups.
- 7. In **Number of Groups**, set how many groups will be needed.

In **Reestablish Connection Time** (**TC**), set the time (in milliseconds) for reconnecting the peer, after the connection is disconnected by the server.

8. Note: This parameter is only relevant when in keep alive mode and the value must be between 1-30000 milliseconds..

In **Weight**, set the peer's weight (a number) in traffic distribution, in case it is included in a Weighted Round Robin Pool or in Contextual Pool load balancing policy.



Note: For additional information on Weighted Round Robin and Contextual and other load balancing policies, see *Assigning a Load Balancing Policy*.

In **Priority**, set the Server's position in a pool's activation and server selection procedures.

9.

Note: When selecting a Queue Size Ratio load balancing policy (see *Assigning a Load Balancing Policy*), do not set the **Priority** parameter.

For more information on pool's activation and server selection procedure, see *Configuring Pools*.

Click Save. The new peer is displayed in the Peers table.

10.

# 3.3.5.2.6 SS7 Peer

This section continues with the wizard configuration for adding an SS7 peer.

Note: Only one SS7 peer can be added per CPF. If you try to add more than one SS7 peer, the following message appears "Cannot add more than one SS7 Peer. 'server\_SS7 already exists."

Note: SS7 peers can only be defined as server peers.

Note: SS7 is only supported in bare metal deployments.

### To add a server peer with SS7 properties:

2.

1.

In **Peer Profile**, you may choose to assign a special attribute to the remote peer. Remote peers assigned with a Peer Profile are handled in a predefined manner – they may receive unique messages and send unique messages.

In **GSM MAP handling** select Automatic or Manual to define how messages will be transformed.



When GSM MAP handling, the Application Protocol option is enabled. In **Application Protocol**, type the protocol of the expected messages. In **Map Version**, type in the SS7 version of the expected messages. 3. Select **Route on Global Title** to route messages of this peer using its global title indicator (the SS7 IP equivalent). 4. 5. In **Encoding Scheme**, type one for odd numbers or two for even numbers. In Global Title Indicator, type in 4 for Global Title format. a. In **Nature of Address Indicator**, type three for national addresses or four b. for international addresses. c. In **Translation Type**, type in 0. d. Global Title Address, type in the peer's address (maximum length is 15 e. digits) f. In Numbering Plan, type in 1 for ISDN/telephony numbering plan (E.164) or 7 for ISDN/Mobile Numbering Plan (E.214).

#### 6.

1.

Click **Save**. The new peer is displayed in the Peers table.

### 3.3.5.2.7 Editing a Peer

This section describes how to edit a peer.

Note: You may only edit Server Peers.

### 2. To edit a peer:

Select a peer from the Peer table list and click **Edit**. The Edit Peer wizard appears.

You may edit the enabled fields, as detailed in Adding a New Peer.

Note: Name, Protocol and Type parameters cannot be edited.



# 3.3.5.3 Removing a Peer

This section describes how to remove any of the peers from the Peers table.

#### To remove a peer from the Peers table:

Select the row of the peer you wish to remove.

Click **Remove**.

- 1. A confirmation message appears.
- 2.

Click **OK**.

<sup>3.</sup> Note: When a peer is a part of a pool and it is removed, it is also removed from the pool. For more information on pools, see *Configuring Pools*.

# 3.3.6 Configuring Pools

Pools are groups containing peers. Using the pool configuration, the SDC decides how to assign policies, such as, load balancing, or overload control. A load balancing policy is assigned when you want messages sent to a pool to be routed to peers according to specific rules.

This section describes how to do the following:

- Viewing a List of Pools
- Adding a New Pool
- Assigning a Load Balancing Policy
- Assigning a Load Balancing Policy between Pools
- Assigning a Broadcast Pool Policy
- Configuring a Notification Pool
- Configuring Pool Failover Policy
- Configuring Message Prioritization



- Editing a Pool
- Removing a Pool

# 3.3.6.1 Viewing a List of Pools

You can view the current list of configured pools.

# To view the list of pools:

Go to **Topology** > **Specific Site Settings** > <**Site Name**> > **Pools**.

			Sitte: SUU_Site   🦰 Major: 3 🧧 Unicae: 1 👹 Million: 1   traintx 🔺 *	na
SDC	Dashboard Reports <b>Topology</b>	Flows Alarms Administration		
wigation	SDC_Site > Pools			
eer Profiles	🗘 Add 🗢 Remove 🗹 Edit 🕐 Refresh		More Details Type Filer T	fext
lobal Properties	Name Name	V Peers	v Policy v Health v Status	
Specific site settings	my_pool     my_pool	peer_server	By Precedence Poor Op	pen
SDC Components				
Virtual Servers				
Peers				
Pools				
Access Control List				
Health Monitoring				
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	Health Parameters     SDC Nodes       Health Parameters     SDC Nodes       Parameter     • • • • Error Answes       • • • • • Error Answes     • • • • • • • • • • • • • • • • • • •	V         Settifica         Volts           148         Etros (MG per sed)           148         Timenda (MG per sed)           545         Repetiti (MG per sed)	Upd	1 - : late Time
	e • 1 Page 1 of 1 • +  Health Parameter  Parameter  Concernence  Concernec  Concernence  Concernence  Concernence  Co	Saturics         Units           1.88         Enrors (sing per sed)           1.88         Timescole (sing per sed)           5.85         Requests (sing per sed)           5.85         Requests (sing per sed)	ugu	1 - I
	n + 1     Page 1     of 1     n       Heath Parameters     50C Rodes       Parameter     •       •     Time cods       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       •     •       • <t< td=""><td>Statistics         Units           1.88         Etrocs (MKG per sed)           1.88         Timesoda (MKG per sed)           5.45         Requests (MKG per sed)           5.45         Repleteds (MKG per sed)           Not Defined         Not Defined</td><td>Lpd</td><td>1 - : late Time</td></t<>	Statistics         Units           1.88         Etrocs (MKG per sed)           1.88         Timesoda (MKG per sed)           5.45         Requests (MKG per sed)           5.45         Repleteds (MKG per sed)           Not Defined         Not Defined	Lpd	1 - : late Time
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		Sataric         Units           1.8         Errors (Mr g per set)           1.8         Errors (Mr g per set)	upd	1 - : late Timu

Figure 12: Pools

Table 20 presents a list of a pool's properties.

#### **Table 19: Pool's Properties**

Column	Description
Name	A user-friendly display name assigned to the pool. e.g. Pool1
Peers	The list of peers which are included in the pool. e.g.: server1, server2.
Policy	The method by which messages are routed within the pool. For example, load balancing policy of Weighted Round Robin.



Column	Description
	Note: For more information on these policies, see <i>Assigning a Load Balancing Policy</i> .
Health	Indicates the health status of each pool. The health of the pool is based on the health of the peers, as defined by certain health statistics, within the pool. Note: You can click <b>More details</b> to view the health related statistics for all the pools. Peers that are manually disabled by the user in the Web UI are not included in the pool health calculation. The pool health is presented with one of three possible states:
	<pre>I Good I Fair I Poor</pre>
	The pool health state is determined by the worse state of at least one parameter. For example, if at least one of the parameters is red, the health will be red. If there are only green and yellow indications and at least one of them is yellow, the health will be yellow. If all the parameters are green, the health parameter will be green. The pool health state is based on the following statistics (per the last minute) which can be viewed in the bottom pane <b>Health Parameters</b> tab by selecting one of the pools.
	There are three display options: <ul> <li>no threshold was reached,</li> <li>a minor or major threshold was reached,</li> <li>a critical threshold was reached.</li> </ul> Note: As the <ul> <li>icon relates to both minor and major thresholds, the color box surrounding the actual statistical number can be yellow or orange, depending if a minor or major threshold was reached.</li></ul>
	<ul> <li>Error Answers – shows as or a depending if the Error Answers Ratio is below/above the Error Thresholds.</li> <li>Error Answers Ratio (%.) – the number of error responses returned from the pool as compared to the number of requests sent to the pool</li> <li>Error Thresholds – The allowed ratio between the number of error answers returned from the pool number as compared to the number of requests sent to the pool.</li> </ul>



Column	Description
	• Timeouts – shows as $\checkmark$ or $\bigotimes$ depending if the Timeouts Ratio is below/above the
	Timeout Thresholds.
	• Timeouts Ratio (% per min.) – the number of requests not answered by the pool as
	compared to the number of requests sent to the pool
	Timeout Thresholds – the allowed ratio between the number of requests not answered
	by the pool as compared to the number of requests sent to the pool.
	Note: When the Timeout Threshold passes the configured percentage, the
	peerHealthTimeouts alarm is triggered, which then impacts upon the peer health and the
	relevant pool health. This same alarm is also triggered when the Busy Error Answers
	Threshold is passed. The peerHealthTimeouts alarm message description (Alarms > Active
	Alarms) describes both thresholds as a "timeout," and consequently, can be a reference to the
	Timeout Threshold or the Busy Error Answers Threshold. These thresholds can be configured
	from the peer profile, peer or pool (Topology) configurations.
	• Requests Sent to Pool – shows as ${}^{ imes}$ , ${}^{ imes}$ , or ${}^{ imes}$ depending if the requests sent are
	above/below the minor, major, critical threshold levels. The average number of requests
	sent per second from the SDC to a pool (over the last minute)
	<ul> <li>Pool Outgoing Rate Limit – the user configured (Topology&gt; Pools&gt;General, see</li> </ul>
	Configuring the Outgoing Traffic Rate Limits for Pools) rate limit of sent messages
	from the SDC to pools
	Requests Sent to Pool Thresholds – the defined (Topology> Pools>Thresholds)
	minor, major, critical threshold levels
	<ul> <li>Status: Corresponds to the value in the Status column.</li> </ul>
	• Active Alarms – link to view alarms currently raised for this peer in Alarms>Active
	Alarms
	Additional Information:
	<ul> <li>All peer Health statistics – links to the <b>Reports</b> screen to view statistics in different time resolutions</li> </ul>
Status	Indicates the availability of the pool.



Column	Description					
	• When all CPFs consider the pool as open. "Open" means that at least x defined number of					
	peers of the pool are open at the CPF, the status is indicated as $\heartsuit$ Open.					
	• When a pool is open for some CPFs and out of service for other CPFs, the status is					
	indicated as \rm Limited.					
	• When all the CPFs are out of service for the pool, the status is indicated as <sup>2</sup> Closed.					
Node	Indicates the health (Good, Fair, or Poor) of the pool per connected CPF. The health of					
Health	the pool is based on the health of the peers, as defined by certain health statistics, within					
	the pool.					
	In addition, the Health state can show as <b>Not Available</b> , when there is no available information.					
Node	Indicates the status (Open, Out of service, Partially Out of Service, , Closed, or Not					
Status	Available) of CPF.					

# 3.3.6.2 Adding a New Pool

You can add a new pool and define which server peers belong to the added pool.

# To add a new pool:

1.

Go to **Topology > Pools** > **Add**.

The Add Pool dialog box is displayed:



Figure	13:	Add	Pools

Add Pool			2
General Use	er Properties	Thresholds	
Name*		pool3 Add Peers	
Pool Usage		Notification Pool	
Load Bal	ancing Pool *	By Precedence 🔻	
		Route Ongoing Session Messages to the Selected Peer Only	
Broadcas	st Pool	T	
Minimum N Peers	lumber Of	3	
Overload Co	ontrol	Activate message prioritization upon approaching overload control criteria	
Pool Rate Li	imit (MPS)		
		Cancel	Save

#### 2.

a.

In the **General** tab:

In the **Name** field, enter a user friendly display name to identify the pool.

Note: After submitting a new Pool, its name may not be modified.

Pool names are case sensitive. The combined length of the peer name and pool name <sup>b</sup>cannot exceed 265 characters. As you cannot always view the peer name in advance, better not to use very lengthy peer and pool names.

Click **Add Peers** to select the peer(s) that you want to include in the pool.

i. In the Peer Selection window, from the **Select peers...** drop-down, select the static peers that you want to include the pool. Under **Dynamically** 



c.

d.

**add Peers matching Peer Profiles**, select the dynamic peers that you want to include the pool.

Note: To be able to dynamically add peers assumes that you have configured the relevant dynamic peer profiles in **Topology > Peer Profiles >Dynamic Peer Profiles**.

ii. Click Save.

In **Minimum Number of Peers**, enter the number of peers that are available.

The **Minimum Number of Peers** value determines the minimum number of servers that must remain available for traffic to be directed to a pool. If the number of open servers drops under this number, the pool will not be available for traffic and events will be routed to next available pool on the routing row.

Note: When no peer in the pool is available, an Error event occurs. The default value of **Minimum Number of Peers** is 1.

Under Pool Usage, you can configure the pool as follows:

- i. In **Notification Pool** if you want messages to be copied to the pool. For more information, see *Configuring a Notification Pool*.
- ii. In Load Balancing Pool, select the policy you wish to assign to the server peers included in the pool. For more information on the different Load Balancing polices, see Assigning a Load Balancing Policy.
- iii. In Broadcast Pool, so that messages sent to a pool are routed to all of the server peers in the pool. For more information, see Assigning a Broadcast Pool Policy.



e.

f.

g.

iv. Select **Route Ongoing Session Messages to the Selected Peer Only**, if you want to configure the pool for peer failover policy. For more information, *see Configuring Peer Failover Policy*.

Select Activate message prioritization upon approaching overload control criteria to have the pool prioritize processing of incoming messages among its peers when it is in an overloaded state. For more information, see *Configuring Overload Control Policy*.

In Pool **Rate Limit (MPS)**, enter the maximum messages per second that can be processed by the pool.

In **Ramp Up Split By**, enter the message property that the messages will be divided according to.

h. In **Pool Ramp-Up Time (Seconds)**, enter the time (in seconds), that the pool will be in ramp-up mode from when the mode is activated.

Note: Configuring Pool Ramp-Up Time helps prevent pool overload by limiting the message traffic to the pool during initialization.

After configuring the ramp-up mode in the Web UI, it can only be activated through the Web Service API by running setEntityProperties method with the following input parameter values:

**Pathname** – the path to the pool that is selected to be in ramp-up mode (i.e. Site/Site-name/Pool/Pool-name)

Key – "RampUp"

Value – "1" to activate

i.

For more information on how to configure these input parameters, see setEntityProperties in the *F5 SDC Web Services Guide*.

Click Save.



In the **User Properties** tab:

Using the User Properties, you can create additional properties for the pool and define the value for these properties. These properties can be used in scripts relating to the pool. Once defined, using these properties in scripts will reflect the specific value you defined.

i. In the Name field, enter a user friendly property name.

ii. In the **Value** field, enter the desired value for the property.

iii. In the **Path** field, the property's path name is displayed.

iv. Click Save.

Note: User properties can also be defined using the setEntityProperties Web Service API method and retrieved using the getEntityProperties Web Service API method or using Groovy scripting. For more information about the Web Service API methods, see the *F5 SDC Web Services API Guide*.

4.

3.

Under **Thresholds**, you can configure the threshold percentages for generating rate limit alarms by severity level (**Critical**, **Major**, **Minor**) for the **Outgoing TPS vs Rate Limit** per pool. For more information about threshold management For more information about how threshold management is part of overload control, see *Configuring Alarm Thresholds* and for and how it can be configured globally, see **S** *Threshold Management*.

# 3.3.6.3 Assigning a Load Balancing Policy

Load Balancing policies are used when messages sent to a pool are routed to one of the pool's peers. The peer selection is based on the pool's defined load balancing policy. The following sections detail the different policies according to which SDC's load balancing mechanism may operate, explains the differences between them, and describes the state in which each policy should be used.



# To assign a Load Balancing Pool policy:

Go to **Topology** > **Pools** > **Add/Edit** > **General** > **Load Balancing Pool**.

Select the relevant policy from the drop-down list.

# <sup>1.</sup> 3.3.6.3.1 By Precedence

<sup>2.</sup> When selecting the **By Precedence** policy, messages are sent to the first server peer in the pool until a connection channel is blocked. When the connection channel to the first server peer in the pool is blocked, the message is sent to the next server peer in the pool, etc. When the connection channel is unblocked, the messages are redirected to the first server peer.

Incoming requests are distributed as shown in Figure 15.





### 3.3.6.3.2 Round Robin

When selecting the **Round Robin** policy, traffic is evenly distributed across the pool's available server peers and the server peer to which the new request is delivered is the next available in line.

Round Robin is a static algorithm, no external parameters are taken under account upon request distribution.

Incoming requests are distributed as shown in Figure 16.



#### Figure 15: Round Robin Policy



### 3.3.6.3.3 Weighted Round Robin

When selecting the **Weighted Round Robin** policy, traffic is distributed across the pool's available server peers according to a predefined proportion. The weight of each server peer is set when establishing it and should be based upon its ability to handle incoming requests. Weighted Round Robin is a static algorithm. No external parameters are taken under account upon request distribution.

With Weighted Round Robin, new requests are distributed in the Round Robin pattern, but instead of sending the request to the next available Server Peer in line, requests are sent to the Server Peer that had not yet reached its quota. When repeating requests of an already known session (e.g.:Accounting-Record-Type STOP after Accounting-Record-Type START), the policy's calculation is not performed and the second request is sent to the same server as the previous one. When one of the Server Peers fails to handle the request,



the second request will be sent based on the session's history. When the set ratio is 3:2:1:1 incoming requests are distributed as shown in *Figure 17*.



#### Figure 16: Weighted Round Robin Policy

### 3.3.6.3.4 Fastest Response Time

When selecting a **Fastest Response Time** policy, requests are sent to the server peers according to their response time. The response time is used as the weight of the Remote Server. Remote Server static configured weight is ignored.

Fastest Response Time is a dynamic algorithm since it takes external parameters (response time) under account upon request distribution.

Incoming requests are distributed as shown in Figure 18.







### 3.3.6.3.5 Queue Size Ratio

When selecting a **Queue Size Ratio** policy, the SDC distributes the requests to the Remote Servers according to the weight/queue length ratio. If Server A's weight is higher than Server B's weight, the policy assumes Server A's higher traffic handling capacity and maintains a longer queue of pending requests, compared to other Servers in the Pool. That is, the higher the server's weight, the greater the number of pending requests it will handle.

After getting the performance figures from the active peers (RTT or the number of pending requests), they are normalized between the value 1 and the maximal ratio (the default value is 100): The highest value is 1 while the lowest value is the max ratio value.

Queue Size Ratio policy is a dynamic algorithm and responds to external fluctuations upon request distribution.



#### Figure 18: Queue Size Ratio Policy







### 3.3.6.3.6 Contextual

When selecting a **Contextual** policy, load balancing policy maps the clients' session ID's to a list of available server peers. This way messages are sent to a specific server peer according to the session they belong to.

Note: You may set a different context-Id than the session ID using the groovy scripts. The setting is done by calling session.setContextId().

Messages sharing the same session ID will always be sent to the same server within a specific Session Timeout, regardless of the amount of messages handled within the session, and regardless of the SDC instance handling them, as shown in *Figure 20*.


**Figure 19: Contextual Policy** 



## 3.3.6.3.7 Weighted Contextual

When selecting a **Weighted Contextual** policy, the load balancing policy maps the clients' session ID's to a list of available server peers. This way messages are sent to a specific server peer according to the session they belong to. In addition to the session ID parameter, traffic distribution is also controlled by a predefined proportion. The weight of each server peer is set when establishing it and should be based upon its ability to handle incoming requests.



9 Note: Messages sharing the same session ID will always be sent to the same server within a specific Session Timeout, regardless of the amount of messages handled within the session, and regardless of the SDC instance handling them, as shown in Figure 21.



#### **Figure 20: Weighted Contextual Policy**

#### 3.3.6.3.8 External

When selecting an External Policy, the request's destination server peer is selected according to an external script's rule. External load balance policy may use a peer selector which its policy is set as a value of the Peer Selection script's argument (the policy may be used, for example, as a default policy when no server meets the specified script. This must be defined by the script).



Incoming requests are distributed as shown in Figure 22.



#### Figure 21: External Policy

#### 1. To use an external script as the Policy's selection rule:

<sup>2.</sup> From the **Policy** drop-down list, select **External**.

From **Internal Peer Selector Policy** drop-down list, select a policy that is used by the peer Selector argument in the Peer Selection script (the policy may be used, for

<sup>3.</sup> example, as a default policy when no server meets the specified script. Using the peerSelector must be explicitly defined by the script, see example below).

In **Peer Selection**, type in the script according to which traffic is distributed across the available Remote Peers.

Table 21 details the parameters that SDC provides to the script:



#### Table 20: External Script Parameters

#### External Script's Returned Value Type: Peer

Parameter	Туре
Request	Message
peerSelector	PeerSelector
peerTable	Peer Table
activePeerList	List <transportpeer></transportpeer>
Session	Session
originPeer	Peer

Note: You may only call API methods associated with the parameters include in the above table. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

4. Click **OK**.

#### **Example of External Script**:

```
<ExternalSelectors>
     <ExternalSelector policyName="Hash" poolName="zone-b">
                                                <SelectionScript><![CDATA[
 /*
 * Looking for the peer in the UserTable,
 * If it is not in the pool table, using peerSelector
*/
      def peer = null;
      def key=session.getSessionId();
      if (key != null) {
      userTraceLogger.debug("looking for peer with key: " + key);
// getting the reference for the UserStorage
      def provider = UserStorageFactory.getProvider();
       def routingTable = provider.getUserTable("RoutingTable");
 // getting "peer Identity" (peer name)
        String peerIdentity = routingTable.get(key);
```



```
userTraceLogger.debug("found for a key: " + key + " the following peer: " +
peerIdentity);
      if (peerIdentity != null) {
      userTraceLogger.debug("getting peer " + peerIdentity + " from peer table for
key:" + key + ", provider " + provider);
 // getting the "peer" object
      peer = peerTable.getPeer(peerIdentity);
 // if the destination is not in the table, should add an option to decide that the
message is not routable, if destinations are not provisioned
     if (peer == null && activePeerList.size() > 0) {
// if the above was not found, using peerSelector, according to its policy
    peer = peerSelector.select(request, activePeerList, session, sourcePeer);
    userTraceLogger.debug("allocating peer " + peer.getName() +" for key:" + key +
", provider " + provider);
     routingTable.put(key, [peer.getName(), "zone-b", session.getSessionId()]);
  }
    } else {
   userTraceLogger.log(Level.WARN, "failed to lookup, Framed-IP-Address is missing
for " + request);
    }
return peer;
   ]]></SelectionScript>
      </ExternalSelector>
                </ExternalSelectors>
```

## 3.3.6.4 Assigning a Load Balancing Policy between Pools

In a deployment that has more than one pool, you can set a load balancing policy between pools to define how messages are routed to the different pools. The two options are **By Precedence** or **Round Robin**. The default is **By Precedence**, and messages are routed **to** only one pool, and only in the case that all the pool's peers are disconnected, that messages will then be routed to another pool. If you select a **Round Robin** policy, messages will be routed to all pools equally. Within the selected pool, the message is then routed to the peers based on the pool's configured load balancing policy (between peers). This option is configured per routing rule (**Flows > Flows > <Flow Name> > Routing Rules>Rule Configuration>Load Balancing Policy**), for more information see *Defining Rule Configuration Parameters*.



## 3.3.6.5 Assigning a Broadcast Pool Policy

Broadcast Pool policies are used when messages sent to a pool are routed to all of the server peers in the pool. This method of sending the same message request to all peers in a pool requires the user to configure an answer policy that defines how to handle the multiple answers from the different peers.

#### To assign a Broadcast Pool policy:

Go to **Topology** > **Pools**.

Click **Edit/Add** to edit/add a pool.

- 2. From the **General** tab, select **Broadcast Pool**.
- 3. Select one of the following answer policies from the drop-down list.
- 4.

 Don't Wait – SDC does not wait for an answer and a Remote Node Event ("NO\_REMOTE\_EVENT") is sent. All received answers are discarded and the answer is created locally in the Handle Server Error script.

Note: The user must add a Handle Server Error script so that it can be invoked when the **Don't Wait** answer policy is selected.

The following is an example of a Handle Server Error script:

```
If (event)++RemoteNodeEvent.NO_REMOTE_EVENT) {
  def answer = requestFromClient.createAnswer (2001) ;
  Answer.setError (false) ;
  Return answer ;
}
```

- Wait for Any (First) The first answer, regardless from which peer, to be returned is forwarded, and all others are discarded.
- Wait for All Conditional The first answer that matches the conditions that were set in the Check Error in Answer script are forwarded, all others are discarded.



Note: The user must add a Check Error in Answer script so that it can be invoked when the **Wait for All - Conditional** answer policy is selected.

The following is an example of a Check Error in Answer script:

```
If (answer.getValue("Origin-State-Id") ==3) {
Return RemoteNodeEvent.OK
}
Return RemoteNodeEvent.NO_REMOTE_EVENT
```

Click Save.

5.

# 3.3.6.6 Configuring a Notification Pool

You can configure requests to be sent to another server, in addition to the configured destination server. The group of additional servers are configured as part of a notification pool and requests can be copied to it. Use cases for this feature could be for saving user data statistics information (to the notification pool) separate from billing or roaming management (handled by the "regular" destination pool).

A notification pool can be configured with a load balancing or broadcast policy. If configured as a Broadcast Pool, all answers are discarded, as sending back answers is not relevant for notification pools.

During routing, requests configured with a routing rule that have been assigned to a notification pool will be sent to one of the selected configured notification pools (in addition to the "regular" destination pool), according to the configured notification policy that defines when the request is sent to the notification pool.

Configuring a Notification Pool includes the following procedures:

- Configuring a pool as a notification pool
- Assigning a routing rule with pool notification to a request



Note: Requests sent to a notification pool are not counted as sent messages that are calculated for the "Licensed MPS" KPI. All other pool statistics and traps are relevant to notification pools (for more information, see cross ref).

#### **Guidelines and Restrictions**

Before configuring the routing decision in routing table.

<b>Routing Action</b>	Destination	Action done
ROUTE	<ol> <li>Pool</li> <li>Notification Pool</li> </ol>	The routing decision will select a peer from a pool in both: main pool and notification pool (based on the load balancing method which is configured in each pool)
FORWARD	<ol> <li>Peer</li> <li>Notification Pool</li> </ol>	The routing decision will get the selected peer name and will send the message only to the peer and NOT to the notification pool
FORWARD	<ol> <li>Peer</li> <li>Broadcast Pool</li> </ol>	When using a broadcast pool, the message is sent to all peers and no peer selection is needed. Therefore, the routing decision will get the selected peer name and broadcast the message to the broadcast pool
FORWARD	<ol> <li>Pool</li> <li>Notification Pool</li> </ol>	The routing decision will apply the peer selection from pool (same method used in "ROUTE") and the message will be sent to a peer in the destination pool as well as in the notification pool



1.

When configuring message requests to be copied to a notification pool, you must first configure at least one pool as a notification pool and then assign a message's routing rule to a notification pool.

#### To configure a pool as a notification pool:

#### Go to **Topology>Pools>Add Pool**, select **Notification Pool**.

The pool is now configured to be a notification pool. The **Message Prioritization** and **Ramp Up** configurations are grayed out, as they are not relevant for notification pools.

Note: Once a pool is selected as a Notification Pool, you cannot edit this configuration. To change the configuration, delete the pool and then add a new pool. A Notification Pool can be configured with a load balancing or broadcast policy. The behavior of a Notification - Broadcast Pool is that all messages are discarded (**Don't Wait**).

To assign a routing rule to so that a message is copied to a notification pool:

1. 2	Go to <b>Flows &gt; Flows &gt; <flow name=""> &gt; Routing Rules</flow></b> .
3.	Select a Routing Rule and select Rule Configuration.
	Select Assign Notification Pool.
4.	The Notification Pool box opens.
5.	In the <b>Select Notification Pool</b> dropdown, select one of the configured notification pools.
	Select a Notification Policy to define when a request will be sent to the selected notification pool:
	• Upon Request – the request will be sent to the notification pool when it is sent to

the "regular" destination pool



6.

7.

• Upon Answer – the request will be sent to the notification pool only after an answer (any or only a successful answer) from the "regular" destination pool is received, as selected from the dropdown:

#### • ANY\_ANSWER

#### • SUCCESSFUL\_ANSWER

Under **Max Resend Attempts**, set the maximum number of request sending retries, in case request fails.

Under **Delay Between Attempts (Millis)**, set the time difference between one resend attempt and another.

To configure a pre-routing transformation script for a request to be sent to a notification pool:

1. Go to Flows > Flows > <Flow Name> > Transformation>Pre-Routing

2. Under **Script**: include the envelope parameter is\_notification\_event.

# 3.3.6.7 Configuring Pool Failover Policy

When one of the pools is out of service, the SDC reroutes messages belonging to an existing session to a peer in the next available pool. When configuring the routing rule for a session, you have the option to disable this behavior. When disabled, messages belonging to an existing session are not rerouted to a peer in a different pool when the pool selected for the session is out of service.

1. The pool failover policy is configured per routing rule.

#### <sup>2.</sup> To configure a pool failover policy:

#### Go to Flows > Flows > <Flow Name> > Routing Rules>Rule Configuration

Select the **Route Ongoing Session Messages to Selected Pool Only** checkbox so that messages matching the routing row will not to be routed to peers in another pool when the original destination pool is out of service.



Note: When there are multiple pools in an SDC site and one pool is out of service, proxied messages will not be sent to a pool that contains a geo-redundant peer.

## 3.3.7 Configuring Peer Failover Policy

You can decide if you want messages within the same session to always be routed to the same destination peer even when that destination peer is not available.

#### To configure a peer failover policy:

Go to Topology>Pools>Add/Edit>General>Pool Usage.

Select **Route Ongoing Session Messages to the Selected Peer Only** if you do not

want peer failover.

1.

2.

Note: The checkbox is not selected, by default, meaning peer failover is enabled.

## 3.3.8 Configuring Overload Control Policy

The SDC protects peers and pools so that they do not become overloaded. This is done by applying rate limits, thresholds, and ramp-up times. Once a peer is in an overloaded state, the SDC offers different ways to configure how messages will be processed.

The Answer Policy configuration is configured on the peer level and defines the behavior of the SDC once an outgoing peer rate limit has been exceeded. The Message Prioritization mechanism, which is configured on the pool level, optimizes request processing between the peers in a pool in spite of one or more of the peers being in an overloaded state. Rampup policy helps prevent peer or pool overload by limiting the message traffic to the peer or pool during initialization.

#### 3.3.8.1 Configuring Rate Limits

Rate limits are configured to monitor and control the amount of traffic that the SDC receives from either a client or server peer and/or sends toward a peer or a pool of peers. These limits are configured by the number of messages and/or bytes that the SDC can



receive and/or send. The basic traffic flow between the SDC and the networks is illustrated below.



Figure 22: Basic Traffic Flow between the SDC and Networks

In this flow, message requests are sent from clients, received by the SDC, and then sent by the SDC to a server. Message answers are then sent from the server back to the SDC, and then sent by the SDC to the client.

This flow includes two types of traffic– incoming (from the client/server to the SDC) and outgoing (from the SDC to the client/server). The volume of traffic received by the SDC at an entry point (T1, T3) or exit point (T2, T4) is monitored based on configured limits. These limits ensure that the overall traffic flow performance is constantly monitored and when handled to help ensure that there is no service degradation in overload conditions.

The peer rate limit is configured in a peer profile and then applied to a peer as part of applying a peer profile. In addition, you can configure the related alarm thresholds (critical, major, minor) for outgoing and incoming rate limits by peer (see S *Threshold Management*).) The pool rate limit is configured as part of the pool configurations when adding or editing a pool. For a pool, you can configure the related alarm thresholds (critical, major, minor) for outgoing TPS (see S *Threshold Management*).

The FEP and CPF are automatically configured with an internal rate limit during installation. The FEP rate limit is dynamic as it adjusts its rate limit by 30K TPS each time it connects or disconnects with a new CPF. The CPF rate limit is 20K TPS for virtual machine deployments and 22K TPS for bare metal deployments. Once these rate limits are reached, traffic is not processed.



# 3.3.8.1.1 Configuring the Incoming Traffic Rate Limits for Peers

The incoming traffic rate limits are configured to monitor the amount of traffic that the SDC receives from either a client or server peer. These limits are configured by the number of messages and/or bytes that the SDC can receive. The incoming rate limit is used to calculate the Current Incoming TPS vs Peer Rate Limit alarm thresholds (see *Configuring Alarm Thresholds*).

## To configure the Incoming Traffic Rate Limit per Peer:

#### Go to Topology>Peer Profiles>Add/Edit>Rate Limit.

#### 1. In **Incoming Rate Limit**.

- a. In **Incoming Requests per second**, set the limit of messages that can be received per second from the peer.
- b. In **Incoming Bytes per second**, set the limit of bytes that can be received per second from the peer.

<sup>3.</sup> Click **Save**.

2.

# 3.3.8.1.2 Configuring the Outgoing Traffic Rate Limits for Peers

The outgoing traffic rate limit is configured to monitor the amount of traffic that the SDC sends to either a client or server peer. The outgoing rate limit is used to calculate the Current Outgoing TPS vs Peer Rate Limit alarm threshold (see *Configuring Alarm Thresholds*).

In addition, when a peer exceeds its configured outgoing peer rate limit, the peer is in an overloaded state, which triggers the SDC to handle traffic according to the configured

1. Answer Policy (see *Configuring Answer Policy*.)

# <sup>2.</sup> To configure the Outgoing Traffic Rate Limit per Peer:

Go to **Topology > Peer Profiles > Add/Edit>Rate Limit**.

In Outgoing Rate Limit.



In **Outgoing Requests per second**, set the limit of messages that can be sent per second to the server peer.

Click Save.

a.

3.3.8.1.3 Configuring the Outgoing Traffic Rate Limits for Pools

<sup>3.</sup> The outgoing traffic rate limit for pools is configured to monitor the amount of traffic that the SDC sends to a pool. The outgoing pool rate limit is used to calculate the Current TPS vs. Pool Rate Limit alarm thresholds (see *Configuring Alarm Thresholds*).

## To configure the Outgoing Traffic Rate Limit per Pool:

Go to **Add Pool** > **General**.

In Pool Rate Limit (MPS) field, enter the desired rate limit.

Click Save.

3.

# 3.3.8.1.4 Configuring Alarm Thresholds

The SDC offers configurable thresholds for incoming and outgoing traffic monitoring. These thresholds are based on the configured rate limits for peers and pools and allow early detection of potential peer and pool overloads.

Upon reaching the defined thresholds, per pool and/or peer, the system sends an SNMP trap (Pool Rate Limit State Change and/or Peer Rate Limit State Change) indicating that the measured TPS has exceeded one of the configured peer and/or pool thresholds (Minor, Major, Critical). These thresholds can be configured globally (see S *Threshold* 

- 1. *Management*) or per peer or per pool.
- <sup>2.</sup> To configure the alarm severity thresholds for overloaded peers:

# Go to Topology>Peers>Add/Edit>Thresholds

In **Incoming TPS vs Rate Limit**, set the threshold percentages for generating rate limit alarms by severity level (**Critical**, **Major**, **Minor**) for when the number of



requests sent from a peer to the SDC has exceeded its (peer profile configured) incoming rate limit.

In **Outgoing TPS vs Rate Limit**, set the threshold percentages for generating rate limit alarms by severity level (**Critical**, **Major**, **Minor**) for when the number of requests sent to a peer from the SDC has exceeded its (peer profile configured) outgoing rate limit.

Click Save.

## **To configure the alarm severity thresholds for overloaded pools:**

#### Go to Topology>Pools>Add/Edit>Thresholds

- In Outgoing TPS vs Rate Limit, set the threshold percentages for generating rate
   limit alarms by severity level (Critical, Major, Minor) for when the number of requests sent to a pool from the SDC has exceeded its pool configured rate limit.
- 3. Click **Save**.

## 3.3.8.1.5 Configuring Answer Policy

Once the outgoing peer rate limit has been exceeded, the peer is in an overloaded state. You can configure how the overloaded peer will respond to requests sent from the SDC.

## <sup>1.</sup> To configure the Answer Policy for an overloaded peer:

2.

3.

# Go to Topology>Peer Profiles>Add/Edit>General

Under **Overload Answer Policy**, select one of the following:

• Silent Discard – discards all incoming messages and does not return any answer.

Note: This is the default behavior.

3.

• Return Busy Answer –returns the request to the SDC and a BUSY Remote Node Event is sent

Click Save.



## 3.3.8.2 Configuring Message Prioritization

Message Prioritization optimizes request processing in overloaded peers within a pool. When Message Prioritization is configured for a pool, the SDC processes requests based on their priority, with high priority being processed first, then medium, and then low.

An overloaded state for message prioritization is determined if any of a pool's peers' threshold KPIs for timeout request, busy error answer, and round trip time has exceeded their configured threshold levels. These peer thresholds are configured by peer profile. For more information about configuring thresholds, see *Configuring Peer Profiles*.

Once one of these thresholds is passed, Message Prioritization is initiated, assuming that the overloaded peer belongs to a pool that is enabled with Message Prioritization. As part of Message Prioritization, there is a watermark level for the overloaded peer. The watermark is a dynamic indicator of a peer's current capacity and it is calculated every 0.5 seconds. When one of the three thresholds is exceeded, the peer's watermark capacity is dropped by 20 percent of the TPS, thereby limiting the number of prioritized messages that will be sent to the overloaded peer. The SDC reviews the last second of message processing to see if the peer was able to process all of its messages. High messages will take priority over Medium messages which take priority over Low messages. The SDC is configured to consider a priority level only if all messages for that priority level can be processed by the peer.

When Message Prioritization is not enabled, the SDC does not consider a peer's thresholds and no watermark capacity limit is calculated and messages are processed according to the selected load balancing policy, with the risk of any overloaded peers discarding high priority messages.

The SDC will attempt to route any prioritized messages that are not successfully sent to a peer within a pool to another available pool associated with the routing rule. Once the peer returns to below its threshold limit, the SDC will stop prioritizing messages.

When the number of peers in the pool that are available to process low priority messages is lower than the defined minimum number of active peers configured for the pool, the



pool's state is partially out of service and in **Topology** > **Pools** > **State**, the pool will show as Limited. When the number of peers in a pool that can accept, any priority is lower than the defined number of active peers configured for the pool, the pool's state is out of service and in **Topology** > **Pools** > **State**, the pool will show as Limited or Closed, depending if it is out of service for some or all of the CPFs.

Note: When rate limit and Message Prioritization are active at the same time, messages routed to an overloaded peer are first assessed based on the configured rate limit and overload control policy, regardless of how messages were prioritized. Only those messages that are above the configured rate limit will be processed according to message prioritization.

Message Prioritization includes the following procedures:

- Configuring Message Prioritization Thresholds
- Configuring a Message Prioritization Rule
- Enabling a Pool with Message Prioritization

Note: This feature assumes that the peers in the pool have been configured with defined timeout request thresholds, busy error answer thresholds, and round trip time thresholds in the peer profile configuration. Message prioritization starts approximately 1000 milliseconds after a peer has reached its overloaded state.

# 3.3.8.2.1 Configuring Message Prioritization Thresholds

A peer's overloaded state is detected by three thresholds that are configured per peer profile: Timeout Request, Busy Error Answers, and Round Trip Time. When one of these thresholds, which are KPIs, have been crossed/exceeded, the peer is considered partially out of service and in an overloaded state. Part of being defined as an overloaded peer means that Message Prioritization is triggered if the overloaded peer is part of a pool that is enabled with Message Prioritization.



#### To configure the Message Prioritization Thresholds:

#### Go to **Topology>Peer Profiles>Add/Edit>General**.

In **Timeout Threshold**, set the time frame (in milliseconds) in which the peer is expected to answer requests.

Note: When configured in routing (Flows > Flows > Routing>Rule Configuration > Max Resend Attempts), the request is resent if the defined timeout expires before the peer sends an answer. The default is set to three seconds. Timedout requests are also counted for determining a server peer's health. For additional information on Health Monitoring, see *Health Monitoring*.

In **Timeout Threshold**, set the allowed ratio between the number of requests sent to the peer and the number of requests not answered by the peer in the defined timeout period.

Note: This indicator is used for determining a server peer's health and for triggering message prioritization overload control.

4.

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2.

In **Error Answers Threshold**, set the allowed ratio between the number of requests sent to the peer and the number of error answers returned from the peer.

Note: This indicator is used for determining a server peer's health.

In **Busy Error Answers Threshold**, set the allowed ratio between the number of requests sent to the peer and the number of error answers (with DIAMETER\_TOO\_BUSY result code) returned from the peer.

In **Round Trip Time Threshold** set the threshold for the allowed round trip time.

Note: This indicator is used for determining a server peer's health and for triggering message prioritization overload control.



Click Save.

## 3.3.8.2.2 Configuring a Message Prioritization Rule

7. You need to create a Message Prioritization Rule with a defined priority level so that the SDC will know how to handle messages that are sent to a pool with peers in an overloaded state.

A Message Prioritization rule contains one or more Traffic Prioritization Attributes (message AVPs), and a priority (high, medium, or low). When a request's AVP matches the Message Prioritization Rule attributes, the request is assigned the corresponding priority. Once a Message Prioritization Rule has been configured, you can enable overloaded pools in your environment to prioritize messages.

#### To configure a Message Prioritization Rule:

Go to Administration>Message Prioritization.

#### 2. Select **Add**.

1.

3.

4.

A new rule (MP) is added with a default Priority level of MEDIUM.

To add attributes to the message prioritization rule, click **Rule Attributes**. For information about adding **Rule Attributes**, see *Adding Rule Attributes*.

In the **Priority** column, select HIGH, MEDIUM, or LOW from the drop-down list.

5. Note: If no matching rule is found, the default priority, (MEDIUM), is used.

Click Submit.

# 3.3.8.2.3 Enabling a Pool with Message Prioritization

Message Prioritization optimizes request processing in overloaded peers within a pool.

To enable a pool so that messages are prioritized when a pool's peers are in an overloaded state:

Go to **Topology > Pools** > **Add>General**.



Select Activate message prioritization upon approaching overload control criteria.

Click Save.

2.

1.

## 3.3.8.2.4 Configuring Peer Ramp Up

<sup>3.</sup> The Peer Ramp Up mechanism prevents a specific peer from being in an overloaded state during startup or after being out of service, busy, or partially out of service. During the ramp up period, which lasts a minimum of five seconds, traffic is sent to the peer on a gradual basis.

## To configure a peer's ramp-up time:

#### Go to Topology>Peers>Add/Edit>General.

- 2. In **Peer Ramp up (sec)**, enter the time (in seconds), that the peer will be in rampup mode from when the mode is activated.
- 3. Click **Save**.

# 3.3.8.3 Configuring Pool Ramp-up

The Pool Ramp Up mechanism prevents a specific pool from being in an overloaded state during startup or after being out of service, busy, or partially out of service. During the ramp up period, which lasts a minimum of five seconds, traffic is sent to the pool on a gradual basis.

1.

2. To configure a pool's ramp-up time:

Go to **Topology > Pools** > **Add>General**.

3.

In **Pool Ramp-Up Time (Seconds)**, enter the time (in seconds), that the pool will be in ramp-up mode from when the mode is activated.

Click Save.

## 3.3.8.4 Editing a Pool

This section describes how to edit a pool.

Configuring the SDC Topology [116] Configuring the Topology



#### To edit a Pool:

Select a pool from the list and click **Edit**. The Edit Pool dialog box is displayed:

You can edit the enabled fields, as detailed in Adding a New Pool.

## <sup>1.</sup> 3.3.8.5 Removing a Pool

<sup>2.</sup> You can remove any pool from a site.

#### To remove a pool:

Go to **Topology** > **Pools**.

1. Select the Pool from the table.

<sup>2.</sup> Click **Remove**.

A confirmation message appears.

4. Click **OK**.

3.

# 3.3.9 Configuring the Access Control List

The Access Control List allows you to compose rules that determine which Client Peers are accepted by SDC and which are rejected by it. Client Peers are identified by their IP address and a matching Peer Profile. Accepted Client Peers may send requests to a Server Peers, while a rejected Client Peers may not do so.

When a Remote Client Peer tries to connect to SDC, its IP address is compared against the list of IP addresses of the ACL rules indicating an "Accept" action. If no rule's address matches the Client, it is rejected (unless **Accept Unknown Peers** is selected). If a matching IP address is found, SDC waits for a CER (capabilities exchange request) and upon its arrival, compares the requesting client's properties (IP address and the CER content) with the IP addresses and the Peer Profiles of all ACL rules. If a matching IP address and Peer Profile are found and the rule's action is 'Accept', the capabilities exchange begins, otherwise the client is rejected.



Note: The ACL configuration, unlike IPTABLES configuration, does not affect existing connections.

#### To change the Access Control List:

#### Go to **Topology** > **Access Control List**.

#### To add a rule:

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4.

5.

1.

Click **Add** to add a new Client Peer rule to the list.

1. Under Address, enter the IP address of the Client Peer. A CIDR formatted address

2. may be entered, indicating range of IP addresses.

Note: CIDR (Classless Inter-Domain Routing) is the routing system used to allocate internet addresses more flexibly than the IP address allocation method, and thus creates a bigger range of addresses than the IP method (e.g. -192.168.10.0/27).

<sup>3.</sup> Under **Peer Profile**, you can select a Peer Profile that the rejected or accepted Peer must match.

Note: ACL rules apply to client peers that are of the specified IP address and match the selected Peer Profile.

Under Action, select whether to Accept or Reject the Client Peer.

Under **Enabled**, select whether this rule is enabled (**True**) or disabled (**False**).

#### 2. To change the order of the rules:

Select the rule from the list

Change the rule's location in the list by clicking **Up** or **Down**.



Note: The Client Peers are checked against the rules in the list according to the order they are listed in. When a matching rule is found the rule examination is terminated.

#### To remove a rule from the list:

Select the rule from the list.

Click Remove.

<sup>2</sup> To configure the default behavior in case no rule matches the connecting client IP:

Select or clear Accept unknown Client Peers.

<sup>1.</sup> To allow unknown Client Peers (Peers which do not appear in the list) to connect to SDC:

1. Select Accept unknown Client Peers.

**To reject these Client Peers:** 

1.

1.

Clear Accept unknown Client Peers.

## **3.3.10 Health Monitoring**

In the ongoing effort for creating highly available, scalable, reliable and resilient signaling plane, SDC supports Server Remote Peer health monitoring, used to verify that the backend systems are operational and can handle incoming traffic.

A health monitor is generally set to test a specific parameter of a Server Remote Peer for an expected behavior in a predefined time frame. There are various types of health monitors, but in all cases, when the monitor's test indicates entity unavailability, you may stop routing traffic to it. The following categories can reflect a peer's status and are displayed in the peer table:

- Close (Out of service)
- Out of Service Partially



• Open (In service)

Health Monitors operate continuously to determine the availability of client and server remote peers. When a server remote peer becomes available again it is gradually directed with traffic.

SDC provides two types of Server Peer monitors:

- Error detection
- Proactive Service checking

## **3.3.11 Error Detection Monitor**

This monitor tests the Server Peers' responsiveness to requests by checking if the number of errors in a predefined measuring interval exceeds a certain threshold. There are two types of error detection monitors:

- Timeout Monitor
- Response Analysis Monitor

The monitor is triggered upon each timeout event and for each received response.

## 3.3.11.1

#### **Timeout Monitor**

**Response Based** 

When SDC sends a request to a Server Peer and does not receive a response in an acceptable predefined time frame, it adds a "timeout" error to the accumulated number of "time out" errors received from that Server Peer.

#### 3.3.11.2

#### Monitor

When SDC sends a request to a Server Remote Peer and receives a response that is considered an error, it adds the spotted error to the accumulated number of errors received from that Server Remote Peer.



Answer error detection is flexible. The SDC administrator may diagnose specific error cases (for example – a specific result code may indicate an error). Answer error detection is done by implementing the **Check Error in Answer Routing** script.

Vote: For additional information on Routing scripts, see *Defining Routing Scripts*.

The number of errors is accumulated and you may decide, according a certain threshold in a specified time frame (for example, 6 error events in 100 Millis), to set a peer's state to Out of Service) as shown in *Figure 24*.



#### 3.3.11.3

#### Setting an Error

**Custom Service** 

#### **Detection Monitor Parameters**

Error Detection Monitors are set per each Remote Peer by setting the error detection parameters.

#### 3.3.11.4

#### Availability Monitor

SDC's provides the ability to add custom and proactive service monitoring mechanism that can perform a wide range of tests: from simple tests, such as pinging each Server Remote Peer, to more sophisticated tests, such as assuring Server Peers are able to serve specific requests. It is possible to have multiple monitors perform any test that is required in order to assure service availability. Like other parts, health monitoring tests are configured and customized via script language. These health monitoring tests are performed in addition to



other SDC's tests when it attempts to send requests to Remote Peers and analyze responses from them.

#### 3.3.11.5

#### Availability Health Monitor

#### Adding a Service

Each service availability health monitor is implemented in a separate script. No limitation applies to the number of scripts, thus no limitation applies to the number of service checking procedures. Three elements comprise each service checking health monitoring script:

- Condition the condition script which indicates whether the Remote Peer's status should be checked using this specific script or not.
- Monitor Check the health monitoring script.
- Interval (Millis) long. The interval between the script executions.

Note: You may only call API methods associated with the Health Monitor parameters. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

A monitor runs on a recurrent basis, the recurrence is controlled by this interval. Each of the Remote Peers is examined to determine whether or not it matches the condition's criteria. When a Remote Peer matches the condition's criteria, a monitor check script is run. The script examines the Remote Peer's check result and you may decide, according to the check result, whether to set the Peer's state to "Out of Service," "Out of Service Partially", or alternatively, set its state to "Back to Service". When the Remote Peer state is "Out of Service" no further requests are delivered to it, until its state is set back to "Back to Server". A peer in an "Out of Service Partially" state will process existing sessions while not accepting new sessions.

```
def roundtrip = peer. getRoundTripTimeMillis ();
if(roundtrip >= 200){
  peer.outOfService(5, java.util.concurrent.TimeUnit.SECONDS);
```



```
}
else {
peer.backToService();
}
```

## To set SDC's Remote Peer Service Checking Availability Health Monitor:

## Go to **Topology** > **Health Monitoring** > **First Type**.

In **Condition**, type in the condition's script which indicates whether the Remote Peer's status should be checked using this specific health monitoring script or not.

1. 2.

Note: The Service Checking Health Monitor condition script typically includes verifying that the Remote Peer is part of a group of peers which should be tested by the Monitor Check script with the specified script.

Table 22 details the Health Monitoring Condition Script parameters.

#### Table 21: Health Monitor Condition Script Parameters

Health Monitor Condition Script's Returned Value Type: Boolean		
Parameter	Туре	
Peer	Peer	
userTraceLogger	UserTraceLoggerWrapper	
Metadata	MetaData	

3.

Note: You may only call API methods associated with the parameters listed in the above table (to view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

In Monitor Check, type in the health monitoring script.

Note: When a peer is defined as partially out of service in a script, and it is an overloaded state, the peer may accept new sessions in addition to existing sessions.



Table 23 details the Health Monitoring Check script parameters.

Table 22: Health Monitor	<b>Check Script Parameters</b>
--------------------------	--------------------------------

Health Monitor Check Script's Returned Value Type: none		
Parameter	Туре	
Peer	Peer	
userTraceLogger	UserTraceLoggerWrapper	
metaData	MetaData	

Note: You may only call API methods associated with the parameters listed in the above table (to view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

In **Interval** (**Millis**), type in an interval (in milliseconds) defining the time between monitor checks.

Note: The minimum interval value is 1000 milliseconds.

5.

4.

Click Submit.

## 3.3.12 Topology Architecture

The following section describes the SDC Topology architecture.







#### Table 23: SDC Network Topology Legend

1.	Number	Topology Object	Description
2.		SDC	An instance of SDC in the Cluster (CPF + FEP).
3.		Client Peer	A client node in the NGN network that consumes AAA services.
4. 5.		Server Peers	A server node in the NGN network that provides AAA services.
		Pool	A group of peers
		Cluster	A group of SDCs used to provide translation and connectivity services and support high availability.

# 3.4 Proxying Requests between SDC Sites

An SDC peer, which receives a request, may handle the request or proxy the request to a remote site. Proxying the request is performed when the session is unknown to the local

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site or session binding fails and the remote site has the required data to handle the incoming request. Proxying is supported for Diameter and HTTP peers and is enabled by configuring the FEP at the geo redundant site as a Diameter/HTTP peer and selecting the **Use for Geo Redundant Sites Connection** checkbox (**Topology>Peers>Add/Edit>General**).

Note: For a pool to be geo-redundant, at least one of its peers must be configured with the **Use for Geo Redundant Sites Connection.** 



# 3.5 Replicating Session Data

By saving (persisting) session data (i.e. Session ID, Destination, session stickiness) and Binding Keys in a repository, SDC can then query future incoming requests to see if there is a relevant existing session that meets the defined criteria, thereby allowing the request to be consistently routed to its destination peer.

Session data is saved in data tables in the Session Repository once the session destination is determined. All session data is replicated and synchronized in Session Repository instances either within an SDC site or in Session Repository instances located on mated SDC sites, depending on your deployment. Whether or not a session is saved and where it is saved depends on the **Session Persistence Policy** (**Persist**, **Non Persistence**, **Persist** 



and **Replicate**) that is configured per session. For more information on configuring a persistency policy, see *Session* Management.

# 3.6 Default Transport Configuration

Default Transport Configuration is a collection of default parameters which control the behavior of TCP and SCTP channels. The socket defaults affect the way each Remote Peer is treated by SDC in case the Peer was not individually configured.

Note: Default Transport Configuration parameters may be applied individually per Peer Profile and globally, per SDC. In case unknown Peers are connected to SDC, the values are applied to it.

For parameters, such as Receive/Send Buffer Size (Server & Client) that are applied during the initial connection (INIT) of dynamic peers with the SDC, they are not configurable per dynamic peer profiles as they assume the configured or default (OS) values of static peer profiles. Dynamic transport (SCTP or TCP) peer profiles are associated with a specific virtual server. To configure the Receive/Send Buffer Size (Server & Client) parameters, from the virtual server go to Administration > Specific Site Settings > Default Transport Configuration > SDC component drop-down list > select the relevant FEP component (virtual server).

# <sup>1.</sup> To change the Default Transport Configuration:

Go to Administration > Specific Site Settings > Default Transport Configuration. The Default Transport Configuration screen displays the Socket Defaults tab.

From the **SDC component** drop-down list, select the **CPF/FEP** Node that you want to apply the Default Transport Configuration changes.

Table 24 details the Socket Defaults and their descriptions:

2.

Note: To use the values from the operating system configuration, select the OS option.



The displayed Default Transport Configuration parameters reflect the last configured channel parameters. Once a peer connection is made, these parameters cannot be edited, unless the peer connection is reset by disabling and then enabling the client and server peers.

You can view the current configured parameters for SCTP and TCP connections in the FEP logs with the following API request that can be called from the Groovy scripts:

```
if (stack.isProxy()){
```

}

((com.traffix.openblox.core.transport.connection.TransportPeer)
stack.getPeerTable().getPeer("server1")).getTransportWrapper().printSocketOptions();

Note: Asymmetrical routing is enabled by default. Traffic between a client/server (such as MME) to the SDC is automatically cross pathed to a second IP address, in the event that the initial path to the first IP address fails. To change this default behavior, contact F5 *Support*.

Table 24: Socket Defaults		
Parameter	Description	
Buffers (TCP and SCTP)		
Send Buffer Size (Server & Client)	The TCP and SCTP sending buffer size (in bytes for outgoing data).	
Receive Buffer Size (Server & Client)	The TCP and SCTP receiving buffer size used (in bytes for incoming data).	
Socket Options (TCP and SCTP)		
TCP No Delay (Server & Client)	Disable Nagle's algorithm for this connection. Written data to the network is not buffering pending acknowledgement of previously written data.	



Parameter	Description	
	Note: This parameter is set to true by default to minimize latency issues.	
So Linger (Server & Client)	Specifies the timeout (in seconds) for brute- force shutdown of a channel, after a close request (TCP level) is sent from SDC to a remote node.	
Reuse Address (Server)	When enabled, used for MulticastSockets in java, and it is set by default to True for MulticastSockets	
ТСР		
Keep Alive (Server)	<ul> <li>When enabled and no data has been exchanged across the socket for two hours*, TCP automatically probes the Remote Peer. One of following responses is expected:</li> <li>ACK – no error occurred. The application is not notified and TCP sends another probe following another two hours of inactivity.</li> <li>RST - the Peer's host has crashed and rebooted. The socket is closed.</li> <li>No response. The socket is closed.</li> </ul>	
Traffic Class (Server)	This option sets the type-of-service or traffic class field in the IP header for a TCP or UDP socket.	
SCTP		
Heartbeat Interval (Server)	This is the interval (in seconds) when a HEARTBEAT chunk is sent to a destination	





Parameter	Description
	transport address to monitor the reachability of
	an idle destination transport address.
Cookie (Server)	Handle COOKIE PRESERVATIVE parameter
	(in milliseconds) in the INIT chunk.
Number of Inbound Streams (Server & Client)	The number of SCTP inbound streams.
Number of Outbound Streams (Server &	The number of SCTP outbound streams.
Support Unordered Delivery (Server & Client)	Enable support for accepting and processing
	are out of sequence
	are out of sequence.
SCTP Profiles	
SCTP Profile	The SDC contains the following preconfigured
	SCTP profiles. Each profile is configured with
	pre-defined parameters. Select one of the
	following profiles or select <b>Custom</b> to configure
	a unique se rr prome.
	Same US State
	US Coast to Coast and Inside EU
	Asia-Asia
	EU-USA
	EU/US - Asia
	Universal
Association Max Retrans (Server & Client)	Maximum number of retransmission attempts to
	a peer per association, by message type.
Path Max Retransmits (Server & Client)	Maximum number of retransmission attempts to
	a peer per path, by message type.



Parameter	Description
RTO Initial (Server & Client)	The initial value of RTO (retransmission timeout in milliseconds) that is used in RTO calculations.
Max Init Retransmits (Client)	Maximum number of attempts to establish a path connecting to a peer.
RTO Min (Server & Client)	Minimum value (in milliseconds) used for the RTO. If the computed value of RTO is less than RTO Min, the computed value is rounded up to this value.
SCTP_MAXSEG (Server & Client)	Maximum size (in bytes) of the data chunks that the SCTP message can be divided into for all the paths in an association.
RTO Max (Server & Client)	Maximum value (in milliseconds) used for RTO. If the computed value of RTO is greater than RTO Max, the computed value is rounded down to this value.
Sack_Timeout (Server & Client)	Time (in milliseconds) that the peer waits for a selective acknowledgement (SACK).

# 3.7 Licensing the FEPs

Prior to a FEP being able to process traffic, each IP address that is associated with a configured FEP must have a valid license. You can either have a separate license per IP address or you can have a network of licenses for multiple IP addresses. To support a network of licenses, a NetMask is defined in the license key, as shown in the following example:

CPF-COMMERCIAL-Traffix Systems-Demo-0-10000000-2024-01-01-1-192.168.190.64-NetMask-24-8d7e00b65ef2bcd3700781657fdc3cfd

The NetMask license mechanism supports IPV4 and IPV6.

License keys are generated and provided to you by F5 Support.



## 3.7.1 Adding a New License Key

Each new license key needs to be added.

#### To enter a new license key:

Go to **Administration** > **Specific Site Settings** > **License**. The License screen is displayed:

- 1. Click **Add**.
- 2. Enter the license key provided to you by F5 Support.
- 3. Click **Submit**.
- 4.

#### 3.7.1.1 The License Key's Structure

The provided key represents different properties, separated by a hyphen, as shown in *Figure 26*.

#### Figure 26: License Key

B	Submit	🖸 Add	Remove	C Refresh	
	License				~
	CPF-COI	MMERCIAL-	Traffix Systems-	0-0-100-2017-01-01-1292.168-16.177-6b438d6fa09640633750f7d3bb471474	

Table 25 describes the license key properties:

Table 25	: License	Key	Properties
----------	-----------	-----	------------

License Key Property Value	Description
Example	
CPF	The component's name
COMMERCIAL	Evaluation/Commercial version indication
F5 Systems	The customer's name
0-0-100	The TPS (transactions per second)
2015-01-01	The license key expiration date


License Key Property Value	Description
Example	
192.168.16.177	IP Address
NetMask-24	Identifies the license as a network license for multiple IP addresses per FEP, either for IPV4 (value range 16-32) or for IPV6 (value range 64-128)
MD5 number	Hash used for encryption for NetMask

# 3.7.2 Removing a License Key

You can also remove a license key from the License list.

#### To remove a license key from the list:

Select the row of the license key you want to remove.

# 2. Click **Remove**.

A confirmation message appears.

<sup>3.</sup> Click **OK**.

1.



# 4. Configuring the SDC Flow Management

This chapter describes the message flow and how you can configure, manage, and transform messages throughout the SDC pipeline.

When SDC receives a request from a Client Peer, the request is examined, routed to its destination and transformed into the right format according to its content.

In the **Routing** tab you may define the logical sequence of conditions and actions according to which SDC routes and transforms requests and answers.

SDC's internal flow is illustrated in *Figure 27* and detailed in *Table 26*.



#### Figure 27: SDC Internal Flow Logic

#### Table 26: SDC Flow Logic Legend

Event num.	Description
1	A Diameter request is received.
2 - 16	SDC interacts with user defined Business Logic to perform the preconfigured transformation to the target protocol format.
17	The transformed request is sent to the destination Server Peer.
18 or 15	A successful receipt of an answer (18) or timeout (15) takes place.



Event num.	Description
19 – 23	After successfully receiving an answer, a sequence of transformation is performed (19)-(23) to prepare and send the answer to the source where the request originated.
24	A Diameter answer is sent.

# 4.1 S Dictionary

The **Data Dictionary** defines the format of a protocol's messages and their validation parameters: structure, number of fields, data format, etc. Each protocol is defined with a data dictionary.

# To add a data dictionary:

1.

Go to **Administration** > **Data Dictionary**. The Data Dictionary screen displays the currently installed data dictionaries per protocol.

Note: Adding a data dictionary for a protocol that already has a data dictionary installed for it will replace the existing data dictionary with the added data dictionary.

Note: When selecting a data dictionary for RADIUS, the header message Vendor Specific Attribute now supports configurable format types. The default format number is 1. The format can now be configured between 1-4, and can be added by setting the dictionary with the vendor name with the additional number (between 1 and 4):

VENDOR <vendor id> <vendor name> [format]



#### Figure 28: Data Dictionary

					Site: sdc-dra 🛛 🔁 Critical: 4 🔁 Minor: 2 🛛 traffix 👗 🔻 📔 Help 🔻 🏾 🎜	ON
Dashboard	Reports	Topology	Flows	Alarms	Administration	
Data Dictionary						
Add C Re	fresh					
Name				v	Protocol	
SDC dictionary v23	3				Diameter	*

Click **Add**.

#### 2.

3.

5.

The Add Dictionary screen appears.

In the **Location** field, enter the path to the data dictionary file, or click **Browse** to select the data dictionary file's location.

Note: You can only upload a CSV file.

<sup>4.</sup> In the **Protocol** field, select the data dictionary's supported protocol.

Click Save.

6. The data dictionary file now appears in the Data Dictionary list.

Click Submit.

The data dictionary is now installed.

# 4.2 S External Lookup Management

External lookup items allow you to run scripts to extract data from external sources such as LDAP or Coherence. You may define scripts to run upon SDC startup and shutdown which will obtain information that can be used by SDC. You may use external lookup scripts in Session Binding, for example.



#### To add an external lookup item:

Go to **Administration** > **External Lookup Management**. The External Lookup Management screen is displayed.

Click **Add**. The Add External Lookup dialog box appears.

1.

2.

Figure 29:	Add	External	Lookup
			2001140

						Site: sdc-dra	Crit	tical: 4 🟳 Minor: 2	traffix 👗 🔻	Help 🔻	CON
Da	shboard	Reports	Topology	Flows	Alarms	Administrati	on				
Exte	ernal Lookup										
E	Submit	Add 😑 Rem	iove 📀 Enable	🖉 Disab	le 🕐 Refre	ish					
	Lookup Na	me		~ Extern	al Lookup De	scription	~	Status			~
	1							Disabled			*
											-
-		Page 1 of 1								1 - 1 of 1	1 items
						-					
S	tartup Script	Monitor Script	Shutdown Script	Status Ta	able						
	1										
	4										Þ

3. 4.

5.

In **Lookup Name**, type in the name of the external lookup item (e.g. "LDAP").

In **External Lookup Description**, enter a short text to describe the new lookup item (e.g. "Connects to LDAP and extracts IMSI").

In **Startup Script**, set the script to run each time SDC is initiated.

The following is an example of a startup script.

```
//startup script
userTraceLogger.info("Coherence IMDB cache connection: starting....");
def subscriberCache = com.tangosol.net.CacheFactory.getCache("SubscriberToZone");
if (subscriberCache.isActive()) {
    userTraceLogger.info("Coherence IMDB SubscriberToZone Cache connected");
```



#### }else{

```
com.tangosol.net.CacheFactory.releaseCache("SubscriberToZone");
subscriberCache = com.tangosol.net.CacheFactory.getCache("NPANXXToZone");
if (npanxxCache.isActive()) {
userTraceLogger.info("Coherence IMDB NPANXXToZone Cache connected");
}else{
com.tangosol.net.CacheFactory.releaseCache("NPANXXToZone");
npanxxCache = com.tangosol.net.CacheFactory.getCache("NPANXXToZone");
}
def marketCache = com.tangosol.net.CacheFactory.getCache("MarketToZone");
if (marketCache.isActive()) {
userTraceLogger.info("Coherence IMDB MarketToZone Cache connected");
}else{
com.tangosol.net.CacheFactory.releaseCache("MarketToZone");
if (marketCache.isActive()) {
userTraceLogger.info("Coherence IMDB MarketToZone Cache connected");
}else{
com.tangosol.net.CacheFactory.releaseCache("MarketToZone");
marketCache = com.tangosol.net.CacheFactory.getCache("MarketToZone");
}
marketCache = com.tangosol.net.CacheFactory.getCache("MarketToZone");
}
}
```

6.

In **Monitor Script**, set the script to run and monitor the script's connection with the external source and the monitoring scripts' run interval (in Millis), as shown in the following example.

```
//monitoring script
def subscriberCache = com.tangosol.net.CacheFactory.getCache("SubscriberToZone");
if (!subscriberCache.isActive()) {
     userTraceLogger.info("Coherence IMDB SubscriberToZone Cache not accessable, re-
initiating..");
    com.tangosol.net.CacheFactory.releaseCache("SubscriberToZone");
    subscriberCache = com.tangosol.net.CacheFactory.getCache("SubscriberToZone");
return false;
def npanxxCache = com.tangosol.net.CacheFactory.getCache("NPANXXToZone");
if (!npanxxCache.isActive()) {
    userTraceLogger.info("Coherence IMDB NPANXXToZone Cache not accessable, re-
initiating..");
    com.tangosol.net.CacheFactory.releaseCache("NPANXXToZone");
    npanxxCache = com.tangosol.net.CacheFactory.getCache("NPANXXToZone");
return false;
def marketCache = com.tangosol.net.CacheFactory.getCache("MarketToZone");
if (!marketCache.isActive()) {
```



```
userTraceLogger.info("Coherence IMDB MarketToZone Cache not accessable, re-
initiating..");
    com.tangosol.net.CacheFactory.releaseCache("MarketToZone");
    marketCache = com.tangosol.net.CacheFactory.getCache("MarketToZone");
    return false;
}
return true;
```

In **Shutdown Script**, set the scripts to run each time SDC shuts down, as shown in the following example.

#### //shutdown script

7.

```
userTraceLogger.info("Coherence IMDB Cache releasing: started.....");
com.tangosol.net.CacheFactory.releaseCache("SubscriberToZone");
userTraceLogger.info("Coherence IMDB SubscriberToZone cache released");
com.tangosol.net.CacheFactory.releaseCache("NPANXXToZone");
userTraceLogger.info("Coherence IMDB NPANXXToZone cache released");
com.tangosol.net.CacheFactory.releaseCache("MarketToZone");
userTraceLogger.info("Coherence IMDB MarketToZone cache released");
```

#### Table 27 details the External LookupScript parameters.

#### **Table 27: Lookup Script Parameters**

Parameter	Туре
Stack	Stack
externalLookupProperties	PropertiesOwner
UserTraceLoggerWrapper	userTraceLogger
metaData	MetaData

8.

Note: You may only call API methods associated with the parameters listed in *Table 27* (to view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

Click **Submit**. The new External Lookup item is added. You may click the item's line to edit it.



# 4.3 Using Scripts

To set the script actions for the routing and transformation actions, you should be acquainted with Groovy scripting language (for more information on Groovy scripting, see *http://groovy.codehaus.org/*) and the Connectivity API (to view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

Scripts applied to a Flow action (Session Management, Routing Rules, Transformation) include a static compilation option. By selecting the **Static Compilation** checkbox, you invoke a validation mechanism to check that the script content does not include any invalid parameters or syntax. If the script includes an invalid parameter, upon submitting the script, an error warning message is displayed. In addition, the validation mechanism checks that the script does not contain any API violation and all API methods are valid.

Def	ult > Rout	ting								
H	Submit	O Add	Remove	Duplicate	O Down	O Up	😡 Script View	Rule Attributes	E Flows Summary	C Refresh
æ	ID									Action
	RT-1									ROUTE
						Warning	0		×	
						0	Error saving cha	nges: An exception occ	urred	
						6	during routing s startup failed: So	cripts compilation due criptContainer: 61: [Stat	to ic	
	type checking] - The vanable (x) is undeclared. @ line 61, column 2. xxi=7; ^ 1 →									
	OK									
						1				
H	1	Page	of 1	F)(H)						
							<i>r</i>	-	-	
RL	le Configu	ration To	pology Hiding	& Diameter Ider	tity TDR C	onfiguratio	Handle Error	s Handle Locally		
r	Check Err	or in Answer	Static C	ompilation						
	Handle Se	erver Error	2 //	EXAMPLE TOP U	sage: //us	erTraceLo	gger.info("Remo	teNodeEvent: sessio	n=" + session + " sour	<pre>rcePeer=" + //sourcePeer + " answer=" + answer);</pre>
l	Handle Cl	ient Error	3 4 5 •		//de	f result(	ode = answer.get ode == 3005) (	tValue("Result-Code	);	
			6 7		11	return Re	noteNodeEvent.R	EMOTE_LOOP_DETECTED		
			8		xx=7	1				
							2			
			4							

#### Figure 30: Static Compilation Example

Statically compiled scripts use less system resources and, as a result, are executed efficiently.



# 4.3.1 Disabling External Lookup

By default, External Lookup is enabled. There is also the option to disable access to a specific External Lookup database.

#### To disable access to an External Lookup database:

In Administration > External Lookup Management, select a row in the table.

Click **Disable**.

A confirmation message appears.

Click **OK**.

#### 3.

# 4.3.2 Removing an External Lookup Data Source

You can remove one of the External Lookup data sources.

#### To remove an External Lookup data source from the list:

- 1. Select the row of the External Lookup data source that you want to remove.
- <sup>2.</sup> Click **Remove**.
  - A confirmation message appears.
- 3.

Click OK.

# 4.4 Flow Management

The flow management decision table is the first in a series of decision tables that incoming messages will be processed according to. Each flow includes a session management, routing rules, and transformation decision table. The flow management decision table defines which flow of session management, routing rules, and transformation decision tables an incoming message will be sent to.

Note: The Flows table cannot be edited during an upgrade of multiple SDC sites managed by an EMS site.



# 4.4.1 Creating a New Flow

The flow management table contains a default flow. If no rules are configured, all incoming messages are processed by the session management, routing rules, and transformation decision tables in the default flow.

#### To create a new flow:

Go to **Flows** > **Flows**.

- Click Add Flow. The "Add Flow" wizard appears.
- 2. In the **Flow Name** field, enter the name of the flow you want to add.
- 3. Click **OK**.

1.

4.

The added flow now appears in the navigation pane, containing an empty session management, routing rules, and transformation, decision table.

# 4.4.2 Assigning Messages to a Flow

The flow management decision table defines the rules that will be used to decide which of the configured flows will process each incoming message.

# **To assign a flow to a specific message:**

- 2. Go to Flows > Flows.
- 3. Configure rule attributes for the Flow rules by following the instructions in *Adding Rule Attributes*.
- 4. Define the rule criteria for the Flow rules by following the instructions in *Defining the Rule Criteria*.
- 5. From the drop-down list under **Flow Name**, select the flow that messages matching the rule criteria should be assigned to.

#### Click Submit.

All incoming messages that match the defined rule criteria for a specific flow will be processed according to the decision tables associated with that flow.



# 4.5 Session Management

The session management decision table defines how decisions will be taken for incoming messages.

You can apply a session management method to each type of session and compose special scripts that will run upon each session type creation, session update and session release. These scripts may be used to log specific transactions according to message content, for example.

You may also create rule-based session management rules. The rules consist of parameters that are defined by the Session Attributes – a list of AVP's. Each AVP is assigned a type (Boolean, regular expression, etc.).

The session management functionality defines the dependency between different sessions initiated from different remote peers which share common attributes. Bound sessions are handled as a session bundle composed of several sub-sessions.

Bound sessions are related to as Slave Sessions subject to their Master Sessions. The Master Session is the session for which the routing selection is performed based on the routing rules. Slave Sessions are applied with routing rules inherited from the Master Session.

Session management is done using Session Keys. Session Keys are sets of values extracted from different attributes (e.g. AVPs or XML attributes) of the Master Session and used to bind several session identities.

Session Lookup provides a way to customize a message's session properties, such as the routing destination. For instance, you can configure a different routing destination (i.e. OCS) for a Gy message even though its associated session, a Gx message, has a different destination (i.e. PCRF). Unlike the slave-master session relationship, after the selected session properties, such as the destination property, are copied, there is no relationship between the new session (no masterSessionId property) and the session from which only the selected properties were copied.



1.

2.

Note: In an SDC deployment without a central EMS configuration, all the session management configuration must be configured identically (including the same Routing and Session Management rows) in both SDC mated sites to ensure session management and binding consistency.

From an SDC Web UI, you can view the session binding rules that were configured globally from an EMS Web UI.

# 4.5.1 Assigning Messages to a Session Action

The following section describes how to configure the Session Management decision table to assign the desired session action rule (and apply its associated configurations) to the correct incoming messages.

Warning: When more than one flow is defined, there is more than one Session Management decision table. Verify that you are working with the Session Management decision table under the desired flow.

#### To assign a session management action to a specific message:

- Go to **Flows >Flows**> **<Flow Name>** > **Session Management**. The Session Management screen is displayed.
- 3. Configure rule attributes for the Session Management rules by following the instructions in *Adding Rule Attributes*.
- 4. Define the rule criteria for the Session Management rules by following the instructions in *Defining the Rule Criteria*.

From the drop-down list under **Action**, select the action that messages matching the rule criteria should be assigned to.

Table 28 describes the different session actions and their configurations:



Note: If no session record (existing session, Cache, External, etc.) is found, the request will be processed by the routing decision table.

Session Binding	Description	Method Configuration
Rule		
Cache	Indicates that the Routing is performed based on the routing rule and the routing decision creates a binding record entry holding the relevant keys. You must specify the key sets (zero or more) that can be used for resolving this binding record.	Session Keys Session Properties Session Life Cycle Scripts
External	Indicates that the routing decision of this session creates a binding record holding the relevant keys. The destination is selected by performing a lookup in an external data source., You must specify the properties, script and the key sets (zero or more) that can be used for resolving this binding record.	External Lookup Session Keys Session Properties Session Life Cycle Scripts
Resolve	<ul> <li>Indicates that cached routing decisions should be used for this session.</li> <li>You must specify the key set that will be used for resolving the binding record.</li> <li> <sup>●</sup> Note: When executing a transactionEvent.setStateless(true) script (Routing&gt;Transaction&gt;Pre-Routing) on a resolve (or slave) session, it is considered stateless. For each transaction, the system</li> </ul>	Binding Key Selection Session Properties Session Life Cycle Scripts

#### **Table 28: Session Actions**



Session Binding	Description	Method Configuration
Rule		
Resolve or External	<ul> <li>will always check Session Repository for</li> <li>its master's state (based on its binding</li> <li>key) and never for the state of the session</li> <li>(based on its session ID).</li> <li>Indicates a combination of the External</li> <li>and Cache options. If possible, the</li> <li>destination is selected by performing a</li> </ul>	External Lookup Binding Key Selection Session Properties
	lookup in external data source. Else, Cached routing decision is used.	Session Life Cycle Scripts
Resolve or Cache	Indicates a combination of the Resolve and Cache options. If possible, Cached routing decision is used. Else, Routing is performed based on the routing rules.	Binding Key Selection Session Properties Session Life Cycle Scripts
Session Lookup	Indicates that the routing session for this session is based on selected properties that were copied from a cached session.	Lookup Properties Session Keys Session Properties Session Life Cycle Scripts
No Binding	Indicates no binding. In this case only the Life-Cycle scripts are applied to the matching session. This is the default action.	Session Keys Session Properties Session Life Cycle Scripts

# 4.5.1.1 Defining Session Keys

A session record includes the session keys related to a selected session. A session key consists of a name and its content. The keys are used to lookup the session data and session destination for ongoing transactions within a session, as well as, a lookup of a master session when a slave session arrives. The session keys are saved in the Session Repository. You only define the binding keys when you select a **Cache** (Master), **External**, Session



Lookup rule. The session ID is always the first session key and you can add up to four other keys, such as IPV6 or an IMSI.

To add a session key:

#### Click Binding Record Definition.

Click **Add** to create a new key saved to the session's cache.

1. Enter the **Key Name** and its **Content**.

2.

# 3. 4.5.1.2 Selecting a Defined Binding Key

When configuring a **Resolve** binding rule, you need to select one of the session keys that was defined for a related Cache or External session rule.

#### To select a defined binding key:

- Under **Binding Key Selection:** 
  - a. In **Defined Keys**, select from the drop-down list the key against which you want the resolved session to be compared.
  - b.

In Key Content, the selected binding key content is displayed.

Note: Sessions which share the same key value as the master session will bound to it. If not, a new Cache binding rule will be executed, recording the entered values: key name and content.

# 4.5.1.3 Configuring a Persistency Policy

The persistence policy determines if session data will be saved in the Session Repository. Session data consists of all the relevant information about the session such as the session ID, Origin Host, Binding Keys, and Session Destination. For Cache Binding Rules, session data must be persisted as by definition, Master sessions set that all messages within the session are routed to the same destination and a **Don't Persist** means that different messages within the same session are routed to different destinations. When configuring a



persistency for a Geo-redundant deployment, the session should be configured as **Persist** and **Replicate**.

#### To configure a Persistence Policy:

Go to **Flows > Flows > <Flow Name> > Session Management** and select a session action rule row.

- 1. Select Session Properties.
  - Under **Session Persistence Policy**, select one of the following options:
- 2.
- 3. **Don't Persist** to not save the session data
  - Persist to save the session data in a Session Repository in a single site SDC deployment
  - **Persist and Replicate** to save the session data in a Session repository and replicate it to another Session repository instance on an SDC mated site

Note: If you select **Don't Persist**, then each time a message of the same session is routed, it is to a different destination.

If you want the session to be replicated to a mated SDC site as part of the Session Repository Site Replication feature, you must select **Persist and Replicate**.

To have a slave session be routed to the mated site, even when the master session is terminated, configure the isLocalRoute, in the traffix\_cpf\_init script, to false. A default value of true means that the slave session will only be routed according to the local site's routing rules.

Do not **Persist** HTTP sessions.

# 4.5.1.4 Configuring End of Session Policy

You can configure the end of session policy for sessions that are persisted to the Session Repository, by setting the amount of time that a session is timed out, what triggers the time out period and what happens to a session when it is terminated.



Note: If a session is configured as **Don't Persist** then the session timeout and end of session policy configurations are grayed out as they are not relevant.

#### To configure the end of session policy:

Go to **Flows > Flows > <Flow Name> > Session Management** and select a session action rule row.

1. Select Session Properties > Persist/ Persist and Replicate.

- In the **Time Out** drop-down, select the time and time frame (in the predefined time units) after which the session is released. Requests of the same session are routed to the same destination as the destination of the first request within the session. If a session has timed-out, the requests' destination is reselected according to SDC's rules.
- 4. Select **Delete Session upon Termination Event** to release Diameter or RADIUS sessions upon a termination message (CCA (272), requestType = TERMINATION\_REQUEST - 3 or EVENT\_REQUEST- 4 ACA(271), requestType = EVENT RECORD -1 or STOP\_RECORD - 4) retrieval (rather than upon timeout).

Note: The default is that **Delete Session upon Termination Event** is selected.

Selecting the **Delete Session upon Termination Event** checkbox is not relevant for a REJECT Routing Action or when a Handle Locally script is configured (FORWARD, ROUTE, SITE PROXY Routing Actions).

5.

Sessions configured to **Delete Session upon Termination Event**, can be released and deleted, even when there is no Post-Routing Transformation.

Select **Reset Session Timeout upon "Get Session Data" event** to reset a timeout upon every session data withdrawal in addition to resetting the session timeout regularly upon session data update.



Note: The default is that **Reset Session Timeout upon "Get Session Data" event** is selected.

#### 4.5.1.5 Configuring Session Destination Decision Policy

Events within the same session, by default, are routed to the same destination peer. However, this is configurable and you can configure a session rule to make new routing destination decisions for each session event.

Go to **Flows > Flows > <Flow Name> > Session Management** and select a session action rule row.

Select Session Properties > Persist/ Persist and Replicate.

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Select **Decide Routing on each Session Event** to have a new routing decision be made for each event in the session.

Note: The default is that **Decide Routing on each Session Event** is selected and grayed out when the **Don't Persist** Persistence Policy is selected. This means that for non-persisted sessions, the default is that, the destination peer information is not saved and applied to other events in the session. The default is that **Decide Routing on each Session Event** is not selected when the **Persist/ Persist and Replicate** Persistence Policy is selected.

# 4.5.1.6 Configuring Session Life-Cycle Scripts

Life-Cycle scripts run upon session creation, session update, and session termination. These scripts may be used to log specific transactions according to message content, for <sup>1</sup>. example.

To implement the On Session Create script:

Go to Session Life-Cycle Scripts > Session Create Script.



2.

#### Figure 31: On Session Create Script

On Session Create Script       Static Compilation         On Session Update Script       1         2       //this script will run upon each session creation         3       //userTraceLogger.info("\n\nonSessionCreate: Create Session " + session.getSessionId() + "\n\n";         4       //session.setTraceable(true);

Set the script to run each time a new session is created.

Table 29 details the parameters SDC provides to the scripts.

#### Table 29: On Session Create Script Parameters

Parameter	Туре
Session	Session
Message	Message
userTraceLogger	UserTraceLoggerWrapper
metadata	MetaData

Note: You may only call API methods associated with the parameters in Table 29. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

The following is an example of an On Session Create Script:

```
def vasId = message.get("ServiceInformation").get("MMSInformation").get("VAS-
ID").get();
```



```
if (vasId.equals("MMS")) {
  session.setTraceable(true);
}
```

#### To implement the On Session Update script:

#### Click On Session Update Script.

Set the script to run each time a new session is updated.

*Table 30* details the parameters used in the On Session Update script.

2.

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Parameter	Туре
session	Session
message	Message
Stack	Stack
userTraceLogger	UserTraceLoggerWrapper
metaData	MetaData

Fable 30:	On	Session	Update	Script	<b>Parameters</b>
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Note: You may only call API methods associated with the parameters in *Table 30*. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

The following is an example of an On Session Update Script:

```
<OnSessionUpdate>
  <![CDATA[
   def provider = StorageProviderFactory.getInstance();
   def routingTable = provider.getUserTable("RoutingTable");
   def sessionId = session.getSessionId();
   def key = session.getContextId();
   def tmpPeer = session.getDestinationPeer();
   userTraceLogger.log(Level.WARN, "Extracted peer: " + tmpPeer.getName());
   def newDestinationPeer= new String(tmpPeer.getName());
   def list = routingTable.get(key);
   if (list !=null) {
      if (!list[0].equals(newDestinationPeer)){
   }
   }
}</pre>
```



```
userTraceLogger.log(Level.WARN, "Peer per session: " + sessionId + " was changed
and requires update for a key: " + list);
   list[0] = newDestinationPeer;
      for (def i = 2; i < list.size(); i++) {</pre>
      userTraceLogger.log(Level.WARN, "Changing destination peer per session:" +
list[i] + "to a new peer " + newDestinationPeer);
      if (!sessionId.equals(list[i])) {
         def extractedSession = stack.getStorage().getSession(list[i]);
          extractedSession.setDestinationPeer(tmpPeer);
       }
       }
      } else
    userTraceLogger.log(Level.WARN, " No action -> Destination peer wasn't
changed");
   } else {
 userTraceLogger.log(Level.WARN, " no key was found for the session:" +sessionId);
 }
 return null;
  ]]>
 </OnSessionUpdate>
```

#### To implement the On Session Release script:

<sup>1</sup> Note: This script is called upon calling session release and session timeout.

#### 2. Click **On Session Release Script**.

1.

Set the script to run each time a session is released.

Table 31 details the On Session Release Script Parameters.

Parameter	Туре
Session	Session
userTraceLogger	UserTraceLoggerWrapper
metaData	MetaData



Note: You may only call API methods associated with the parameters in *Table 31*. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

The following is an example of an On Session Release Script:

```
def vasId = message.get("ServiceInformation").get("MMSInformation").get("VAS-
ID").get();
if (vasId.equals("MMS")) {
 userTraceLogger.trace("Done with session " + session.getSessionId());
}:
```

# 4.5.1.7 Configuring A Session Lookup Routing Rule

Selecting a **Session Lookup** action allows you to customize a session property (i.e. destination) for unique routing scenarios for a message that you want sometimes, in certain scenarios, to be routed not according to a master session's session property, (i.e. destination). This is done, by defining a session lookup rule with defined keys that the SDC uses to check and find a matching session in the session repository from which it then copies the relevant session properties with a defined customized value. That defined customized value is how the session knows to be routed differently than the session from which it copied the session property. Then, when routing you can add a routing rule with a relevant rule attribute and/or script that is associated with the customized session property so that a message that meets the defined session management and routing rules criteria will be routed according to the customized session property.

A session configured with a Session Lookup action can be persisted or not. Session Lookup<sup>1.</sup> is enabled for both server and client side requests.

#### To configure a Session Lookup binding rule for a specific message:

Go to **Flows** > **Flows** > **Session Management** and select a session binding rule in the table and then from the drop-down list under **Action**, select **Session Lookup**.



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Under **Lookup Properties**, in **Defined Keys** and **Key Content**, enter the name of the session key, (i.e. IMSI) and its value, respectively, that you want to use to search for a matching master session.

From the matched session, the selected session properties are copied.

Under Session Properties Mapping, click Add.

Under **Session Property**, enter the name that you want to call the customized session property.

Under **Session Property – From Session**, enter the session property name from 5. the master session that you want to copy for it to be applied during routing.

For example, sessionData.OCS\_Name

Continue with the other Session Management rule configurations: Session
 Properties, Session Keys, and Session Life-Cycle Scripts for the session management rule.

Note: In Session Life-Cycle Scripts, you can customize conditions for the session. For session lookup, the On Session Update Script would be relevant for Gy update messages.

Click Submit.

**To apply the customized session property to a routing rule:** 2.

Go to **Flows** > **Flows** > **Routing Rules** and click **Add**.

Create a Rule Attribute with the customized session property and define its value for how you want the message routed. For more information on configuring rule attributes, see *Adding Rule Attributes*.

# 4.5.1.8 Configuring an External Session Management Routing Rule

When configuring session management rules for how decisions will be taken for incoming messages, you can apply an **External** session binding action. Selecting an **External** session



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binding action means that the routing destination is selected by performing a lookup in an external data source, as defined in an External Lookup Script.

In addition to defining which external database repository will be used, you need to configure the Session Properties, Session Keys, and Session Life-Cycle Scripts for the session management rule.

# 4.5.1.8.1 Configuring an External Lookup Script Session Management Rule

The script defines the way to handle the session.

#### To assign an External Lookup Script session binding rule:

From the drop-down list under Action, select External.

In the **External Lookup** tab, under **Lookup Repository Name** drop-down select **External Lookup Script**.

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External Lookup	Session Properties	Session Keys	Session Life-Cyc	le Scripts						
Lookup Repositor	/ Name									
Static Compilati	v on									
External Lookup S	cript ix.sdc.transport.Poo'	1 pool = stack.ge	etPoolTable().g	etPool("sool1"):						
2 + if (pool 3 session.s	!= null) { etPool(pool);									
4 * } else { 5 userTrace	Logger.info("Pool wa	s not found in pr	<pre>pool table.");</pre>							
6 7 }										
1				_					_	
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#### Figure 32: External Lookup Script

In **Lookup Repository Name**, select an external repository from the drop-down list. For information on external lookup scripts, see S *External Lookup Management*.



Type in the script.

Table 32 details the parameters SDC provides to the scripts:

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Fable 32	2: External	Lookup	Script	Parameters
		Loonap	~~p·	

Parameter	Type
session	Session
message	Message
UserTraceLoggerWrapper	userTraceLogger
metaData	MetaData
externalLookupProperties	PropertiesOwner

Note: You may only call API methods associated with the parameters in *Table 32*. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

The following is an example of an External Lookup Script:

```
//Session Binding, External Lookup Script:
userTraceLogger.info("\n\nSessionBinding External Lookup looking for imsi\n\n")
    def initialContext = externalLookupProperties.getProperty("initialContext"); //
ADDED - Retrieve the connection
userTraceLogger.info("\n\nRetreived connection"+initialContext+"\n\n")
    String SERVER POOL = "serverPool";
    String dn = "ou=subscribers,dc=oft,dc=4g,dc=orange,dc=com";
def subscriptionId = message.get("Subscription-Id");
// initialize the session values
session.setProperty("imsi",-1);
def subscriptionIdData;
while (subscriptionId != null) {
              def subscriptionIdType = (Integer)
subscriptionId.getValue("Subscription-Id-Type");
               subscriptionIdData =
Long.valueOf(subscriptionId.getValue("Subscription-Id-Data"));
               // Subscription-Id-Data does not contain value
```



```
if (subscriptionIdData == null) {
                              subscriptionId = subscriptionId.next();
                              continue:
               }
               // Subscription-Id-Type contains 1 (IMSI)
               if (subscriptionIdType == 1) {
                              session.setProperty("imsi", subscriptionIdData);
               }
               subscriptionId = subscriptionId.next();
userTraceLogger.info("extracted imsi is: " + subscriptionIdData);
String imsi = subscriptionIdData;
      javax.naming.directory.SearchControls ctls = new
javax.naming.directory.SearchControls();
      String[] arr = new String[1];
      arr[0] = SERVER POOL;
      ctls.setReturningAttributes(arr);
      ctls.setSearchScope(javax.naming.directory.SearchControls.SUBTREE SCOPE);
      String filter = "imsi={0}";
      Object[] imsiArr = new Object[1];
     imsiArr[0] = imsi;
userTraceLogger.info("before querying... ");
      javax.naming.NamingEnumeration<javax.naming.directory.SearchResult>
enumeration = initialContext.search(dn, filter, imsiArr, ctls);
userTraceLogger.info("...after querying. enumeration=" + enumeration);
      if (enumeration == null || !enumeration.hasMoreElements()) {
        userTraceLogger.info("no pool was found for imsi " + imsi);
        return;
      javax.naming.directory.SearchResult searchResult = enumeration.next();
      javax.naming.directory.Attributes attributes = searchResult.getAttributes();
      javax.naming.directory.Attribute attribute = attributes.get(SERVER POOL);
      String shapingTemplate = (String) attribute.get();
      userTraceLogger.info("retrieved pool name from ldap lib is " +
shapingTemplate);
// ADDED 2 - Setting session's pool name
                com.traffix.openblox.core.transport.Pool pool =
session.flowManager.getPoolTable().getPool(shapingTemplate);
                if (pool != null) {
```



```
session.setPool(pool);
} else {
    userTraceLogger.info("Pool "+ shapingTemplate +" was
not found in pool table.");
}
```

# 4.6 Routing

The routing table defines the routing process for each message received by the SDC site.

Note: While the functionalities described in this section can be configured in both SDC and EMS Web UI, it is recommended to perform these configurations globally using the EMS Web UI. When the EMS Web UI is active, it is not possible to use the SDC Web UIs.

Note: Before SDC can process traffic, you need to add a license key for each FEP VIP. For more information about licensing, see *Licensing the FEPs*.

# 4.6.1 Assigning Messages to a Routing Rules Action

The following section describes how to configure the Routing Rules decision table to assign the desired routing rule (and apply its associated configurations) to the correct incoming messages.

Warning: When more than one flow is defined, there is more than one Routing Rule decision table. Verify that you are working with the Routing Rule decision table under the desired flow.

1.

# To assign a routing action to a specific message:

2.

Go to **Flows** > **Flows** > **<Flow Name**> > **Routing Rules**. The Routing Rules screen is displayed.

Configure rule attributes for the Routing Rules by following the instructions in *Adding Rule Attributes.* 



3.

Define the rule criteria for the Routing Rules by following the instructions in *Defining the Rule Criteria*.

From the drop-down list under **Action**, select the routing action that messages matching the rule criteria should be assigned to.

4. *Table 33* describes the policies and details the necessary configurations and scripts for each action. These configurations and scripts appear as tabs below the decision tab when an action is selected.

Action	Description	Available Configuration Parameters/Scripts
Route	Routes the request to one of the specified Pools.	Rule ConfigurationTopology Hiding/Diameter IdentityTDR ConfigurationCheck Error in AnswerHandle Server ErrorHandle Client ErrorHandle Locally
Discard	Silently discards the request.	Rule Configuration
Forward	Forwards the request to a peer or a pool (as configured in the <b>Rule</b> <b>Configuration</b> tab).	Rule ConfigurationDiameter IdentityCheck Error in AnswerHandle Server ErrorHandle Client ErrorHandle Locally
Redirect	Sends a redirect answer with a configured server name.	Rule Configuration Diameter Identity Redirect

Table 33: Action Description
------------------------------



Action	Description	Available Configuration Parameters/Scripts
Reject	Performs a local termination with an error result (the result code should be configured).	Rule Configuration Handle Reject
Site Proxy	Routes the request to a remote site.	Rule ConfigurationCheck Error in AnswerHandle Server ErrorHandle Client ErrorHandle Locally
Terminate	Performs a local termination with a success result code (2001)	Rule Configuration Create Message Locally
Resolve & Route	Resolves and routes the request by a designated DNS server	DNS Resolving Rule Configuration Topology Hiding/Diameter Identity Handle Server Error Handle Client Error

#### 4.6.1.1 Defining Rule Configuration Parameters

Each routing rule may be individually configured to determine the pools to which the message is routed, the number of resend attempts, etc.

1.

#### To configure the Rule Configuration parameters:

Under **Flows** > **Flows** > **<Flow Name**> > **Routing Rules**, select a Routing Rule and depending on which Routing Action was selected, you can configure the Routing Rule according to the parameters described in *Table 34*.



Parameter	Definition	Default Value	Note
Pools (Route)	Select the pool/s to which messages which match the rule's criteria are sent		In upgraded SDC sites, when adding a new flow, make sure that at least one pool is defined for this parameter.
Load Balancing Policy	Messages can be routed between multiple pools using either the <b>By</b> <b>Precedence</b> or the <b>Round Robin</b> policy.	By Precedence	The <b>Round Robin</b> policy routes messages to all pools equally.
Route Ongoing Session Messages to Selected Pool Only Max Resend Attempts	Set option that ongoing session messages are forwarded to another pool when the originally selected pool is out of service Set the maximum number of	False (checkbox not selected)	Default setting means that the message is routed to another pool. This parameter
(Forward, Route, Resolve & Route)	request sending retries, in case it fails		affects the entire Pool.
Delay Between Attempts (Forward, Route, Resolve & Route)	Set the time difference between one resend attempt and another	0	
Assign Notification Pool	Sets a routing rule So that a message is copied to a notification pool. When selected, the Notification Pool configuration pane opens.		For more information about configuring a routing rule to a notification pool, see <i>Configuring a</i> <i>Notification Pool</i>
Properties Configuration Table	Sets parameters to a routing rule: envelope-for a transaction only		

#### **Table 34: Routing Rule Configuration Parameters**



Parameter	Definition	Default Value	Note
	session-persisted in Session Repository		

# 4.6.1.2 Configuring Diameter Identity Routing Behavior

There is an option to define specific values to replace the values of the message's originhost and origin-realm AVPs. By default, the message's origin-host AVP value is the name of the message's virtual server, and the message's origin-realm AVP value is configured per FEP and is taken from the FEP that the virtual server is configured to use.

You can configure the **Diameter Identity** policy for a rule's messages, by defining if and when to replace the message's default origin-host and origin-realm AVP values with the values configured in the peer profile, as well as persistency policies in a case of a server or SDC failover. The Destination Realm/Host data are saved in the persisted session data in the Session Repository. The session, which contains the Destination Realm/Host is replicated to the mated site, so in a case of site failover, the information remains available As a result, if you want to make sure the Destination Realm/Host data is preserved in a case of a failover, you must configure persistency for the selected rule.

Note: Configuring the Diameter Identity policy is disabled when Topology Hiding is enabled and when the routing rule is defined with either the Discard or Site Proxy actions.

To set the Diameter Identity policy:

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Go to **Flows > Flows > <Flow Name > > Routing Rule**.

4. Select the relevant routing rule and then **Topology Hiding/Diameter Identity**.

Select **Disable** in the **Topology Hiding** pane.

Under Diameter Identity, select one of the following from the drop-down list:

• Relay – All the requests or answers will be forwarded without any modification.

• Client Side Proxy – used to abstract the server from clients.



1.

- Full Proxy used to abstract the servers from the clients and clients from the servers.
- Roaming Proxy used to abstract the servers from the clients and clients from the servers in roaming use cases.

Note: Geo-redundant operators with two MMEs should configure two different peer profiles for each MME.

#### To configure server failover behavior:

Note: Configuring the **Server Failover** Policy is disabled when the Diameter Identity Policy is defined as **Relay**.

# Under Server Failover, select Keep Destination-Realm for session fail over and Keep Destination-Host for session fail over.

When selected, the destination-Realm/Host that is sent to the destination server will also be sent to the destination server chosen after a session failover. If not selected, the destination-Realm/Host that will be sent to each destination is the one that was learned during the capabilities exchange.

For Client Side and Full Proxy Diameter Identity policies, you can select the option to persist and replicate the Diameter Identity Policy to a replicated SDC site for an existing session in the event of a session failover scenario.

To enable the persistence option in an SDC failover:

Under SDC Failover, select SDC Identity Persistence Toward Client/Server.



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H I Page	1 of 1 🕨 🕨									1 - 1 of 1 items
Rule Configuration	Topology Hiding & Diameter Ide	ntity TDR Configurat	on Handle Erro	rs Handle Locally						
Topology Hiding -				Diameter Identity —						
Dirable	() Epshle			Rolau	-					
() Disable	O Enable			Relay						
Host Name 1 *				Server Failover						
Host Name 2 *				Keep Destination-H	Host for session failover					
Hide Source	O Hide Destination			Li keep Destination-P	teaim for session fallove	1				
				SDC Failover						
				SDC Identity Persis	tence Toward Client					
				3GPP Destination F	REALM Normalization					
Add Route Record										

#### Figure 33: SDC Diameter Identity Persistence

#### To redefine the destination realm:

1.

1.

#### Select 3GPP Destination REALM Normalization.

When selected, the MNC and MCC is extracted from the IMSI and destination realm is changed to epc.mncXXX.mccYYY.3gppnetwork.org for every ULR message.

# To add a Route-Record AVP:

#### Select Add Route Record.

When selected, the SDC adds a Route-Record AVP to each received request. The Route-Record AVP contains the name of the remote peer that the request originated from, taken during the capabilities exchange, to prevent routing loops.

# 4.6.1.3 Configuring Topology Hiding

This feature is relevant for roaming scenarios when you want to hide either the source (MMEs) or destination (HHS) peer network topology per routing rule. When enabled, you



can define the relevant transformations that hide the identity of each network element during routing. This is done by defining dummy address values for the origin host values. The routing data, post-transformation (current MME, previous MME, current dummy address in use) is saved on a subscriber level, per IMSI in the Session Repository user tables.

The following AVPs are transformed as part of the Topology Hiding:

Origin Host (set to the current dummy address), Session ID, Proxy-Host (set to the current dummy address), Error Reporting Node (set to the current dummy address), Route-Record (set to the current dummy address)

Note: Topology Hiding is disabled by default.

#### To enable Topology Hiding:

2.

1.	Go to Flows > Flows > <flow name=""> &gt; Routing Rule.</flow>
2.	Select the relevant routing rule and then <b>Topology Hiding/Diameter Identity</b> .
3.	Select Enable in the Topology Hiding pane.

#### 1. To hide the source or destination peer network topology name:

In the **Host Name 1** and **Host Name 2** fields, type a unique name that will be used as the "dummy" address.

Note: Each new "dummy" host name must be unique. The format of the host names should be one word without any spaces or delimiters, such as a "." If hiding the source network information (MMEs), then you need to enter two dummy addresses (Host Name 1 and Host Name 2). If hiding the destination network information (HHS), then you need to only enter one dummy address.

Select either **Hide Source** or **Hide Destination** depending on which network information you want to hide:



- Hide Source Hides the network information for incoming requests.
- Hide Destination Hides the network information for incoming answers.

#### 4.6.1.4 Defining TDRs

By default, the SDC collects and displays information for specific message AVPs. Using the **Create Transaction Data Record** table, you can add five additional AVPs for the SDC to this default setting for each defined routing rule.

#### To define TDR for additional AVPs:

Go to Flows> Flows > <Flow Name> Routing Rules>TDR Configuration and

- select **Create Transaction Data Record**. The table shows five user-defined AVPs that will be added to the information displayed in the Reports screens.
- 2. In the **Name** field, enter any user friendly value. This value is only used by you for reference, and will appear in the TDR reports as AVP1 through AVP5.

Note: A Framed-IP-Address **Name** (for RADIUS requests) is not supported.

3.

1.

In the **Value** field, enter the AVP that you want to add to the default set of TDR AVPs.

Note: You can also define TDRs to be generated based on a peer profile (**Topology>Peer Profiles>Diameter Configuration**) without the option of adding additional AVPs.

#### 4.6.1.5 Defining Routing Scripts

The following section describes the scripts that are invoked upon action execution and the parameters provided to them by SDC.

- Check Error in Answer



In **Check Error in Answer**, define a rule for when an answer is sent back to the Client Peer or Server Peer (through SDC) and is indicated as an error. This option is available when selecting **Forward**, **Route**, **Site Proxy**, or **Resolve and Route** actions.

```
def resultCode = answer.get("Result-Code")
```

```
if (resultCode == 4012) {
    return RemoteNodeEvent.TOO_BUSY;
}
return RemoteNodeEvent.OK;
```

Table 35 lists the possible returned values which may indicate an error in answer. You may build a suitable answer to the Client Peer, in accordance with the exact error case:

The following returned values have corresponding SNMP traps that can be triggered based on a configured rule for different result codes in the Check Error in Answer script. Refer to the *F5 SDC SNMP Guide*, for more details about each of the corresponding SNMP traps.

The following is an example of defining a returned value for a specific result code in **Check Error in Answer** script:

```
def resultCode = answer.get("Result-Code")
if (resultCode == 4012) {
    return RemoteNodeEvent.TOO_BUSY;
}
return RemoteNodeEvent.OK;
```

#### Table 35: Check Error in Answer Returned Value

Returned Value	Description
RemoteNodeEvent.OK	The answer is transformed to the client.
RemoteNodeEvent.REMOTE_LOOP_DETECTED	The request is identified as a loop. The Handle


Returned Value	Description
	Server/Client Server Error script is invoked.
RemoteNodeEvent.NO_REMOTE_EVENT	All received answers are discarded and the answer is created locally in the Handle Server Error script.
RemoteNodeEvent.REDIRECT	A new Pool must be set. The request will be resent to the new Pool according to its policy.
RemoteNodeEvent.REQUEST_REJECTED	The request is rejected by the server. The request will NOT be resent according to the routing Resend parameter. Handle Server Error script is invoked.
RemoteNodeEvent.TOO_BUSY	A server error. The Request will be resent according to the routing resend parameters.
RemoteNodeEvent_APPLICATION_ERROR	Indicates an application error.
RemoteNodeEvent _SDC_APPLICATION_ERROR	The SDC could not process the request due to an SDC application- based error. For example, a CPF-based error or a FEP-based error.



Returned Value	Description
RemoteNodeEvent_SDC_OVERLOAD	The SDC could not process the request because an internal queue was full.
RemoteNodeEvent_USER_INPUT_ERROR	The SDC could not process the request, either because it did not match any routing rule, or an error occurred when invoking one of the processing scripts.
RemoteNodeEvent_MISSING_ROUTING_ DISCARDS	The SDC could not find a routing rule to match the request.
RemoteNodeEvent_PEER_RATE_LIMIT_EXCEEDED	The SDC could not process the request because the peer had reached its defined rate limit
RemoteNodeEvent_PROCESS_RATE_LIMIT_EXCEEDED	The SDC could not process the request because the SDC had reached its defined rate limit

Note: If the answer is indicated as an error, it is registered to a special error counter that eventually indicates the Server Peer's inability to handle requests. In this case, the Remote Peer is out of service for a predefined time period.

The answer parameter affects the Remote Peer, but does not affect the entire Pool. That is, the number of errors is accumulated per Remote Peer.



*Table 36* shows the **Check Error in Answer script** parameters.

#### Table 36: Check Error in Answer Script Parameters

Check Error in Answer Script's Returned Value Type: RemoteNodeEvent

Parameter	Туре
answer	Message
userTraceLogger	UserTraceLoggerWrapper
metaData	MetaData

Note: You may only call API methods associated with the parameters in *Table 36*. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

# Handle Server Error

In Handle Server Error, define a script to be invoked when the Maximum number of Resend Attempts has been exceeded or the Server Peer has sent an Answer indicating an error. This option is available when selecting Forward, Route, Site Proxy, or Resolve and Route actions.

Note: You may choose to act according to the specific error event that was previously detected (see **Check Error in Answer** script). This script is invoked when SDC routes an error message to a client peer, (as the destination peer).

*Table 37* shows the **Handle Server Error** script parameters.

Handle Server Error Script's Returned Value Type: Message	
Parameter	Туре
Event	RemoteNodeEvent

#### Table 37: Handle Server Error Script Parameters



•	
session	Session
requestFromServer	Message
requestToClient	Message
answerFromServer	Message
userTraceLogger	UserTraceLoggerWrapper
metaData	MetaData

Handle Server Error Script's Returned Value Type: Message

Note: You may only call API methods associated with the parameters in *Table* 37. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

The following is an example of a Handle Server Error script:

```
return answerFromServer;
// or:
// if (event == RemoteNodeEvent.TOO_BUSY)
// return
requestFromClient.createAnswer(3004L);
// else
// return
requestFromClient.createAnswer(5012L);
```

#### Handle Client Error

In Handle Client Error, define a script to perform in case the **Maximum number of Resend Attempts** has been exceeded or the Client Peer has sent an Answer indicating an error. This option is available when selecting **Forward**, **Route**, **Site Proxy**, or **Resolve and Route** actions.

Table 38 shows the Handle Client Error script parameters.



#### Table 38: Handle Client Error Script Parameters

#### Handle Client Error Script's Returned Value Type: Message

Parameter	Туре
event	RemoteNodeEvent
session	Session
requestFromServer	Message
requestToClient	Message
answerFromClient	Message
userTraceLogger	UserTraceLoggerWrapper
metaData	MetaData

Note: You may only call API methods associated with the parameters in *Table* 38. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar). This script is invoked when SDC routes an error message to a server peer (as the destination peer).

The following is an example of a **Handle Client Error** script:

return answerFromClient;

#### - Handle Locally

In **Handle Locally**, define a script to set if a message should be handled locally on an SDC site, and how it should be handled. This option is available when selecting **Forward**, **Route**, **Site Proxy**, actions.

*Table 39* details the parameters SDC provides to the script:

Handle Locally Script's Returned Value Type: Boolean	
Parameter	Туре
Session	Session

#### Table 39: Handle Locally Script Parameters



Handle Locally Script's Returned Value Type: Boolean	
Stack	Stack
incomingMessage	Message
sourceRequest	Message
sourceAnswer	Message
sourcePeer	Peer
userTraceLogger	UserTraceLoggerWrapper
Metadata	MetaData

Note: You may only call API methods associated with the parameters in *Table* 39. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

*Table 40* shows the parameters SDC provides to the script:

#### Table 40: Handle Locally Script Parameters

Handle Locally Script's Returned Value Type: Message		
Parameter	Туре	
Session	Session	
Stack	Stack	
incomingMessage	Message	
sourceRequest	Message	
sourceAnswer	Message	
sourcePeer	Peer	
userTraceLogger	UserTraceLoggerWrapper	
Metadata	MetaData	

# Redirect



In Redirect, set the script to perform when Redirect Routing Action is selected.

*Table 41* details the parameters SDC provides to the script:

Redirect Script's Returned Value Type: Message	
Parameter	Туре
session	Session
Stack	Stack
envelope	Envelope
incomingMessage	Message
sourceRequest	Message
sourceAnswer	Message
sourcePeer	Peer
userTraceLogger	UserTraceLoggerWrapper
metaData	MetaData

#### **Table 41: Redirect Script Parameters**

Note: You may only call API methods associated with the parameters in *Table* 41. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

The following is an example of a **Redirect** script:



```
answer.add("Redirect-Host",
CodingUtils.asciiToBytes(redirectHost.toString()));
    }
    Long redirectMaxCacheTime = (Long)envelope.getProperty("Redirect-Max-
Cache-Time");
    if(redirectMaxCacheTime!= null){
        answer.add("Redirect-Max-Cache-Time", redirectMaxCacheTime);
        }
//answer.add("Redirect-Host", "redirect host name");
        return answer;
```

#### Handle Reject

In **Handle Reject**, define a script to perform when a **Reject** Routing Action is selected.

Table 42 shows the parameters SDC provides to the script:

Handle Reject Script's Returned Value Type: Message	
Parameter	Туре
Session	Session
Stack	Stack
envelope	Envelope
incomingMessage	Message
sourceRequest	Message
sourceAnswer	Message
sourcePeer	Peer
userTraceLogger	UserTraceLoggerWrapper
metaData	MetaData

#### Table 42: Reject Script Parameters



Note: You may only call API methods associated with the parameters in *Table* 42. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

The following is an example of a **Handle Reject** script:

#### Create Message Locally

In **Create Message Locally**, define the exact way to create the local Message (local messages are returned to the Client Peer without having been forwarded to any Server Peer.

Table 43 shows the Create Message Locally script parameters.

#### Table 43: Create Message Locally Script Parameters

Create Answer Locally Script's Returned Value Type: Message

Parameter	Туре
Session	Session
sourceRequest	Message
sourceAnswer	Message
sourcePeer	Peer
userTraceLogger	UserTraceLoggerWrapper
Metadata	MetaData



Note: You may only call API methods associated with the parameters in *Table* 43. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

The following is an example of a Create Message Locally script:

```
def answer = sourceRequest.createAnswer(2001);
return answer;
```

# 4.7 Transformation

Note: While the functionalities described in this section can be configured in both SDC and EMS Web UI, it is recommended to perform these configurations globally using the EMS Web UI.

The Transformation decision tables defines how to apply transformation scripts to an incoming message before it is processed by the session management and routing rules decision tables and/or after it is processed by them.

# 4.7.1 Assigning Messages to a Transformation Script

1. To create a new Transformation rule:

2.

Go to Flows > Flows	<flows name=""></flows>	>	Transformation.	The	Routing	Rules
screen is displayed.						

- 3. Configure Rule Attributes for the Transformation rules by following the instructions in *Adding Rule Attributes*.
- 4. Define the rule criteria for the Transformation rules by following the instructions in *Defining the Rule Criteria*.

Under **Script**, type in the script to invoke when the conditions of the rule are met.

# 4.7.1.1 Adding a Transformation Script

You can add a script to be invoked when the conditions of a Transformation rule are met.



*Table 44* shows the parameters that SDC provides to the script:

Transformation Condition Script's Returned Value Type: Message				
Parameter	Туре			
incomingMessage	Message			
pendingIncomingRequest	Message			
sourcePeer	Peer			
destinationPeer	Peer			
envelope	Envelope			
	Note: The envelope is a data object that can be			
	applied to pending requests. It contains concurrent			
	hash map for the use of each transaction event			
	(incoming/outgoing transformation).			
userTraceLogger	UserTraceLoggerWrapper			
metaData	MetaData			

#### Table 44: Transformation Script Parameters

Note: You may only call API methods associated with the parameters in *Table 44*. (To view a detailed list of the SDC Connectivity API methods, click **API** from the menu bar).

The following is an example of a Transformation script:

Message copyOfRequest =					
<pre>session.createRequest(incomingMessage);</pre>					
copyOfRequest.removeAll(					
"Accounting-Interim-Interval");					
copyOfRequest.add(					
"Accounting-Interim-Interval",99L); //unsigned32					
//Update avp using set() method					
<pre>copyOfRequest.add("User-Name","ScriptFlowTest1");</pre>					
// Adding diameterIdentity					
copyOfRequest.add(					
"Destination-Host", "server2.traffix.com");					



```
// Adding diameterIdentity
copyOfRequest.add(
  "Destination-Realm", "traffix.com");
// Removing content
Content art = copyOfRequest.getValue(
  "Accounting-Record-Type");
art.remove();
// Adding enumerated
copyOfRequest.add("Accounting-Record-Type", 3);
return copyOfRequest;
```

Click Submit.

# <sup>5.</sup> **4.8 SDC Life Cycle Scripts**

As an SDC Web UI user, you may compose special scripts that run upon each SDC initialization and shutdown. The scripts may be used, for example, to load external table or database, load initial parameter values.

# To implement the SDC Life Cycle script:

 Go to Flows > Flows > Specific Site Settings > SDC Life Cycle Scripts. The SDC Life Cycle Scripts screen is displayed.

🚯   SDC	Dashboar	d Reports	Topology	Flows	Alarms	Administration	Site: sdc01005	🔁 Major: 3	Critical: 19	traffix 🛓 🔨	Help 🗸	2 ON
Navigation	sdc01005 > SD	OC Life-Cycle Scripts										
Add Flow	E Submit	C Refresh										
	SDC Initialization Script:	1									,	>
SDC Life-Cycle Scripts	SDC Shutdown •Script:	1										>

Figure 34: SDC Life Cycle Scripts

In **SDC Initialization Script** and **SDC Shutdown Script**, set the scripts to run each time an SDC is initiated or shuts down, respectively.



Table 45 shows the parameters SDC provides to the scripts:

### Table 45: SDC Life Cycle Script Parameters

Parameter	Туре
Stack	Stack
metaData	MetaData



Note: You may only call API methods associated with the parameters in *Table 45*. (To view a detailed list of the SDC Connectivity API methods, click API from the menu bar).



# **5. Monitoring the SDC**

This chapter describes the different ways that you can monitor the SDC activity and performance.

# 5.1 S Threshold Management

Threshold Management allows you to set the operational thresholds for alarm execution and KPI generation. Each category is assigned a critical, a major and a minor threshold. Alarms triggered by the system provide the severity threshold which caused their invocation.

You may set severity thresholds to the following Application Threshold categories:

- Current Outgoing TPS vs Peer Rate Limit
- Current Incoming TPS vs Peer Rate Limit
- Current TPS vs Pool Rate Limit

# To set the thresholds:

1.

Go to **Administration** > **Threshold Management**. The Threshold Management screen is displayed.

Dashboard Reports Topo	ology Flows Alarms	Administration			
Threshold Management					
Submit C Refresh Threshold Interval:	60 seconds				
Category	<ul> <li>Critical Threshold</li> </ul>	<ul> <li>Major Threshold</li> </ul>	~	Minor Threshold	~
% Current Outgoing TPS vs Peer Rate Limit	90	70		30	
% Current Incoming TPS vs Peer Rate Limit	60	40		20	
% Current TPS vs Pool Rate Limit	90	70		30	

#### Figure 35: Threshold Management

4.

Select a category, and then set the **Critical**, **Major** and **Minor** thresholds.

In Threshold Interval, you can set the interval time (in seconds) for a threshold period.

Click Submit.



# 5.2 Dashboard

The Dashboard tab provides a centralized, high level view of message processing trends for the monitored site(s). This information is displayed for the last hour and is automatically refreshed every minute

# To view the Dashboard:

From the tab menu in the EMS or SDC Web UI, click Dashboard.

The Dashboard screen is displayed, as depicted in Figure 36.

	Dashboard	Reports	Topology	Flows	Alarms	Administration				
Jccess Rates						Last Hour	Failure Rates			La
Transaction Success	s Rate	SDC Su	ccess Rate		Peers Suce	cess Rate	Peer Error Answers	Peer Timeouts	Peer Rate Limit Discards	SDC Discards & Erro Answers
99.454 %	6	67.2	254 %		100	%	0 %	0 %	0 %	32.746 %
View Details		Vere	Details		View D	etalis	View Details	View Details	View Details	View Details
							•			
Licensed MPS (Messages	per Second)				avg: 3985.03 m	tax: 3997.03 min: 3341.6	() Session Repository Entries			
Licensed MPS (Messages	per Second)	10.55 AM	11:0 <sup>4</sup> AM	n eka	erg: 3985.03 m	nac 3997.03 min: 3341.6	() Session Repository Entries	10 S ANN 10 S S S S S S S S S S S S S S S S S S	trokan troka waxatis-12-wa2.yepo	ыл 11.25 АМ

#### Figure 36: SDC Dashboard Display

Table 46 details and describes the Dashboard graphs.

Note: Due to the data processing time, the information is presented with a delay of approximately 2 minutes.

	Table 46: Dashboard Graphs
Graph	Description
Success Rates	





Graph	Description
Transactions Success Rate	The percentage of transaction requests received by the SDC from the origin peer that were returned to the origin peer by the SDC with a success answer (protocol-based success result code)
SDC Success Rate	The percentage of transaction requests received by the SDC from the origin peer that were successfully processed, and were returned to the origin peer by the SDC without any SDC-based errors.
Peers Success Rate	The percentage of answers returned to the SDC from the destination peer with a protocol-based success result code.
Failure Rates	
Peer Error Answers	The percentage of answers returned to the SDC from the destination peer with a protocol-based error result code.
Peer Timeouts	The percentage of requests that timed out and were not processed by the peer.
Peer Rate Limit Discards	The percentage of requests that were rejected by the SDC since they exceeded the incoming rate limit defined for the peer that they originated from.
SDC Discards & Error Answers	The percentage of requests and answers that were discarded, and the number of answers returned to the peer from the SDC with an SDC-based error answer.
Licensed MPS (Messages per Second)	The total number of incoming requests, outgoing requests, incoming answers and outgoing answers sent between the SDC and its connected peers. Messages exchanged between two SDC sites, as well as peer connection establishment messages, are not counted.
Session Repository Entries	The total number of entries managed by the SDC Session Repository (Tripo).



# 5.3 Reports

The Reports tab displays the performance data collected by the SDC for the basic traffic flow between the SDC and its connected peers as illustrated in *Figure 37*.



Figure 37: Message Transaction Flow

In this flow, message requests are sent from the origin peer to the SDC (T1). These message requests are then processed by the SDC and sent to the destination peer (T2). Message answers are sent back from the destination peer to the SDC (T3). These message answers are then processed by the SDC and sent to the origin peer (T4).

# 5.3.1 Time Resolution

The collected data can be presented in the Reports screens in different time resolutions, as follows:

- Hour the data is presented for the last hour, in one minute increments.
- Day the data is presented for the last 24 hours, in 15 minute increments.
- Week the data is presented for the last week, in hour increments.
- Month the data is presented for the last month, in 4 hour increments.
- <sup>1.</sup> Year the data is presented for the last year, in 24 hour increments.

2.

To define the time resolution that the collected data is displayed in:

Go to the **Reports** tab and navigate to the desired screen.

Select the desired Time Resolution from the screen title bar.



Note: In the Time Resolution table, the resolution is defined based on the last rounded time period, while in the graphs below the table, the resolution is defined based on the actual last time period.

Auto-refresh is done per the defined increment per time resolution. For example, for a day resolution, auto-refresh is done every 15 minutes.

# 5.3.2 Transaction Related KPIs

# 5.3.2.1 Transactions Summary

The Transaction Summary screen provides an overview of how the SDC and its connected peers are processing received transactions. This overview is provided from three perspectives, by three types of reports:

- The average per second reports each report shows the average value per second in the monitored interval.
- The over time trends graphs each graph shows the incremental data for the monitored period, according to the selected time resolution. For more information, see *Time Resolution*.
- The breakdown pie charts each pie chart shows the overall data for the monitored period.

# To view the average per second reports:

From the tab menu click **Reports > Transactions > Transactions Summary**.

The average per second reports are displayed at the top of the screen. *Table 47* details the provided reports.

Requests Received From Peers The number of request messages received from the conr	
peers per second.	ected

Table 47: Transactions Summary - Average per Second Reports

1.



Report	Description
Transaction Successful Answers	The number of transactions that were returned to the origin peer with a protocol-based success result code per second.
SDC Successes	The number of transaction requests received by the SDC from the origin peer that were successfully processed, and were then returned to the origin peer by the SDC without any SDC-based errors per second.
Peers Successful Answers	The number of transaction responses returned to the SDC from the destination peer with a protocol-based success result code per second.
SDC Errors & Discards	The number of SDC-generated error responses and discards per second. In the related graphs, these errors and discards are broken down into the following errors:
	<ul> <li>No_Destination_Found – the SDC could not find an available peer to send the request to.</li> </ul>
	<ul> <li>Process_Rate_Limit_Exceeded – the SDC could not process the request because the SDC had reached its defined rate limit.</li> </ul>
	<ul> <li>SDC_Application_Error – the SDC could not process the request due to an SDC application-based error. For example, a CPF- based error or a FEP-based error.</li> </ul>
	<ul> <li>SDC_Overload – the SDC could not process the request because an internal queue was full.</li> </ul>
	<ul> <li>User_Input_Error- the SDC could not process the request, either because it did not match any routing rule, or an error occurred when invoking one of the processing scripts.</li> </ul>
	The discard reasons are:
	<ul> <li>Missing Routing Discards – the SDC could not find a routing rule to match the request.</li> </ul>
	<ul> <li>SDC Overloads Discards – one of the SDC processing queues was full and could not process the request.</li> </ul>



Report	Description
Peers Errors Answers	<ul> <li>The number of error answers returned by the destination peer per second. In the related graphs, these errors are presented as "families of remote node events" as follows:</li> <li>Note: These categories reflect Diameter result codes.</li> <li>Permanent_Failure – the number of peer responses with a result code of 5XXX.</li> <li>Transient_Failure – the number of peer responses with a result code of 4XXX.</li> <li>Protocol_Error – the number of peer responses with a result code of 3XXX.</li> <li>Note: Protocol_Error for HTTP reflects the 4XX and 5XX result codes.</li> </ul>
Peer Timeouts	The number of requests that timed out waiting for a response from the destination peer per second.

The over time trends graphs and breakdown pie charts are displayed below the average per second reports, by category. Each over time trends graph has a corresponding breakdown pie chart, further expanding on the trend.

# To view the over time trends graphs and breakdown pie charts:

# From the tab menu click **Reports > Transactions > Transactions Summary**.

The over time trends graphs and breakdown pie charts are displayed by category. *Table 48* details the over time trends graphs and their corresponding breakdown pie chart. To temporarily focus on one specific trend in an over time trends graph, hover over the trend name on the legend at the bottom of the graph. To permanently focus on one specific trend, click the trend name that you want to filter off the graph.

1.



Each category displays the collected information for all transactions by transaction type. To view information for a specific transaction type, select the desired transaction type from the drop-down list at the right of each category heading.

Some over time trends graphs also display the average, maximum, and minimum value recorded in the monitored time interval. These values are displayed to the top right of the specific graph.

Name	Description
Transaction Successful Answers vs Failures	
Transaction Successful Answers vs Failures	The number of transaction requests that were processed by a destination peer and returned to the origin peer with a success answer, as well as the number of transaction requests that were returned to the origin peer with either a peer-based or SDC-based error answer, discard, or timeout.
Transaction Success vs Failure Rates	The overall number of transaction requests returned to the origin peer, broken down into either success answers or failures.
SDC Successes	
SDC Successes	The number of transaction requests received by the SDC from the origin peer that were successfully processed, and were returned to the origin peer by the SDC without any SDC-based errors.
SDC Success vs Discard & Error Answer Rates	The overall number of transaction requests returned to the origin peer, broken down into either SDC-based success answers, or SDC-based error answers and discards.

# Table 48: Transactions Summary – Over Time Trends Graphs & Breakdown Pie Charts by Category



Name	Description
Peers Successful Answers	
Peers Successful Answers	Number of transaction requests processed by the destination peer and returned to the SDC from the destination peer with a protocol-based success result code.
Peer Success vs Failure Answer Rates	The overall number of transaction requests processed by the destination peer and returned to the SDC, broken down into either peer-based success answers, or peer-based error answers and timeouts.
SDC Errors & Discards	
SDC Errors & Discards	Number of requests and answers that were discarded, and the number of answers returned to the origin peer from the SDC with an SDC-based error answer.
SDC Errors & Discards Reasons	The overall number of requests and answers that were discarded, broken down into the specific SDC-based errors.
Peer Error Answers	
Peer Error Answers	Number of answers returned to the SDC from the destination peer with a protocol-based error result code.
Peer Error Reasons	The overall number of error answers returned to the SDC from the destination peer, broken down into the specific protocol- based errors.
Peer Timeouts	
Peer Timeouts	Number of requests that timed out and were not processed by the peer.



Name	Description
Errors vs Timeouts	The overall number of error answers returned to the SDC from
	the destination peer, broken down into protocol-based errors or
	time outs.

# 5.3.3 SDC Related KPIs

# 5.3.3.1 Summary

The Summary screen provides a high-level view of the site behavior, including traffic processing, connected peers, and Session Repository traffic.

This overview is provided from two perspectives, by two types of reports:

- The maximum per selected time resolution reports each report shows the highest recorded incremental value in the monitored interval between the last time\_slot and the current time\_slot. The increment is defined according to the selected time resolution. For more information, see *Time Resolution*.
- The over time trends graphs each graph shows the incremental data for the monitored period, according to the selected time resolution. For more information, see *Time Resolution*. To temporarily focus on one specific trend in an over time trends graph, hover over the trend name on the legend at the bottom of the graph. To permanently focus on one specific trend, click the trend name that you want to filter off the graph.

1.

#### To view the SDC Summary data:

From the tab menu click **Reports > SDC > Summary**.

The maximum per selected time resolution reports are displayed at the top of the screen, above the over time trends graphs for the same data. *Table 49* details the SDC Summary data.



Report	Description
Report	Description
Licensed MPS	The sum of all the incoming requests, outgoing requests, incoming answers and outgoing answers between the SDC site and its connected peers. Messages exchanged between two SDC sites, and peer connection establishment messages, are not counted.
	Note: The overtime trends graph displays the collected information for all CPFs. To view information for a specific CPF, select the desired CPF from the drop-down list at the right of the graph heading.
Processed MPS	The sum of all the incoming requests, outgoing requests, incoming answers and outgoing answers between the SDC site and its connected peers. Messages exchanged between two SDC sites, and peer connection establishment messages, are also counted. Note: The over time trends graph displays the collected information for all CPFs. To view information for a specific CPF, select the desired CPF from the drop-down list at the right of the
Connected Peers	graph heading. The recorded number of peers connected to the SDC site during
	the monitored interval.
Session Repository Entries	The recorded number of entries in the Session Repository during the monitored interval.

#### Table 49: SDC Summary Data

# 5.3.3.2 SDC Queues

The SDC Queues screen provides an overview of the site traffic processing behavior.

This overview is provided from two perspectives, by two types of reports:

• The maximum per selected time resolution reports - each report shows the highest recorded incremental value in the monitored interval between the last time\_slot and



the current time\_slot. The increment is defined according to the selected time resolution. For more information, see *Time Resolution*.

The over time trends graphs – each graph shows the incremental data for the monitored period, according to the selected time resolution. For more information, see *Time Resolution*. To temporarily focus on one specific trend in an over time trends graph, hover over the trend name on the legend at the bottom of the graph. To permanently focus on one specific trend, click the trend name that you want to filter off the graph.

#### To view the SDC Queues data:

From the tab menu click **Reports** > **SDC** > **SDC** Queues.

The maximum per selected time resolution reports are displayed at the top of the screen, above the over time trends graphs for the same data. *Table 50* details the SDC Queues data.

Collected Information	Description
Incoming Requests Queue Usage	The number of incoming requests in the SDC requests queue.
Incoming Answers Queue Usage	The number of incoming answers in the SDC answers queue.
Diameter Pending Requests Queue Usage	The number of requests waiting for an answer from the destination peer.
Session Repository Queue Usage	The number of incoming requests in the session repository incoming requests queue.

# 5.3.3.3 Session Repository

The Session Repository screen provides an overview of the Session Repository behavior, including the used capacity, entry creation attempts, and more.

This overview is provided from two perspectives, by two types of reports:



- The maximum per selected time resolution reports each report shows the highest recorded incremental value in the monitored interval between the last time\_slot and the current time\_slot. The increment is defined according to the selected time resolution. For more information, see *Time Resolution*.
- The over time trends graphs each graph shows the incremental data for the monitored period, according to the selected time resolution. For more information, see *Time Resolution*. To temporarily focus on one specific trend in an over time trends graph, hover over the trend name on the legend at the bottom of the graph. To permanently focus on one specific trend, click the trend name that you want to filter off the graph.

# To view the Session Repository data:

From the tab menu click **Reports** > **SDC** > **Session Repository**.

The maximum per selected time resolution reports are displayed at the top of the screen, above the over time trends graphs for the same data. *Table 51* details the Session Repository data.

Note: The data is displayed in two tables. Select **KPIs** or **More** to view the relevant data.

Table 51: Session Repository Data	
Collected Information	Description
KPIs	
Session Repository Entries	The recorded number of entries in the Session Repository during the monitored interval.
Successful Session Bindings	The number of successful session bindings per SDC site during the previous measurement period.



Collected Information	Description
	Slave session transactions are also counted if the binding to the master was successful, since every transaction of the slave session is bound to the master session.
Failed Session Bindings	The number of failed session bindings per SDC site during the previous measurement period. Secondary session transactions are also counted if binding to master failed.
Expired Entries	The number of sessions that expired per SDC site during the previous measurement period.
Deleted Entries	The number of Session Repository entries that were deleted per SDC site during the previous measurement period.
More	
Successful Addition Attempts	The number of new Session Repository entries created during the previous measurement period. Each replicated entry is only counted once
Failed Addition Attempts	The number of failed new Session Repository entry attempts during the previous measurement period
Expired Entries	The number of expired sessions during the previous measurement period
Deleted Entries	The number of deleted sessions during the previous measurement period
Failed Attempts to Delete Entry	The number of failed attempts to delete Session Repository entries during the previous measurement period. Includes attempts to delete entries that did not exist.
Sent SRRs	The number of replication requests that were sent to the geo- redundant site.
Received SRRs	The number of replication requests that were received from the geo-redundant site.



2.

Collected Information	Description
Successful Session Repository Queries	The number of session repository queries that successfully returned a session repository entry value.
Failed Session Repository Queries	The number of session repository queries that failed to return a session repository entry value.

# 5.3.3.4 Routing Row Requests

The Routing Row Requests screen provides an overview of request routing trends based on a specific row in the Routing Rule decision table.

#### To view the Routing Row Requests Data:

From the tab menu click **Reports** > **SDC** > **Routing Row Requests**.

Table 52 details and describes the Routing Row Requests table columns.

Graph	Description
Site/Routing ID	The name of the monitored site and the ID of the routing row.
Successful Routing Attempts	The number of requests that matched the routing row rule criteria and were successfully routed to the destination peer.
Failed Routing Attempts	The number of requests that matched the routing row rule criteria and did not successfully route to the destination peer.

 Table 52: Routing Row Requests Table Columns

Click on a row to open graphs corresponding to each of the table columns. Each graph shows the collected data over time to provide a view of the behavioral trend for each type of collected data.

# 5.3.4 Latency Related KPIs

# 5.3.4.1 Latency Summary

The Latency Summary screen provides an overview of the latency the site is experiencing.

This overview is provided from two perspectives, by two types of reports:



- The maximum per selected time resolution reports each report shows the highest recorded incremental value in the monitored interval between the last time\_slot and the current time\_slot The increment is defined according to the selected time resolution. For more information, see *Time Resolution*.
- The over time trends graphs each graph shows the incremental data for the monitored period, according to the selected time resolution. For more information, see *Time Resolution*. To temporarily focus on one specific trend in an over time trends graph, hover over the trend name on the legend at the bottom of the graph. To permanently focus on one specific trend, click the trend name that you want to filter off the graph.

# To view the Latency Summary data:

#### From the tab menu click **Reports** > **Latency** > **Latency** Summary.

The maximum per selected time resolution reports are displayed at the top of the screen, above the over time trends graphs for the same data. *Table 53* details the Latency Summary data.

Collected Information	Description
Transaction End to End	The average roundtrip time of transactions handled by the SDC.
Latency	It is measured from the moment a request is received by the SDC
	until the answer is sent to the peer that initiated the transaction
SDC Request Latency	The average latency of requests handled by the SDC. It is
	measured from the moment a request is received by the SDC
	until the request is sent to the designated destination.
SDC Answer Latency	The average latency of answers handled by the SDC. It is
	measured from the moment an answer is received by the SDC
	until the answer is sent to the remote peer that initiated the
	transaction.

#### Table 53: Latency Summary Data



# 5.3.5 Peer Related KPIs

# 5.3.5.1 Peers Health

The Peers Health screen provides an overview of the peer health parameters. The health parameters are identical to those that are used to calculate a peer's health (**Topology** > **Peers** > **Health**). When a parameter value exceeds the defined threshold, it is displayed in red in the table and above a red line in the graphs.

#### To view the Peers Health Data:

From the tab menu click **Reports > Peers > Peers Health**.

1. Table 54 details and describes the Peers Health table columns.

Graph	Description
Peer	The name of the connected peer that data is presented for.
Error Answers Ratio (%)	The ratio between the number of requests sent to the destination peer and the number of error answers returned from the peer.
Error Answers (per sec)	The number of error answers sent to the SDC by the destination peer
Timeout Ratio (%)	The ratio between the number of requests sent to the destination peer and the number of requests that were not answered by the destination peer
Timeout (per sec)	Number of requests sent by the SDC that were not answered by the destination peer
Round Trip Time (per sec)	The average processing time of requests by the destination peer.
Requests Received from Peer (per sec)	Number of requests received by the SDC from a destination peer.
Requests Sent to Peer (per sec)	Number of requests sent by the SDC to a destination peer
Network Write Queue Usage (per sec)	The SDC queue of answers and requests that are waiting to be written to machine socket

#### Table 54: Peers Health Table Columns



Graph	Description
Out of Service Time (%)	The percentage of time that the destination peer was out of service.

Click on a row to open graphs corresponding to each of the table columns. Each graph shows the collected data over time to provide a view of the behavioral trend for each type of collected data.

2.

# 5.3.5.2 Traffic Returned From Peer

The Traffic Returned From Peer screen provides an overview of traffic returning from the destination peers to the SDC site.

# To view the Traffic Returned From Peer Data:

From the tab menu click **Reports > Peers > Traffic Returned From Peer**.

1.

*Table 55* details and describes the Traffic Returned From Peer table columns.

The data is displayed in two tables. Select **Summary** or **Peer Rate Limit** to view the relevant data.

Table 55. Traine Returned From Leer Table Columns	
Graph	Description
Summary	
Peer	The name of the destination peer that data is presented for.
Site (EMS only)	The name of the monitored site that data is presented for.
Requests Sent to Peer (per sec)	The number of requests sent by the SDC to a destination peer.
Answers (per sec)	The average number of answers (both success and error) returned from the destination peer to the SDC.
Successful Answers (per sec)	Number of success answers returned from the destination peer to the SDC.
Error Answers (per sec)	The average number of error answers returned from the destination peer to the SDC

#### Table 55: Traffic Returned From Peer Table Columns



Graph	Description	
Timeouts (per sec)	The average number of requests sent by the SDC that were not answered by the destination peer.	
Round Trip Time (per sec)	The average processing time (in milliseconds) of requests by the destination peer. Measured from when the request is received by the destination peer until the answer is sent back to the SDC.	
99.9 Percentile Round Trip Time (per sec)	The average processing time (in milliseconds) of 99.9 percent of the requests by the destination peer.	
Peer Rate Limit		
Requests Received from Peer Before Rate Limit (per sec)	Number of requests received by the SDC from the origin peer, without going over the rate limit. Note: Rate limits can be user defined or defined by default.	
Requests Received from Peer (per sec)	Number of requests received by the SDC from the origin peer, including requests rejected by the SDC due to an exceeded rate limit.	
Requests Rejects by Peer Rate Limit (per sec)	The number of requests which were rejected due to going over the rate limit. Note: Rate limits can be user defined or defined by default.	

Click on a row to open graphs corresponding to each of the table columns. Each graph shows the collected data over time to provide a view of the behavioral trend for each type of collected data.

# 5.3.5.3 Traffic Returned to Peer

The Traffic Returned to Peer screen provides an overview of the traffic that is returned to <sup>1.</sup> the origin peer after being processed by the SDC site.

# To view the Traffic Returned to Peer Data:

# From the tab menu click **Reports > Peers > Traffic Returned to Peer**

*Table 56* details and describes the Traffic Returned to Peer table columns.



Graph	Description
Site (EMS only)	The name of the monitored site that data is presented for.
Peer	The name of the origin peer that data is presented for.
Requests Received from Peer (per sec)	Number of requests received by the SDC from a destination peer.
Successful Answers (per sec)	The number of requests that were returned to the origin peer with a protocol-based success result code
SDC Received Errors & Discards (per sec)	The total number of requests that were returned to the origin peer with an SDC based error or were discarded by the SDC.
Peer Received Error Answers (per sec)	<ul> <li>The total number of requests that were returned to the origin peer with a destination peer based error</li> <li>In the related graphs, these errors are presented as "families of remote node events" as follows:</li> <li>Note: These categories reflect Diameter result codes.</li> <li>Permanent_Failure – the number of peer responses with a result code of 5XXX.</li> <li>Transient_Failure – the number of peer responses with a result code of 4XXX.</li> <li>Protocol_Error – the number of peer responses with a result code of 3XXX.</li> </ul>
	Note: Protocol_Error for HTTP reflects the 4XX and 5XX result codes.
Peer Received Timeouts (per sec)	The total number of timed out requests received by the origin peer. A timed out request is the result of what happened while trying to be processed by the destination peer.

**Table 56: Traffic Returned to Peer Table Columns** 



Click on a row to open graphs corresponding to each of the table columns. Each graph shows the collected data over time to provide a view of the behavioral trend for each type of collected data.

2.

# 5.3.5.4 Traffic by Bytes

The Traffic by Bytes screen provides an overview of traffic by bytes sent to and received from peers.

# To view the Traffic by Bytes Data:

From the tab menu click **Reports > Peers > Traffic by Bytes**.

<sup>1.</sup> Table 57 details and describes the Traffic by Bytes table columns.

Graph	Description
Site (EMS only)	The name of the monitored site that data is presented for.
Peer	The name of the origin peer that data is presented for.
Bytes Requests Received from Peer (per sec.)	Number of bytes in requests received by the SDC from the origin peer.
Bytes Answers Sent to Origin Peer (per sec.)	Number of bytes in answers sent by the SDC to the origin peer
Bytes Requests Sent to Peer (per sec.)	Number of bytes in requests sent by the SDC to the destination peer.
Bytes Answers Received from Destination Peer (per sec.)	Number of bytes in answers sent to the SDC from the destination peer

#### Table 57: Traffic by Bytes Table Columns

Click on a row to open graphs corresponding to each of the table columns. Each graph shows the collected data over time to provide a view of the behavioral trend for each type of collected data



# 5.3.6 Pool Related KPIs

# 5.3.6.1 Pools Health

The Pool Health screen provides an overview of the pool health parameters. The health parameters are identical to those that are used to calculate a pool's health (**Topology** > **Pools** > **Health**). When a parameter value exceeds the defined threshold, it is displayed in red in the table and above a red line in the graphs.

#### To view the Pools Health Data:

From the tab menu click **Reports > Pools > Pools Health**.

1. Table 58 details and describes the Pools Health table columns.

Graph	Description
Pool	The name of the pool of destination peers that data is presented for.
Error Answers Ratio (%)	The ratio between the number of requests sent to the pool of destination peers and the number of error answers returned from the pool of destination peers.
Error Answers (per sec)	The average number of error answers returned to the SDC by the pool of destination peers
Timeout Ratio (ms))	The ratio between the number of requests sent to the pool of destination peers and the number of requests that were not answered by the pool of destination peers.
Timeout (per sec)	Number of requests sent by the SDC that were not answered by the pool of destination peers.
Requests Sent to Pool (per sec)	Number of requests sent by the SDC to a specific pool of destination peers.

#### **Table 58: Pools Health Table Columns**

Click on a row to open graphs corresponding to each of the table columns. Each graph shows the collected data over time to provide a view of the behavioral trend for each type of collected data.

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# 5.3.6.2 Traffic Returned From Pool

The Traffic Returned From Pool screen provides an overview of the incoming traffic trends and how traffic returning from the destination peers in a specific pool is processed by the site.

# To view the Traffic Returned From Pool:

#### From the tab menu click **Reports > Peers > Traffic Returned From Pool**.

Table 59 details and describes the Traffic Returned From Pool table columns.

Graph	Description
Pool	The name of the pool of destination peers that data is presented for.
Successful Answers (per sec)	The average number of success answers sent to the SDC by the pool of destination peers.
Error Answers (per sec)	The average number of error answers returned to the SDC by the pool of destination peers.
Timeouts (per sec)	The average number of requests sent by the SDC that were not answered by the pool of destination peers.
Round Trip Time (per sec)	The average processing time of requests by the destination peers in the pool.
99.9 Percentile Round Trip Time (v)	The average processing time of 99.9 percent of the requests sent to the pool of destination peers.

	Table 59: Traffic	<b>Returned From</b>	<b>Pool Table Columns</b>
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Click on a row to open graphs corresponding to each of the table columns. Each graph shows the collected data over time to provide a view of the behavioral trend for each type of collected data.

# 5.3.7 Resource Related KPIs

# 5.3.7.1 Machine Summary

The Machine Summary screen provides a real-time view of the hosts' performance.


### To view the host performance data:

From the tab menu click **Reports > Resources > Machine Summary**.

Table 60 details and describes the columns of the Machine Summary table.

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#### Table 60: Machine Summary Table Columns

Column	Description
Machine	The name of the SDC or EMS site that the data is presented for.
CPU Usage (%)	The percentage of CPU used by the host running the SDC component.
Free Memory (Gigabytes)	The amount of available memory in GB.
Machine Available Swap (Gigabytes)	The amount of available swap space in GB.
Machine Load Average	The ratio between the Operating System's load average counter and the number of CPU cores.

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Click on a row to open graphs corresponding to each of the table columns. Each graph shows the collected data over time to provide a view of the behavioral trend for each type of collected data.

### 5.3.7.2 Network Usage

The Network Usage screen provides a real-time view of the network usage per component.

### To view the network usage data:

From the tab menu click **Reports** > **Resources** > **Network Usage**.

Table 61 details and describes the columns of the Network Usage table.

Column	Description
Machine	The name of the SDC or EMS site that the data is presented for.
Sent Bytes (Mega Bytes)	The number of bytes sent, counted per component.

#### Table 61: Network Usage Columns



Column	Description
Received Bytes (Mega Bytes)	The amount of bytes received, counted per component.
Input Errors	The number of input errors, counted per component.
Output Errors	The number of output errors, counted per component.

Click on a row to open graphs corresponding to each of the table columns. Each graph shows the collected data over time to provide a view of the behavioral trend for each type of collected data.

From the **All** drop-down field, select the relevant eth interface for which you want to view the collected data.

5.3.7.3 SDC Components

The SDC Components screen provides a real-time view of the FEP and CPF components performance.

### To view the SDC Components performance data:

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2.

3.

From the tab menu click **Reports** > **Resources** > **SDC Components**.

Table 62 details and describes the columns of the Summary table.

Column	Description
Node	The name of the site that the data is presented for.
CPU Usage (%)	The percentage of CPU used by the host running the CPF and FEP components.
Used Memory	The memory (in MB) that the CPF and FEP components consumed.

Table 62: SDC Components Table Columns

2.

Click on a row to open graphs corresponding to each of the table columns. Each graph shows the collected data over time to provide a view of the behavioral trend for each type of collected data.



# 5.3.8 STransaction Record Data (TDR) Related KPIs

# 5.3.8.1 STDR Dashboard

The TDR Dashboard displays a graph of the Top 10 Origin-Destination channels per category in the selected time frame. The information displayed in the TDR Dashboard reflects one of the following five categories:

- Number of Messages
- Round Trip Time
- OK Responses
- Timeouts
- Other Errors

Once a category is selected, the TDR Dashboard displays the Top 10 Origin-Destination channels for the selected category in the selected time frame.

# 5.3.8.2 😵 Transactions Data Records

The Transaction Data Reports screen displays all the system TDRs. TDRs can be filtered by one or more of four predefined common TDR fields (Origin Realm, Origin Host, Destination Realm, and Destination Host.), or by a user-defined filter.

Table 63 details the collected data in each generated TDR.

Note: All data fields should be written with quotations marks (") to avoid data file format issues.

TDR reports are also exported as tdr\_export\_<date>\_<time>.csv.gz files. For sites that are already updated with ELK, TDR reports are sent to the /opt/traffix/reports/elk folder of the EMS site, and for those sites that have not yet been updated (going through the update Splunk-ELK process), TDR reports are sent to the /opt/traffix/reports/tdr folder of the EMS site. The default setting is that the three most recently generated TDR .csv files are exported every 30 minutes. Refer to the *F5 SDC Troubleshooting Guide* for information on how to



configure how often reports should be generated, how many should be saved, the file name format, and the export location of the reports.

	Table 05. TDR Cond	citu Data
Data Field	Data Type	Description
_time	Timestamp	The timestamp of the transaction.
Origin_Realm	String	Realm where the incoming request originated from.
Origin_Host	String	The peer name from which the request was received.
Destination_Realm	String	Destination realm of the request, taken from the incoming request.
Destination_Host	String	The peer name the request is sent to.
CMD_Code	String	Command code of every interface taken from the incoming request. For example ULR, CCR.
Result_Code	Integer	The result code of the transaction.
Origin_Host_Request	String	The Origin Host extracted from the incoming request's AVP.
Origin_Host_Answer	String	The Origin Host extracted from the incoming answer's AVP.
Diameter_Result_Code	Integer	The result code that is sent to the transaction originator, taken from the outgoing response.
IMSI	Numeric String	The subscriber identifier, taken from the incoming request.
Roundtrip_Time	Milliseconds	The time in milliseconds from when the request was sent to the transaction destination peer until a response was received.

Table 63: TDR Collected Data



Data Field	Data Type	Description
Source_Application_Id	Integer	Application ID from the original incoming request.
Destination_Application_Id	Integer	Application ID from the outgoing request.
Destination_Command_Code	Integer	Command code of the transaction, taken from the outgoing request.
Flow_Total_Time	Milliseconds	The milliseconds that passed once the request was received by the SDC and a response was sent back to the originator.
Original_Request_Length	Numeric String	The length of the original request message.
Sending_Request_Length	Numeric String	The length of the outgoing request message.
Original_Response_Length	Numeric String	The length of the original response message.
Answer_To_Client_Length	Numeric String	The length of the outgoing response message.
Original_Result_Code	Numeric String	The result code from the incoming response.
AVP_1	User-defined	An additional AVP to be defined by the user.
AVP_2	User-defined	An additional AVP to be defined by the user.
AVP_3	User-defined	An additional AVP to be defined by the user.
AVP_4	User-defined	An additional AVP to be defined by the user.
AVP_5	User-defined	An additional AVP to be defined by the user.

# 5.3.8.3 🕄 Traced Messages

The Traced Messages displays a log of transactions made in your system.

1. Note: To activate message tracing see *Configuring a Tracing Rule*.

### To view traced messages:

Go to Reports > TDRs > Traced Messages. The Traced Messages screen is displayed.



Figure	38:	Traced	Messages
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		Refre	sh Last	30 days	•								8
raced Messages													
e prev 1 2	3 4 5 6 7	8 9	10 next »										
time 0	Session	ID 0	Site 0		Filter ID 0	Protocol 0	CMD 0 Se	ource Name 9	Source IP 0		Destination Name 9	Destination IP 0	Result Code 9
/26/13 1:20:18.287 PM	Ro.;10962	98391;72	Site-51	-20 T	TT-0	Diameter	CCAnswer so	fcvm122-02_cpf1	sdcvm122-02_cpf1:386	8 (	client_Ro	172.29.49.170:37783	2001
/26/13 1:20:18.286 PM	Ro.;10962	98391;72	Site-51	-20 T	TT-0	Diameter	CCAnswer ro	3007	172.29.49.171:3007		edcvm122-02_cpf1	sdcvm122-02_cpf1:3868	2001
/26/13 1:20:18.284 PM	Ro.;10962	96391;72	Site-51	-20 T	TT-0	Diameter	CCRequest so	form122-02_cpf1	sdcvm122-02_cpf1:386		03007	172.29.49.171:3007	2001
/26/13 1:20:18:284 PM	Ro.;10962	98391;72	Site-51	-20 T	TT-0	Diameter	CCRequest d	ent_Ro	172.29.49.170:37783		sdcvm122-02_cpf1	sdcvm122-02_cpf1:3868	2001
26/13 1:20:17.287 PM	Ro.;10962	96391;71	Site-51	-20 7	тт-0	Diameter	CCAnswer so	form122-02_cpf1	sdcvm122-02_cpf1:388	8 (	skent_Ro	172.29.49.170.37783	2001
26/13 1:20:17.287 PM	Ro.;10962	98391;71	Site-51	-20 T	TT-0	Diameter	CCAnswer ro	3007	172.29.49.171:3007		sdcvm122-02_cpf1	sdcvm122-02_cpf1:3868	2001
26/13 1:20:17.284 PM	Ro.;10962	98391;71	Site-51	-20 1	TT-0	Diameter	CCRequest so	form122-02_opf1	sdcvm122-02_cpf1:386	5 1	03007	172.29.49.171:3007	2001
26/13 1:20:17.284 PM	Ro.;10962	98391;71	Site-51	-20 T	TT-0	Diameter	CCRequest cl	ient_Ro	172.29.49.170.37783		edovm122-02_cpf1	adovm122-02_cpf1:3868	2001
26/13 1:20:16.285 PM	Ro.;10962	98391;70	Site-51	-20 T	TT-0	Diameter	CCAnswer so	fcvm122-02_cpf1	sdcvm122-02_cpf1:386	B (	client_Ro	172.29.49.170:37783	2001
26/13 1:20:16.285 PM	Ro.;10962	96391/70	Site-51	-20 7	TT-0	Diameter	CCAnemer In	3667	172 28 48 171-2007		dependent 22, 62, centil	- des - 172 82 11 2888	
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essages of Selector v 1 2 next + me = 6/13 1:20:17:287 PM 6/13 1:20:17:287 PM	d Message Session Session 10 ÷ Re.:106(296391;71 Re::109(296391;71	Site = Site-51-20 Site-51-20	Filter ID ÷ P TT-0 D TT-0 D	rotocol ÷ ( iameter )	CMD = CCAnswer CCAnswer	Source Name = adovm122-02_opt1 rc3007	Source IP = sdowt122-02_opt1.3060 172-29-49.171.3007	Destination Name * clert_No sdown122-02.cpt1	Destination IP = 172.29.49.170.37783 sdown122.42.ceft.3868	Result Code = 2001 2001	Session Binding ID =	Incoming Transformation ID *	Outgoing Transformation ID out78-0
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Lessages of Selecte v 0 2 2 nest + ime 2 2013 120-17 207 PH 2013 120-17 207 PH 2013 120-17 204 PH 2013 1210-17 204 PH 2013 1210-2507 PH 2013 1210-2507 PH 2013 1210-2507 PH 2013 1210-2507 PH 2013 1210-2507 PH	Message Session     Session 10      Re.1006206301/71     Re.1006206301/71     Re.1006206301/71     Re.1006206301/71     Re.1006206301/71     Re.1006206301/71     Re.1006206301/71     Re.1006206301/71     Re.1006206301/71	Site = Site.51.20 Site.51.20 Site.51.20 Site.51.20 Site.51.20 Site.51.20 Site.51.20 Site.51.20 Site.51.20 Site.51.20	Fitter 10 = P TT-0 D TT-0 D	rotocol = 1 iameter 1 iameter 1 iameter 1 iameter 1 iameter 1 iameter 1 iameter 1 iameter 1	CMD = CCAnswer CCAnswer CCRequest CCRequest CCRequest CCRequest CCRequest CCRequest	Source Name 2 sdown122-02_op11 rs3007 sdown122-02_op11 rs3007 sdown122-02_op11 rs3007 sdown122-02_op11 cient_R0 sdown122-02_op11	Source IP 5 sdown12242,cpr1 3888 172.284.49.170.3788 172.284.49.170.3788 172.284.49.170.3788 172.284.49.170.3788 172.284.49.171.3007 sdown12242_cpr1 3888 172.284.49.170.3788	Destination Name 2 dest_file sdown122-02_cp1 w3007 sdown122-02_cp1 w30071 sdown122-02_cp1 w30072-02_cp1 dest_file	Destination IP = 172.28 49 170.27733 sdown122-42_cef1 3067 sdown122-42_cef1 3067 172.29 49 171.3077 sdown122-42_cef1 3068 172.29 49 171.3077 sdown122-42_cef1 3068 172.29 49 171.3077 sdown122-42_cef1 3068	Result Code = 2001 2001 2001 2001 2001 2001 2001 200	Session Binding (D C	Incoming Transformation (D #	2001 Outgoing Treesformation (D outf8-0 outf8-0 outf8-0 outf8-0 outf8-0

The list displays a message log of transactions made in your system, and their properties: Session ID, Site, Filter ID, Protocol, CMD, Source Name and IP, Destination Name and IP, Result Code.

Each transaction is comprised of four messages:

- A request sent from the Client Peer to the SDC
- A request sent from SDC to the Server Peer
- An answer sent from the Server Peer to SDC
- An answer sent from SDC to the Client Peer

Clicking each message's line reveals the three other messages that are were involved in the transaction. Each message is detailed, in the table below.

The SDC collects and presents the following properties for each traced message.

Traced Field	Description
CPF_ID	The name of the CPF that processed the message.

#### Table 64: Traced Message Fields



Traced Field	Description
Filter_ID	The row in the Tracing decision table in the Web UI that the traced message matched.
Protocol	The message protocol.
Command	The message's command code.
Result Code	The answer that the message returned from the server.
From_Peer_Name	The name of the client peer that the message originated from.
From_Peer_IP	The IP address of the client peer that the message originated from.
To_Peer_Name	The name of message's destination server peer.
To_Peer_IP	The IP address of the message's destination server peer.
Peer_Profile	The peer profile of the destination server peer.
Routing_ID	The row in the Routing decision table in the Web UI that the traced message matched.
Session_Binding_ID	The row in the Session Management decision table in the Web UI that the traced message matched.
Incomming_Transformation_ID	The row in the Incoming Transformation decision table in the Web UI that the traced message matched.
Outgoing_Transformation_ID	The row in the Outgoing Transformation decision table in the Web UI that the traced message matched.
Session_ID	The message's session ID.
Hop_Count	The message's HOP ID, used internally be the SDC to correlate messages of the same transaction.ss
Message	The content of the message.



« prev 1 2 3	4 5	6 7 8 9 10 r	ext »													
																6.7
Session ID *		Site 9	Filte	r ID *	Protocol \$	CPF ID \$	CMD \$	Source Nam	e Source	e IP \$	Destination Name	¢ D	estination IP 🕈		Result Code *	<u>.</u>
ISclientC1::1096298391;806941		adcvm123-01_cp	pf1 TT-0		Diameter	42	ACA	62	192.16	8.16.20:3002	sdcvm123-01_cpf1				2001	
ISclientC1.;1096298391;806941		sdcvm123-01_cp	pf1 TT-0		Diameter	42	ACA	sdcvm123-01	_cpf1		client1_1901	11	12.168.16.180.51218		2001	
SclientC1.;1096298391,806942		sdcvm123-01_cp	pf1 TT-0		Diameter	42	ACR	adcvm123-01	_cpf1		d2	15	2.168.16.20.3002			
ISclientC1;1096298391;806942		sdcvm123-01_cp	pft TT-0		Diameter	42	ACA	d2	192.16	8.16.20:3002	sdcvm123-01_cpf1				2001	
ISolentC1;1096298391;806942		sdcvm123-01_cp	pf1 TT-0		Diameter	42	ACA	sdcvm123-01	_cpf1		client1_1901	15	2.168.16.180.51218		2001	
IS clientC1 ; 1096296391;806943		sdcvm123-01_cp	pf1 TT-0		Diameter	42	ACR	client1_1901	192.16	8 16 160 51218	sdcvm123-01_cpf1					
ISclientC1.,1096298391,806943		sdcvm123-01_cp	pft TT-0		Diameter	42	ACR	sdcvm123-01	_cpf1		d2	15	2.168.16.20.3002			
ISclientC1.;1096296391;806943		sdcvm123-01_c;	pft TT-0		Diameter	42	ACA	d2	192.16	8 16 20 3002	sdcvm123-01_cpf1				2001	
ISclientC1.;1096298391,606943		sdcvm123-01_cp	off TT-0		Diameter	42	ACA	sdcvm123-01	_cpf1		client1_1901	15	2.168.16.180.51218		2001	
ISclientC1.;1096298391;806944		sdcvm123-01_cp	oft TT-0		Diameter	42	ACR	client1_1901	192.16	8 16 180 51218	sdcvm123-01_cpf1					
time ‡ CMD ‡	CPFID	Destination IP \$	Destination Name	÷ Filter ID	Outgoing Ti	ransformation ID \$	Protocol	Result Code \$	Session ID \$	Site \$	Source IP 9	Source Name #	raw \$			
1/14/13 3 07 53 000 PM ACR	42		sdcvm123-01 cpf1	TT-0	outTR-0		Diameter	House Code -	ScientC1 :1096298391.8	06943 sdcvm123-01 cpf1	192.168.16.180:51218	client1 1901	Jan 14 15:07:53 1	0.2.123.3 Jan	14 15:07:47 sdcs	vm123-01 1
1/14/13 3:07:53:000 PM _ACR	42	192 168 16 20:3082	10	TT-0	outTR_0		Dismeter		ScientC1 1096298391.8	16943 sdcvm123_01 cnft		sdovm123_01_cm	It. Jan 14 15 07 53 1	0 2 123 3 Jan	14 15:07:47 stim	em123_01 1
1/14/13 3:07:53 000 PM ACA	42		sdcvm123-01 cpf1	TT-0			Diameter	2001	IScilentC1 1096298391.8	06943 sdcvm123-01 coff	192 168 16 20 3002	d2	Jan 14 15 07 53 1	0.2.123.3 Jan	14 15:07:47 sdca	m123-01 1
1/14/13 3:07:53.000 PM ACA	42	192 168 16 180 51218	client1_1901	TT-0	outTR-0		Diameter	2001	IScientC1.,1096298391,8	06943 sdcvm123-01_cpf1		sdcvm123-01_cp	11 Jan 14 15:07:53 1	0.2.123.3 Jan	14 15:07:47 sdcv	rm123-01 15
	m															
time 2		114									5	esion ID \$				
1/14/13 3:07:53:000 PM		«A [Se [Ve	CA C271 A3 H807943 Ission-16 = <session-1 Inder-Specific-Applici</session-1 	E808943 S7 d M IScientC ation-Id =	> 1.;1096298391;8	06943/>]					154	clentC1.;109629839	1;806943			

Figure 39: Traced Messages – 4 Messages

# 5.3.9 SPrevious Release Reports

# 5.3.9.1 SDashboard

The EMS Dashboard provides a central display of main real-time key performance indicators, statistics graphs and recently generated SNMP traps.

# To view the EMS Dashboard:

From the tab menu click **Reports > Previous Release Reports > Dashboard**.

Table 46 details and describes the dashboard graphs.

Note: Due to the data processing time, information presented in real-time is presented with a delay of approximately 40 seconds.

Graph	Description
Total Health	The summary of the status of the system resources (snmpd,
	pacemaker, rsyslogd, traffix_congif_mgr-app, traffic_cpf, etc.).
	The status of the system resources is queried three times within
	one minute. The status options are OK (the service/resource is up

**Table 65: EMS Dashboard Graphs** 



Graph	Description
	and working)/Warning (the service/resource was marked as
	failed at least once in the last minute)/Critical (the
	service/resource is down)/NA (cannot connect to the
	service/resource to retrieve the current status).
	The information is displayed for the last minute, and is refreshed
	in real-time.
Received/Sent Messages	The total number of received and sent messages by the system.
	The information is displayed for the last minute, and is refreshed in real-time.
Global Messages per Second	The sum of all incoming and outgoing messages for all CPFs.
	The information is displayed for the last minute, and is refreshed
	in real-time.
% Success out of Total	The percentage of successful transactions (answered requests).
Requests	The information is displayed for the last minute, and is refreshed
	in real-time.
Global Messages per Second	The sum of all incoming and outgoing messages for all CPFs, by site.
	The information is displayed for the last minute, and is refreshed
	in real-time.
Number of Concurrent Sessions	The average number of sessions managed by the SDC Session
	Repository (Tripo).
	The information is displayed for the last hour, and is refreshed in
	real-time.
SNMP Traps	The last 200 traps generated.

# 5.3.9.2 😵 System View

The System View provides a real-time global view of the system resources.

Note: The EMS Monitoring screens do not display information for hosts and servers in offline SDC sites.



### To view the system resources:

Go to **Reports** > **Previous Release Reports** > **System View**. The System View screen is displayed.

*Table 67* provides a legend of the different monitoring screen panes. 1.

Pane	Description			
Site Status	The global number of active and inactive sites (an active site indicates that communication between EMS and the site currently exists, but does not indicate the status of the hosts or services in it)			
Host Status	The global number active and inactive of hosts (machines hosting SDC nodes)			
Service Status	The summary of the status of the system resources (snmpd, pacemaker, rsyslogd, traffix_config_mgr-app, traffic_cpf, etc.). The status of the system resources is queried three times a minute. The status options are OK (the service/resource is up and working)/Warning (the service/resource was marked as failed at least once in the last minute)/Critical (the service/resource is down)/NA (cannot connect to the service/resource to retrieve the current status).			
System Status	Details the sites, hosts, services and resources, their status and its cause.			
Site Diagram	Displays the selected site's diagram, detailing the hosts, services and resources (selected in the system status table).			

#### Table 66: System View

# 5.3.9.3 System History Status

The System History Status provides a real-time global view of the system resources:

### To view the system resources:

Go to **Monitoring** > **System History Status**. The System History Status screen is displayed, as shown in *Figure 40*.



Monitoring > System History Status

2.

To display specific information in the System History Status table:

Using the **Site** and/or **Host** drop-down lists, select a specific site and/or host to display data for.

- a. Using the **Filter** text box, enter the value that you want to filter the displayed information by.
- b. Using the drop-down list next to the **Refresh** button, select the time period that you wish to display data for.

c. The log messages produced in the selected time resolution will be displayed in the Syslog pane.

rstem History Status prev 1 2 next » Site + Hos EMSSITE36 kenr EMSSITE36 ch	st ÷	A Service/Resource +	▼ Status ≎	0.4.4.4	Refresh	Last 60 minutes 🔻	7m age
stem History Status prev 1 2 next » Site + Hos EMSSITE36 kenr	st ≑	Service/Resource +	Status ≎				7m ag
prev         1         2         next »           Site          Hos         Hos         EMSSITE36         kenn           EMSSITE30         adapted         adapted         adapted         adapted	st ÷	Service/Resource 🕈	Status ≑	Output *			
Site \$         Hos           EMSSITE36         kenn	st \$	Service/Resource +	Status 🕈	Outrast +			
EMSSITE36 kenr	nv-server-1			Output +	Start Time 🕈	End Time 🕈	
ENCOTESC		ClusterNodeStatus	1 Critical	Node is in standby mode	05/20/14 15:39:00	05/20/14 16:37:00	
EMSSILE30 SUC	vm105-02	ClusterNodeStatus	1 Critical	Node is in standby mode	05/20/14 15:39:00	05/20/14 16:37:00	
EMSSITE36 sdcv	vm105-02	HostAlive	🕑 Up		05/20/14 15:39:00	05/20/14 16:37:40	
EMSSITE36 sdcv	vm105-02	corosync	📀 ок		05/20/14 15:39:00	05/20/14 16:37:40	
EMSSITE36 sdcv	vm105-02	pacemakerd	📀 ок		05/20/14 15:39:00	05/20/14 16:37:40	
EMSSITE36 sdcv	vm105-02	rsyslogd	📀 ок		05/20/14 15:39:00	05/20/14 16:37:40	
EMSSITE36 sdcv	vm105-02	snmpd	📀 ок		05/20/14 15:39:00	05/20/14 16:37:40	
SiteMoshe43 peer	ervm105-02	HostAlive	🕑 Up		05/20/14 15:39:17	05/20/14 16:37:57	
SiteMoshe43 peer	ervm105-02	corosync	1 Critical	Service is down	05/20/14 15:39:17	05/20/14 16:37:57	
SiteMoshe43 peer	ervm105-02	pacemakerd	1 Critical	Service is down	05/20/14 15:39:17	05/20/14 16:37:57	

Figure 40: System History Status

*Table 68* provides a legend of the System History Status table:

#### Table 67: System Status Table

Column	Description
Site	The name of the site to which the service/resource belongs
Host	The host on which the service/resource runs
Service/Resource	The name of the service/resource



Column	Description
Status	The status of the service/resource
Output	The cause of the service/resource status
Start Time	The date and time that the monitored period began.
End Time	The date and time that the monitored period ended.

# 5.3.9.4 SDC Nodes KPIs

The SDC Node KPI reports display SDC node related statistics.

### To view an SDC node KPI report:

Go to **Reports > SDC Node KPIs**. The SDC Node KPIs screen is displayed.

1.



#### Figure 41: SDC Node KPIs Reports

From the upper part of the screen, select the **Site** and **Node**.

Next to the **Refresh** button, select one of the available options in the drop-down menu to define the time period that the data will be displayed for in this screen.



Select one of the **Time resolution** options to define the time resolution in which to display the information in the graphs in this screen. (**Minute/Hour/Day/Week**).

Select whether to display graphs related to:

4.

5.

SYSTEM |MESSAGES |PEER |PROCESSING TIME |THROUGHPUT |EXCEPTION |ACL |QUEUE |DECISION TABLES |POOL

Select the Chart Type.

*Table 69* details the available report types: 6.

Category	Report	Description
System	Used Memory	The memory (in MB) that the CPFs and FEPs consumed.
System	Message per Second	The average number of messages processed per second.
Messages	Global Read Limit Bytes Discarded	The number of discarded bytes due to the configured CPFs read rate limit or the rate limit configured per FEP.
Messages	Global Read Limit Message Discards per Second	The number of discarded messages due to the configured CPFs read rate limit or the rate limit configured per FEP or configured per origin peer. The statistic is counted per CPF or FEP.
Messages	Node Read Limit Message Discards per Second	The number of discarded messages due to the configured read rate limit per CPF or per FEP. This statistic is counted per CPF or per FEP.
Messages	Parsed Incoming Messages per Second	The average number per second of incoming Diameter and RADIUS messages (requests and answers) that

### Table 68: SDC Node KPI Report Types



Category	Report	Description	
		were processed by each CPF per message type.	
Messages	Total Parsed Incoming Message per Second	The total number of incoming messages (requests and answers) processed by the CPF or FEP.	
Messages	Total Parsed Requests per Second	The total number of requests processed by the CPF or FEP.	
Messages	Total Parsed Answers per Second	The total number of answers processed by the CPF or FEP.	
Peer	Number of Active Peers	The number of open peers connected to the CPF.	
Peer	Number of Peers	The number of peers connected (at present or in the past) to the CPF.	
Processing Time	Answer Flow Overall Handle Time	The time period between T3 and T4 of incoming answers, reported by the FEP.	
Processing Time	Flow Total Completion Time	The time period between T1 and T4, defined as the total time of a transaction (request and answer).	
Processing Time	Answer Flow Handle Time (by Protocol)	The time period between T3 and T4 of incoming answers, per protocol.	
Processing Time	Request Flow Handle Time (by Protocol)	The time period between T2 and T1 of incoming requests, per protocol.	
Processing Time	Request Flow Overall Handle Time	The time period between T2 and T1 of incoming requests, reported by the FEP- Out	
Throughput	Total Processes Received Bytes	The total amount of bytes received and processed by the CPF or FEP.	



Category	Report	Description	
Exception	Async Executor Rejection Events per Second	The number of requests that are not handled (discarded) due to the CPF overload.	
Exception	Message Executor Rejection Events per Second	The number of incoming message events (requests and answers) rejected by the CPF or FEP.	
ACL	ACL per Second	The number of client connection requests accepted by the SDC based on the Access Control List.	
ACL	Rejected Attempts per Second	The number of client connection requests rejected by the SDC based on the Access Control List.	
Queue	Async Task Events Queue Size per Second	The number of requests that are waiting for processing by CPF.	
Queue	Incoming Message Events Queue Size per Second	The number of incoming message events (requests and answers) waiting to be handled by the CPF or FEP.	
Decision Table	Decision Table per Second	The number of requests handled by a routing/transformation/session management rule.	
Pool	Pool 99.95 Percentile of RTT	Pool roundtrip distribution (milliseconds)	
Pool	Pool Effective Capacity per Second	The projected pool capacity, based on the combination of the configured rate limit and the real capacity measured in the previous measurement period.	
Pool	Pool Health	The pool health percentage (between 0% and 100%), based on the performance in the previous measurement period.	



Category	Report	Description
Pool	Percentage of Timeout Events per	Percentage of Timeout Events out of
	Second	total messages counted per pool
Pool	Pool APPLICATION_ERROR Events	Number of APPLICATION_ERROR
	per Second	client pool events
Pool	Pool Overloaded Events per Second	Number of overload events.
Pool	Pool Ramp-Up Overloaded Events per	Number of overload events during ramp-
	Second	up
Pool	Pool TIMEOUT Events per Second	Number of timeout events
Pool	Pool TOO_BUSY Events per Second	Number of too busy events
Pool	Pool Average Roundtrip Time	Pool roundtrip time of messages routed
		using the pool (milliseconds)
Pool	Pool Sent Messages per Second	Number of sent messages per pool
Pool	Pool Total Answers Received per Second	Number of received messages per pool

# 5.3.9.5 Remote Peers KPIs

The Remote Peer KPI reports display the number of sent and failed messages per client per message type per error event.

### To view a remote peer KPI report:

Go to **Reports > Remote Peer KPIs**. The Remote Peer KPIs screen is displayed.

1.





Reports > Remote Peers I	KPIs			
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Site	Node	Peer		
All	All	All		Refresh Last 30 days -
Time resolution:	Distribute ● Hour ● Day ● Week ES   SESSION   PEER   TIME   BYTES   EXCEPTION			
Chart type column				
Stack mode None Sent Messages Of				
350,000				
250,000				ACA
150,000				ACR
	Sat Dec 22 2012	Sat Dec 29	Sat Jan 5 2013	Sat Jan 12

From the upper part of the screen, select the **Site**, **Node** and **Peer**.

Note: If a **Site**, **Node**, and **Peer** is not selected, graphs will display data for all sites, nodes, and peers.

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Next to the **Refresh** button, select whether to display data collected in the last 15 minutes, the last 60 minutes, etc.

5. Select one of the **Time resolution** options to define the time resolution in which to display the information in the graphs in this screen. (**Minute/Hour/Day/Week**).
Select whether to display graphs related to:

# 6. SYSTEM |MESSAGES |PEER |PROCESSING TIME |THROUGHPUT 7. |EXCEPTION

### Select the Chart Type.

Select whether to display the reports in **Stack mode** or not.

Table 70 details the available report types:



Category	Report	Description	
System	Discarded Messages (by Message Type) per Second	The number of discarded messages (per message type) due to channel disconnections between the FEP and CPF.	
Messages	Peer Local Read Limit Message Discards per Second	The number of discarded messages due to the configured read rate limit per origin peer. This statistic is counted per origin peer.	
Messages	Peer Read Limit Message Discards per Second	The number of discarded messages per origin peer. The FEP counter presents the messages that are discarded due to incoming rate limit configuration (per peer and/or per FEP), reported by FEP, and the CPF counter presents the number of discarded messages per FEP. The messages counted are the messages that are discarded due to incoming rate limit configuration (per CPF), reported by CPF.	
Messages	Peer Effective Capacity per Second	The projected peer capacity, based on the combination of the configured rate limit and the real capacity measured in the previous measurement period.	
Messages	Peer Health	The peer health percentage (between 0% and 100%), based on peer performance in the previous measurement period.	
Messages	Sent Messages per Second	The average number of messages sent, counted per destination peer.	

### Table 69: Remote Peer KPI Report Types



Category	Report	Description
Messages	Received messages (by Message Type) per Second	The average number of messages received per second from an origin peer (the total number of received messages in last minute divided by 60 seconds) counted per origin peer per message type. The messages are counted after the incoming rate limit is applied.
Messages	Received Message Before Read Discard per Second	The average number of messages received per second from an origin peer (the total number of received messages in the last minute divided by 60 seconds) counted per origin peer. The messages are counted before the incoming rate limit is applied.
Messages	Sent Message (by Message Type) per Second	The average number of messages routed by the CPF per destination peer. Counted by message type.
Peer	Pending Requests per Second	The average number of requests waiting for an answer per destination peer.
Processing Time	Roundtrip Time	The average time (in milliseconds), of request processing by the destination (T3-T2), counted per source peer and message type.
Processing Time	Peer Average Roundtrip Time	The time period between T2 and T3, defined as the request processing time by destination.
Processing Time	Peer Percentile 99.95% Roundtrip Time	This presents 99.95% of the destination peer latency (T3-T2).
Throughput	Received Bytes	The amount of bytes received, counted per origin peer, before the rate limit.



Category	Report	Description
Throughput	Sent Bytes	The amount of bytes sent, counted per destination peer.
Exception	Retransmission Timeout Events per server per Second	The number of requests that were retransmitted, counted per destination peer and message type. (Counted for RADIUS messages only).
Exception	Timeout Events per Second	The number of unanswered requests due to timeout, per destination peer and per message type.

# 5.3.9.6 Transactions KPIs

The Transactions KPIs reports provide an overview of the SDC's communication with the server peer – the Remote Node Events that occurred per minute in the selected time frame. This overview can be viewed per server peer (**Result Code Distribution per Peer by message type**) or per message type (**Result Code Distribution per message type by peer**).

**To view a Transaction KPI report:** 

Go to **Reports** > **Transactions KPIs**. The Transactions KPIs screen is displayed.



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							🖶 Print
Result Code Distribution per Peer by me	eeana tuna I D	asult Code Distribution per messa	as tups by pear				
	asage type   K	cour coue planbation per measa	ge type by peer				
Message Type	Defeat						
All	Refresh	Last ou minutes +					
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* prev 1 2 3 4 5 6	3 7 8 9	10 next »					
_time ¢	Site \$	Node *	Origin-host 🕈	Message-type *	Result-code *	Events-per-minute *	
4/24/13 9:19:32.128 PM	Site-164	sdovm123-02_cpf1	client_Ro	CCRequest/CCAnswer	ok	299.0	
4/24/13 9:19:32.128 PM	Site-164	sdovm123-02_cpf1	client2_1902	ACR/ACA	ok	299.0	
4/24/13 9:19:32.128 PM	Site-164	sdovm123-02_cpf1	client_Gx	SAR/SAA	app error	298.0	
4/24/13 9:19:09.661 PM	Site-163	sdovm123-01_cpf1	dient1_1901	ACR/ACA	t/o	150.0	
4/24/13 9:19:09.661 PM	Site-163	sdovm123-01_cpf1	dient1_1901	ACR/ACA	ok	150.0	
4/24/13 9:18:32.316 PM	Site-164	sdovm123-02_cpf1	dient_Gx	SAR/SAA	app error	300.0	
4/24/13 9:18:32.316 PM	Site-164	sdovm123-02_cpf1	dient_Ro	CCRequest/CCAnswer	ok	299.0	
4/24/13 9:18:32.316 PM	Site-164	sdovm123-02_cpf1	dient2_1902	ACR/ACA	ok	300.0	
4/24/13 9:18:09.848 PM	Site-163	sdovm123-01_cpf1	dient1_1901	ACR/ACA	t/o	150.0	
4/24/13 9:18:09.848 PM	Site-163	sdovm123-01_cpf1	dient1_1901	ACR/ACA	ok	150.0	
Result Code Distribution per Peer							
18 000					_		
10,000							
16,000							
14.000							

#### Figure 43: Transaction KPIs

2.

The report displays an event log with the following information: the time stamp, site, node, origin host, message type, result code and events per minute.

a. If you selected to sort the display by message type, under Message Type, you can filter the information to display a specific message type (for example, CCR/CCA).
 b. CCR/CCA).

If you selected to sort the display by peer, under Peer, you can filter the information to display a specific server peer (for example, PCEF).

The result codes displayed in the Transactions KPIs reports reflect the Remote Node Events that occurred in the selected time frame, as detailed in *Table 71*.

<b>Result Code</b>	Remote Node Events
ОК	PeerRemoteNodeEvents_OK
Busy	PeerRemoteNodeEvents_TOO_BUSY
T/O	PeerRemoteNodeEvents_TIMEOUT
App Error	PeerRemoteNodeEvents_CANNOT_ROUTE (deprecated)

#### Table 70: Remote Node Event Result Codes



1.

Result Code	Remote Node Events
	PeerRemoteNodeEvents_CHANNEL_DISCONNECTED (deprecated)
	PeerRemoteNodeEvents_REQUEST_REJECTED
	PeerRemoteNodeEvents_REDIRECT
	PeerRemoteNodeEvents_APPLICATION_ERROR

# 5.3.9.7 Session KPIs

The Session KPIs reports display information about session binding and proxy events.

### To view a session KPI report:

Go to **Reports** > Session KPIs > Session Statistics. The Session KPIs screen is displayed.

- 2. Change the time resolution to which the displayed graphs relate (Minute/Hour/Day/Week).
- 3. Select a report to see the corresponding chart under the report table.

Table 72 details the available report types.

Category	Report	Description
Session Statistics	Proxy On going Session Events Received	The number of session events (updates or terminations) received by the SDC site from its mated SDC site.
Session Statistics	Proxy On going Session Events Sent	The number of session events (updates or terminations) sent by the SDC site to its mated SDC site.
Session Statistics	Successful Bindings Direct Session Events	The number of slave session initiation events that were successfully bound to their defined master session.

### Table 71: Session KPI Report Types



Category	Report	Description
Session Statistics	Successfully Handled On-going Direct Session Events	The number of session events (updates or terminations) that were successfully handled by the SDC site.
Session Statistics	Successful Bindings Proxy Session Events	The number of slave session initiation events that were successfully bound to their defined master session by the SDC site and sent to its mated SDC site.
Session Statistics	Successfully Handled On-going Proxy Session Events	The number of session events (updates or terminations) received by a mated SDC site that were successfully handled.
Session Statistics	Un-Successful Bindings Proxy Session Events	The number of slave session initiation events that were received from its mated SDC site and were unsuccessfully bound to their defined master session by the SDC site.
Session Statistics	Un-Successfully Handled On-going Proxy Session Events	The number of session events (updates or terminations) received by a mated SDC site that were not handled successfully.
Session Statistics	Un-Successful bindings Direct Session Events	The number of slave session initiation events that were not successfully bound to their defined master session.
Session Statistics	Un-Successful Handled On-going Direct Session Events	The number of direct (not proxied) session events (updates or terminations) that were not successfully handled by the SDC site.
Session Statistics	Direct Master init success	The number of session initiation events that successfully created master sessions on the SDC site.



Category	Report	Description
Session Statistics	Proxy Forward Master init success	The number of session initiation events received by the mated SDC site that successfully created master sessions on the mated SDC site.
Session Life Cycle	New Sessions	The number of new sessions.
Session Life Cycle	Session Binding Failures	The number of failed session binding attempts per CPF.
Session Life Cycle	Session Expirations	The number of expired sessions per CPF.
Session Life Cycle	Session Releases	The number of session that were released.
Session Life Cycle	SRR sent on init/terminate sessions	The number of SRRs sent to the mated SDC site for session initiations and session terminations.

# 5.3.9.8 Repository KPIs

The Repository KPIs reports display information about sessions saved in the Session Repository.

# <sup>1.</sup> To view a repository KPI report:

Go to **Reports** > **Repository KPIs**. The Repository KPIs screen is displayed.



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Ste All	Vode V All	Refresh     Last 60 minutes •					
Time resolution Minute Hour Day Week							2m ago
Chart type in	2-40 PM Thu Bes 4 2014	250 PM	350 PM	3.15 PM	5.20 PM	3:30 PM	edcum112-01_20pg edcum112-02_20pg
Chart type Ine  Successfully deleted entries	2.40 pt The 240 4 2014	2.50 PM	3.00 PM	3.10 PM	3.20 PM	3:30 PM	

From the upper part of the screen, select the **Site** and **Node**.

- 3. Next to the **Refresh** button, select one of the available options in the drop-down menu to define the time period that the data will be displayed for in this screen.
- 4. Select one of the **Time resolution** options (**Minute/Hour/Day/Week**) to define the time resolution in which to display the information in the graphs in this screen.
- 5.

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Select the Chart type.

Table 73 details the available report types.

Table 72:	Repository	KPI	Report	Types
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Report	Description
Successful Tripo queries	The number of successful Tripo queries per Tripo instance.
Successfully deleted entries	The number of successfully deleted Tripo entries per Tripo instance.
Failed Tripo queries	The number of failed Tripo queries (entry not found) per Tripo instance.
Failed addition attempts (Tripo overflow)	The number of failed additional Tripo attempts as a result of a Tripo storage overflow.



Report	Description
Failed addition attempts (The	The number of failed additional Tripo attempts as a result of
entry is too long)	the entry being too long.
Failed deletion attempts (entry	The number of failed deletion attempts per Tripo instance (as a
not found)	result of the entry not being found).
Entry expiration events	The number of Tripo entry expiration events per Tripo
	instance.
Sent SRRs	The number of acknowledged/failed/expired SRRs sent to the
	mated SDC site. The statistic is counted per Tripo instance that
	is sending the SRR.
Sent SRRs during full site	The number of acknowledged/failed/expired SRRs sent during
replication	full SDC site replication. The statistic is counted per Tripo
	instance that is sending the SRR.
Sent SRRs during re-	The number of acknowledged /failed/expired SRRs sent during
synchronization	re-synchronization of the replication queue. The statistic is
	counted per Tripo instance that is sending the SRR.
Received SRRs	The number of received SRRs successful/failed attempts. The
	statistic is counted per Tripo instance that is receiving the SRR

# 5.4 Configuring SNMP Profiles

The SDC supports the following SNMP profiles to retrieve and send information for monitoring purposes:

- SNMPV3 Internal User profile for retrieving OS statistics (such as, CPU, overload per SDC component) to the SDC NMS Agent.
- SNMPv3 and SNMPV2c\_Default profiles for external users to retrieve SDC MIB information to an external SNMP application
- SNMP V2- Trap Forwarding for forwarding alarms to an external SNMP application



Note: The SDC is initialized with the default SNMPv2c and SNMPv3 Internal User profiles and only certain parameters are editable. SNMP V2 (including V2c) are supported on IPv6 and IPv4 and SNMPV3 is supported on IPv4.

# 5.4.1 Retrieving Internal OS Statistics

The SNMPV3\_Internal\_User profile provides enhanced user security protection to retrieve internal OS statistics per SDC component. This profile is enabled by default and it cannot be disabled.

### 5.4.1.1 Editing an SNMPv3\_Internal User Profile

For SNMPV3\_Internal\_User profile, you can only edit the Username and Authentication Password and Privacy Password. This is done from the Web UI and by sending the changeSnmpUser API request.

For more information, see the F5 SDC 5.2 SNMP Guide.

### 5.4.2 Retrieving SDC MIB Information to an External SNMP Application

External users can use either the SNMPV2c\_Default or SNMPv3 profile to retrieve SDC MIB information (GET PDUs). Dual stack profiles are supported, meaning both SNMPv3 and SNMPv2c\_Default external profiles are supported concurrently. While both these profiles provide security settings, they are stronger for SNMPv3 profiles than for the SNMPv2c\_Default profile. You can add and edit an SNMPv3 profile, while you can only edit and disable/enable an SNMPv2c\_Default profile.

### 5.4.2.1 Editing an SNMPv2c Default Profile Security Settings

The SNMPv2c\_Default profile is used for retrieving SDC MIB information to an external SNMP application. You can edit the default "public" community string to enhance the security setting for this profile.

### To edit the Community string for the SNMPv2c\_Default profile:

Go to Administration > Specific Site Settings > SNMP Settings.

Monitoring the SDC Configuring SNMP Profiles

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Select the SnmpV2c\_Default profile and then select Edit.

In the Edit Profile window, in the **Community** field, enter a new security name string.

2.

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3. The public community string will no longer work and the new Community security name string will be needed to retrieve SDC MIB information.

Click Save.

4. Note: In an EMS deployment, changing the community string must be done from the EMS Web UI.

# 5.4.2.2 Disabling an SNMPv2c\_Default Profile

If you want external users to be able to retrieve SDC MIB information only with an SNMPv3 profile (that has more enhanced security settings), then you need to disable the SNMPv2c\_Default profile.

### To disable an SNMPv2c\_Default profile:

- Go to Administration > Specific Site Settings > SNMP Settings.
- 3. Select the **SnmpV2c\_Default** profile.

Click **Disable** and then **OK** to the prompt question.

Or in the Edit Profile window, unselect the **Enable this profile** checkbox and click **Save**.

# 5.4.2.3 Adding an SNMPv3 External Profile

An SNMP V3 profile allows external users the ability to retrieve SDC MIB information,

 with enhanced security protection, to an external SNMP application. To do so, you need to add an SNMP V3 profile and set the security settings.

### To add an SNMPV3 profile:

 $Go \ to \ \textbf{Administration} > \textbf{Specific Site Settings} > \textbf{SNMP Settings} > \textbf{Add.}$ 



The Add Profile window is displayed.

In the **Profile Name** field, enter a user-friendly name, between 1-32 letters or numbers, without any spaces.

In the **Protocol** field, select V3 from the drop-down list. 2.

In the **User Name** field, enter a user-friendly name, between 1-32 letters or 3. numbers, without any spaces.

4. In the Authentication Protocol field, from the drop-down list, select the authentication protocol (SHA1/SHA2) for security settings for user authentication. The default is SHA1

In the Authentication Password field, enter a password between 8-32 characters
6. in length, without any spaces.

- 7. In the **Privacy Protocol** field, from the drop-down list, select the privacy protocol (AES128/ AES192/AES256) for data encryption. The default is AES 128.
- 8. In the **Privacy Password** field, enter a password enter a password between 8-32 characters in length, without any spaces.
   9.

Click Save.

Once an SNMPv3 profile is configured, you can use it to retrieve SDC MIB information, as in the following Linux command example to retrieve user table information:

snmpwalk -v 3 -l authPriv -u userAutomation -a SHA -A authPass -x AES -X privPass 10.240.34.157:1161 .1.3.6.1.6.3.15.1.2.2

Note: The default Authentication Protocol, SHA1, is displayed as "SHA -A" and the default Privacy Protocol is displayed as "AES—X"



# 5.4.2.4 Editing an SNMPv3 Profile

For SNMPv3 profiles, all fields are editable except the **Profile Name** and the **Protocol** (V3).

### 5.4.2.5 Disabling an SNMPv3 Profile

If you want to remove the enhanced security settings, you can disable an SNMPv3 profile.

To disable an SNMPv3 security settings:

### Go to Administration > Specific Site Settings > SNMP.

- 1. From the SNMP Settings table, select a V3 profile and then click **Disable** and then
- 2. **OK** to the prompt question.

Or click **Edit** and then in the Edit Profile window, unselect the **Enable this profile** checkbox and click **Save**.

### 5.4.3 Configuring an SNMP V2-Trap Forwarding Profile

From the SNMP V2-Trap Forwarding profile, you can define the target machines to which SNMP traps are sent.

# 5.4.3.1 Adding an SNMP V2 Trap Forwarding Profile

1. To add an SNMP V2-Trap Forwarding profile:

2.	Go to Administration > Specific Site Settings > SNMP Settings> Add.
	The Add Profile window is displayed.
3.	In, the <b>Profile Name</b> field, enter a user-friendly display name, between 1-32 letters
4.	or numbers, without any spaces.
5.	In the <b>Protocol</b> field, select <b>V2-Trap Forwarding</b> from the drop-down list.
	In the <b>Community</b> field, you can change the default Community security name,
	public, to the security name of the target machine. Enter a name without any spaces.
	In the Host field, enter the IP address of the target machine.



In the **Port** field, enter the port number of the target machine.

In the **Timeout** field, enter the time (1-180 seconds), in seconds, that SDC will wait for an answer. The default is 10 seconds.

6.

In the **Retry Count** field, enter the defined number of times (1-20) (after a timeout)
 that the system will try to connect again. The default is 2.

### 8.

Note: The V2 -Trap Forwarding profile is enabled by default. If you do not want to have the traps forwarded to an external SNMP application, unselect the **Enable this profile** checkbox.

Click Save.

### 9.

# 5.4.3.2 Editing an SNMP V2-Trap Forwarding Profile

For SNMP V2-Trap Forwarding profiles, all fields are editable except the **Profile Name** and the **Protocol** (V2-Trap Forwarding).

# 5.4.3.3 Disabling an SNMP V2-Trap Forwarding Profile

The SNMPV2 -Trap Forwarding profile is enabled by default. If you do not want to have the traps forwarded to an external SNMP application, disable this profile. You can do this temporarily and then re-enable the profile as needed.

# <sup>1.</sup> To disable the SNMP V2-Trap Forwarding Profile:

2. 3.

Go to Administration > Specific Site Settings > SNMP.

Select the **SNMP V2-Trap Forwarding** profile and then select **Edit** 

Click **Disable** and then OK to the prompt question.

Or in the Edit Profile window, unselect the **Enable this profile** checkbox and click **Save**.



# 5.5 SNMP Traps

SDC's monitoring and fault analysis abilities are based on SNMP (Simple Network Management Protocol). SDC sends traps to indicate state changes, reaching certain utilization thresholds or encountering unexpected behavior.

To facilitate monitoring and fault analysis in environments where SNMP traps are not supported, SNMP traps are also registered to the log file.

Note: For additional information on log files, see *Logging and Syslog*.

The SNMP community string is set by default to "public".

SDC supports SNMP v2c.

You can also manually configure custom SNMP traps that are included in the relevant MIB files. For more information, see the *F5 SDC SNMP User Guide*.

### 5.5.1 Stateful Alarms

SDC Stateful Alarms are events that may indicate a performance trend in the SDC. These alarms are automatically raised by the SDC, and remain raised until a "cleared" alarm is generated.

### 5.5.1.1 Defining Stateful SNMP Settings

The SNMP Settings tab is provided by the SDC to prevent unnecessary stateful alarms from being sent to the defined SNMP targets. By default, all stateful alarms are sent to the defined SNMP targets. For more information about stateful alarms, see *Viewing Stateful* 

- 1. Alarms.
- 2.

To change SNMP Settings properties:

In the **Web UI**, go to **Administration** > **<Specific Site Settings**> **> SNMP**. Select the **Alarm/Event Settings** tab. The table presents a list of the stateful SNMP alarms and their default SNMP setting. Table 74 details the SNMP settings table properties:



#### Table 73: SNMP Alarm/Event Settings Table

Column	Description
Event Name	The name of the alarm. e.g., Node State Change
Sent to SNMP Targets	Indicates (true/false) whether the alarm is sent to the defined SNMP targets.

Select the relevant alarm, in the **Event Name** column and then click on the respective cell in the **Sent to SNMP targets** column.

Select/unselect the checkbox to change the setting from true/false.

Click Submit.

#### 4.

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### 5,5.1.2 Viewing Stateful Alarms

The stateful alarms are displayed in the Web UI (Alarms>Active Alarms).

*Table 75* describes the table columns, corresponding to the information provided for each alarm. *Table 76* lists and describes the stateful alarms that are generated by the SDC.

Column	Description
Severity	The severity of the raised alarm.
Date and Time	The date and time that the alarm was raised.
	Note: The displayed alarm time in the Web UI reflects the Web UI browser
	time, while the alarms are stored in the database based on UTC.
Event Name	The name of the alarm, corresponding to the alarm name in the MIB file.
Message	Information about the circumstances that led to the alarm being raised.
Affected Object Type	The type of SDC component that caused the trap to be raised.
Affect Object	The name of the SDC that caused the trap to be raised.
Host Name	The name of the server running the SDC component that raised the trap.
Detector	The name of the SDC component that raised the trap.
Event Type	The category of events that the alarm belongs to.
Event Id	A unique number assigned to each event type.

**Table 74: Active Alarms Table Column Descriptions** 



Column	Description of Raised Alarm
FepCpfCommunicationControl	Indicates that control channel between the FEP and CPF is unstable – (the peers' states cannot be exchanged properly and the load balancing mechanism of CPFs may be affected).
GeoSdcProxyNotMarked	Indicates that the virtual server that the peer tried to connect to on the geo-redundant site is not defined as enabled for replication.
GeoSdcProxyConnection	Indicates that the SDC site is not connected to its geo-redundant SDC site.
GeoSdcTripoConnection	The connection between the Session Repository on this SDC and the Session Repository on the geo- redundant SDC site is down. Note: This is an inter-site alarm. In single site deployments, this alarm is generated after an upgrade, even though there is no second site.
GeoSdcTripoFullResyncStarted	Indicates that full session replication between two Tripo instances on two SDC sites has begun.
GeoSdcTripoSrrResyncStarted	Indicates that session replication between two Tripo instances on two SDC sites has begun.
machineDiskPartition	Indicates the current used disk partition, the partition name, the thresholds, the previous used disk partition and the previous alarm severity.
machinePhysicalMemory	Indicates the current used physical memory, the thresholds, the previously measured usage and the previous alarm severity.
peerStateChanged	Indicates the peer's previous state, the new state, the reason for the change and additional information.
peerHealthErrorAnswers	Indicates the percentage of error answers has increased above the configured threshold.

#### Table 75: Available Stateful Alarms



Column	Description of Raised Alarm
poolStateChanged	Indicates the pool's previous state, the current state,
	the reason for the change, the number of active peers
	and whether it is below/above the required minimum.
sdcCmEmsConnection	Indicates that the configuration between the SDC site
	and the EMS site is not synchronized, since the
	connection between the configuration manager on the
	SDC site and the configuration manager on the EMS
	site is down.
SdcCommuncationofCmCpf	Indicates that the connection between the
	configuration manager and the CPF is down.
SdcCommuncationofCmFep	Indicates that the connection between the
	configuration manager and the FEP is down.
SdcCommuncationofCmMateCm	Indicates that the connection between the paired
	configuration managers is down.
SdcCommuncationofCmNms	Indicates that the connection between the
	configuration manager and the NMS is down.
SdcCommuncationofCmUi	Indicates that the connection between the
	configuration manager and the Web UI is down.
SdcCommuncationofCpfTripo	Indicates that the connection between the CPF and
	the Tripo is down.
SdcCommuncationofFepCpf	Indicates that the message channel between the FEP
	and the CPF is down, and messages cannot be
	exchanged.
SdcCommuncationofNmsCpf	Indicates that the connection between the NMS
	Agent and the CPF is down.
SdcCommuncationofNmsFep	Indicates that the connection between the NMS
	Agent and the FEP is down.
SdcCommuncationofNmsTripo	Indicates that the connection between the NMS
	Agent and the Tripo is down.



Column	Description of Raised Alarm
SdcCommuncationofNmsUI	Indicates that the connection between the NMS
	Agent and the Web UI is down.
SdcComponentFailureRate	Indicates that in the last minute, the percentage of
	error events measured in the CPF was above the
	defined threshold.
SdcComponentHealthAnswerQOverload	Indicates that the incoming answer queue is full.
sdcComponentStatus	Indicates if the SDC component is down, up, or status
	is unknown.
sdcLicenseMPS	Indicates if the volume of traffic processed by the
	SDC site has exceeded the allowed licensed volume.
vsStateChanged	Indicates the virtual server'sssprevious state, the new
	state and the reason for the change.

# 5.5.2 Stateless Alarms

SDC Stateless Alarms are events that do not indicate a performance trend. Rather, they are notifications that report in real-time about a specific event that occurred in the SDC. Stateless alarms do not have multiple severities, rather, they are all issued as a "warning".

# 5.5.2.1 Defining Stateless Alarm Dilution Settings

The SNMP Dilution Manager is a mechanism provided by the SDC to prevent stateless alarms from flooding the system. Each alarm is assigned a maximum event occurrence number in a specified measuring interval, after which a dilution period, in which no alarms 1, are invoked, begins.

# To configure the SDC alarm dilution:

### In the **Web UI**, go to **Administration** > <**Specific Site Settings**> > **SNMP**.

Click the **SNMP Dilution Manager** tab. The table presents a list of the stateless SNMP alarms and their dilution parameters. *Table 77* details the alarm table properties:


Column	Description
Event Name	The name of the alarm. e.g., Node State Change
Events in Interval	The number of event occurrences that invoke an alarm, within the specified measuring interval, after which a dilution period begins (during which alarms are not generated).
Measuring Interval (Millis)	The interval in which the event occurrences are accumulated, after which a dilution period may begin (during which alarms are not generated).
Dilution Period (Millis)	The period in which no alarms are invoked (begins when the accumulated number of events is exceeded within the measuring interval)

#### Table 76: SNMP Dilution Manager Table

Click on a cell in the table to set a new value.

3.4. Click Submit.

### 5.5.2.2 Viewing Stateless Alarms

Both stateful and stateless alarms are displayed in the Web UI (Alarms> Alarm History

Log).

*Table* 78 describes the table columns, corresponding to the information provided for each alarm. *Table* 79 lists and describes the stateless alarms that are generated by the SDC.

Column	Description
Severity	The severity of the raised alarm.
Date and Time	The date and time that the alarm was raised.
Event Name	The name of the alarm, corresponding to the alarm name in the MIB file.
Message	Information about the circumstances that led to the alarm being raised.
Affected Object Type	The type of SDC component that caused the trap to be raised.
Affect Object	The name of the SDC that caused the trap to be raised.
Host Name	The name of the server running the SDC component that raised the trap.

 Table 77: Alarms Table Column Descriptions



Column	Description
Detector	The name of the SDC component that raised the trap.
Event Type	The category of events that the alarm belongs to.
Event Id	A unique number assigned to each event type.

#### **Table 78: Available Stateless Alarms**

Column	Description
SdcComponentGcLoop	Indicates that a Garbage Collector loop was detected. The old
	generation heap size after GC is above the defined threshold.
SdcCustomAlarm	Indicates an alarm that was created manually by the user.
SdcDnsResolvingSuccess	Indicates that the DNS resolving of a given destination succeeded.
SdcFileServerCloseFile	Indicates that a degraded file closing attempt failed.
SdcFileServerDirectory	Indicates that a new directory creation attempt has failed.
SdcFileServerFileCreate	Indicates that a new degraded file creation attempt failed.
SdcFileServerRenameFile	Indicates that a degraded file renaming attempt has failed.
SdcFileServerSplitFile	Indicates that a file split attempt has failed.
SdcMaxTracePerDayReached	Indicates that the number of traced transactions reached the maximum
	allowed number of traced transactions per day.
SdcMaxTraceTPSReached	Indicates that the number of traced TPS reached the maximum allowed
	volume of traced TPS per day.
SdcPeerAclRejected	Indicates that there is no rule in the Access Control List allowing this
	peer connection.
SdcPeerCapacityReached	Indicates that the SDC site is already configured with the maximum
	allowed number of peers.
SdcProcessRestart	Indicates that an SDC process was restarted.
SdcScriptInvocationFailed	Indicates that the script failed.
SdcUserAuthenticationFailure	Indicates that the user credentials entered are not authorized to access
	the system.



## 5.5.3 SNMP Logs

To facilitate monitoring and fault analysis in environments where SNMP traps are not supported SNMP traps are logged to SDC's log files.

Log messages appear in the following format: \*\*SNMP\*\* Alarm was created: <NOTIFCATION TEXT>, with properties: <ALL TRAP PROPERTIES> \*\*SNMP\*\*

# 5.6 Logging and Syslog

The SDC events are logged according to their nature (e.g.: system, networking, etc.). Log messages (FEP, CPF, and NMS Agent) are stored in the local file system of each node and can be configured to be sent from a locally installed Syslog client to a remote Syslog Daemon. The Syslog Daemon and log detail level of each event that triggers log recordings are configured in the SDC Web UI.

Note: When log messages exceed 1028 bytes minus the timestamp and header, the text is displayed as truncated. When you see "..." at the end of a log message, check the following message for the remaining text.

# 5.6.1 Setting the Log Levels

You can set the log level depending on the detail level that you want to log.

#### <sup>1.</sup> To set the SDC log levels:

2.

## $Go \ to \ Administration > Specific \ Site \ Settings > Logging.$

From the **Log Levels** tab select a log level from the drop-down list for each category. For example, for **Configuration**, select an **INFO** log level and for **Networking** a **WARN** log level.

Note: SDC prints all logs of the selected log level and also those of above log levels.

Table 80 describes the different Log Detail Levels.



#### Table 79: Log Detail Level

Level	Description
Fatal	Indicates very severe error events that presumably lead to application abort, such as: unexpected shutdown, component init/start failure, configuration load failure, and memory exhaustion, virtual server binding or listening failure.
Error	Indicates negative oriented events that might still allow the application to continue running, Error log message may indicate major traffic damage due to server/flow manager malfunction or queue overload. Such event may be: abnormal peer disconnection, peer connection attempt failure, script loading failure, major fitness degradation of Server Remote Nodes or SDC itself.
Warn	Indicates potentially harmful situations, pointing out a certain threshold is exceeded in a predefined time interval. Such event may be: the number of message (transaction) errors, script runtime exceptions, routing failures, parsing failures, message creation failures.
Notice	Indicates positive oriented events that point out the progress of the application at a coarse-grained information level. Such events may be: normal peer disconnection, successful peer connection, component startup info, configuration changes, system status summary, statistics summary, flow manager failures, fitness level improvement (of Server Remote Nodes or SDC itself).
Info	Indicates message related events that highlight the progress of the application at a coarse-grained information level. Such events may be: transaction completion state, incoming request or answer, outgoing request or answer and failure conditions such as timeouts, error in answer, missing pending request.
Debug	Indicates events that are most useful to debug an application with, at a fine-grained information level. Debug log level is similar to Info log level, only it holds message content.



Level	Description
Trace	Indicates events that are most useful to debug an application with, at
	a finer-grained information level than the Debug level.

#### Table 80: Customized Log Level Categories

Log Category	Description
Administration	Reports of events related to system administration such as changes made to
	the system configuration, including identity of the administrator.
Peer	Reports of events related to Remote Peers
Protocol	Reports event related to the network protocol
Transaction	Reports of events related to transaction flow through the system
Management	
Storage	Reports events related to User Data Storage
System	Reports of events related to the system such as resource failures (no
	memory, file not found, disk full, etc.), unknown exceptions, system
	initializations and terminations.
Networking	Reports of events related to networking
Configuration	Reports of events related to system configuration such as peer
	configuration, routing table, etc.
SNMP	Reports of event that trigger SNMP
User Trace	Reports of events that are user traced (specifically traced by the user
	via scripts)

#### 3.

Note: The log level of a category cannot extend the log level as defined in log4j.xml.

Click **Submit** to save the log settings.



# 5.6.2 Enabling the Session Life Cycle and Session Error Logs

The SDC can be configured to create logs for session life cycle events and session errors. These logs can be used to help troubleshoot when stateful sessions fail to route.

The location of the logs for regular and Session Repository errors, respectively, is under:

/opt/traffix/sdc<build>/logs/<cpf instance name>\_cpf1/session\_output

/opt/traffix/ sdc<build>/logs/<cpf instance name>\_cpf1/session\_error

When enabled, the following events/errors are written to the log files with the information shown in *Table 82*.

Event	Related information written to the log file
Session created	Time Stamp
on a local CPF	• Session ID
by a local peer or	<ul> <li>Session Action (Created sessions are indicated with a "C" tag)</li> </ul>
by an SRR	• Origin Peer
message	<ul> <li>Destination Pool</li> </ul>
	Destination Peer
	<ul> <li>Session Type: M=Master /S=Slave/LU=Session Lookup</li> </ul>
	Note: A persistent session that has no binding key will appear as a master session.
	Master Session ID
	Note: This is displayed for slave sessions only.
	• SM Row ID
	<ul> <li>Binding Keys</li> </ul>
	Note: This is displayed for master sessions only.
	<ul> <li>Published keys ("P") are for persisted session data</li> </ul>
	<ul> <li>Lookup Keys are used to lookup persisted session data</li> </ul>

Table	81.1	Life	Cvcle	Events	Written	to the	Session	Output I	og File•
able	01.1	LIIC	Cycle	Evenus	vvi itten	to the	56551011	Output L	log File-



Event	Related information written to the log file
	<ul> <li>Session Sources (Local creation indicated with an "L" tag or by SRR message indicated with an "SRR" tag)</li> </ul>
	Timoout
	- Inneout
Session removed	Time Stamp
from local CPF	Session ID
due to expiration	<ul> <li>Session Action (Removed sessions are indicated with an "R" tag)</li> </ul>
	<ul> <li>Session Release (Expired sessions indicated with an "EX" tag)</li> </ul>
	<ul> <li>Session Sources (Local creation indicated with an "L" tag)</li> </ul>
Session removed	Time Stamp
from local CPF	Session ID
due to session	<ul> <li>Session Action (Removed sessions are indicated with an "R" tag)</li> </ul>
release	Origin Peer
	Destination Pool
	Destination Peer
	<ul> <li>Session Binding Row-ID</li> </ul>
	<ul> <li>Session Release (Released sessions indicated with an "RE" tag)</li> </ul>
	• Session Sources (Local creation indicated with an "L" tag or by SRR message
	indicated with an "SRR" tag)
Session removed	Time Stamp
from local CPF	Session ID
based on SRR message	<ul> <li>Session Action (Removed sessions are indicated with an "R" tag)</li> </ul>
	Origin Peer
	<ul> <li>Session Release (Released sessions indicated with an "RE" tag)</li> </ul>
	<ul> <li>Session Sources (By SRR message indicated with an "SRR" tag)</li> </ul>
Error events	Time Stamp
	<ul> <li>Session ID</li> </ul>
	Reason for failures
	<ul> <li>TD – Tripo is down</li> </ul>



Event	Related information written to the log file
	<ul> <li>SD – replication site is down</li> </ul>
	<ul> <li>NF – a session is neither found in a repository nor found in a session management table</li> </ul>
	<ul> <li>IK – null binding key found in a slave session</li> </ul>
	<ul> <li>IL – no valid key found for a session lookup</li> </ul>
	<ul> <li>BF – binding failure</li> </ul>
	<ul> <li>LF – no matching session found for a lookup session</li> </ul>
	Origin Peer
	<ul> <li>Session Sources ("SRR" tag)</li> </ul>
	Note: This information is only logged for SRR errors.
	<ul> <li>Tripo Action that failed</li> </ul>
	Note: This information is only logged for TD (Tripo down) errors.

#### To enable session logging:

1. 2.

#### Go to Administration > Specific Site Settings > Logging.

Select the Enable Session Log checkbox.

#### 1. To add session attributes to a session log:

Under **Entity Attribute**, type in the attribute you want to add to the session log message.

2.

Note: Use the following syntax: <Element>.<Property> and not the syntax from the groovy method that includes "()." For more information, see *Appendix D: Decision Table Attributes* Appendix D:

Under **Description**, type in the description for the attribute.

The added attributes to the session logs are generated at the end of the standard log message, and are delimited by "%". For example:

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Session.slave.xxx;C;origin\_host\_1;pool1;s\_4000;S;Session.master.xxx;SB-2[ host: host\_name];L;271%12345%

Click Submit.

Note: All logging is done in batches, i.e. accumulating 16K of log data before writing it to the log file. This means that there might be logging data which is still in memory. Any engineering script can be invoked (Administration > Engineering Scripts > NMS Engineering Scripts > Print Status to Log) to flush the remaining log data to the log file.

## 5.6.3 Defining Syslog Daemon Addresses

You need to define the IP addresses so that log messages can be automatically sent from a locally installed Syslog client to a remote Syslog Daemon.

Note: Only when using the direct forwarded method, CPF and FEP log messages that are sent to a remote Syslog Daemon can be configured in the Web UI. For logs, including ELK application logs, that are centrally forwarded, from the OAM, the configuration is done with a Salt API as described in the *F5 SDC Bare Metal System Maintenance Guide*.

## 1. To add an SDC Syslog Addresses:

## $Go \ to \ Administration > Specific \ Site \ Settings > Logging > Syslog \ Addresses.$

Table 83 presents a list of Syslog Daemon Addresses properties.

Column	Description
IP	The IP address to which log files are sent.
Address:port	
Facility	Indicates the software type (auth, authpriv,daemon, cron, ftp, lpr, kern, mail, news, syslog, user, uucp, or local0 local7) that generated the message.

#### Table 82: Syslog Addresses

Click Add, and then define its IP address and Facility.

2.



Repeat this step for any additional Syslog Daemons that should receive the log message output.

Click **Submit** to save the log settings.

3.

## 5.6.4 Log File Size Control

4. Log messages are stored in the local file system of each node and can be sent to a remote server via syslog. Each node's log file size control is configured with a maximum threshold. The threshold parameters are configured in the log4j.xml file and *Table 84* shows their default values.

#### Table 83: Log File Size

Parameter	Default Value
MaxBackupIndex	10
MaxFileSize	10MB

# 5.7 STracing

SDC provides you with the ability to capture all signaling traffic passing through the system and examine specific signaling flows in all the supported protocols. The transmitted data is captured when a transaction's AVPs match a tracing rule. The transaction's requests and answers are then logged and can be viewed in the **Reports** tab (for additional information, see Reports).

# 5.7.1 Configuring a Tracing Rule

Before configuring a tracing rule to capture transaction data, you need to define the relevant tracing attributes.

# 5.7.2 Defining Tracing Rule Attributes

This section describes how to configure a tracing rule attribute.



### To add an Association Rule attribute:

	Go to Administration > Tracing > Rule Attributes. The Rule Attributes window
	displays the list of attributes that may be used to define the tracing rules:
Ι.	Click Add. A new line is added to the table.
	Under <b>Label</b> , type in a user friendly name that will be used to identify the attribute.
2.	e.g.: "OriginHost".
3.	Under Attribute, type in the name of the AVP retrieved from the message. e.g.:
4.	"request.Origin-Host"
	Under <b>Type</b> , select the data type of the new attribute. e.g.: String
5.	Under <b>Description</b> , type in a short description of the attribute.
0. 7.	Click Save.

Note: For additional information on the decision table attributes, see *Appendix D: Decision Table Attributes*.

# 5.7.3 Adding a Tracing Rule

The Tracing table's columns represent the previously defined Tracing Rule Attributes. If you have not set any attributes, see *Defining Tracing Rule Attributes*.

## To add a new tracing rule:

1.

Click **Add** to create a new tracing rule. A new rule line assigned an automatic name is added to the table.



2.

3.

#### Figure 45: Tracing Rules

	Dashboard	Reports	Topology	Flows	Alarms	Administration		
•	Fracing							
	🗄 Submit 🛛 🔂 Ado	Remove	🗐 Duplicate 🛛 🕚	Down 🕠 l	Jp 🛛 🐻 Script View	Rule Attributes C Refresh		
0	D			~ Ena	abled	~	OriginHost ~	Mode
0	Тт-з			tru	e		VM-116	REPORT
6	0 TT-2			tru	e		VM-115	REPORT AND LOG

Under each column, select the value against which messages are compared. For example: under **OriginHost** set the value "VM-115". This rule shall apply to messages originating in VM-115 and these messages' data will be captured.

Under **Mode**, select how to display the traced data according to the following dropdown options:

- **REPORT** the traced data is sent to the EMS site, and is not written to the local log file.
- **REPORT AND LOG** the traced data is sent to the EMS site, and is also written to the local log file.
- **REPORT AND LOG WITH HEX-DUMP** the traced data is sent to the EMS site, and is also written to the local log file with a hex dump.
- LOG TO LOCAL the traced data is only written to the local log file.
- LOG TO LOCAL WITH HEX-DUMP the traced data is only written to the local log file with a hex dump.

Note: The number of traced messages is limited to 1000 TPS per site. The maximum traced bytes per site per day is 10 GB.

Deleting a row in the Tracing table will not stop the tracing requests of a persisted session, as they are traced until the session is expired. You must disable the relevant tracing rule in the Tracing table if you want to stop tracing the requests of a persisted session



# 6. Managing the SDC

This chapter describes how you can manage the SDC configurations.

# 6.1 Sestoring Previous Configurations

SDC Web UI provides its users with a simple basic set of rollback actions. In case SDC is not operating as expected and the cause of the unexpected behavior is unknown, a previous configuration setting can always be restored and used. The user may choose to restore a configuration set assembled when a specific audited action was performed, or to restore a setting of an initiated backup snapshot.

The auditing feature captures the configuration actions taken by the system's users. Users may add a Remote Node, modify a Transformation script, edit a Pool or perform any configuration change, depending on their privileges. All actions are documented. Each user action is saved to a separate entry. Each entry is registered with a time stamp, the performing user and the type of performed action.

In addition to the restore option available from the audited actions list, you may easily initiate a backup of the SDC's current configuration, creating a safe snapshot of the configuration and restore that configuration at any given moment.

## 6.1.1 Auditing

Each of the UI actions taken by the SDC's users is documented and registered to the auditing list. You may select any of the audited actions to restore the documented configuration of the exact point in time that the action was performed.

The following actions are examples of the audited actions:

- Adding a Remote Node
- Adding a Health Monitor
- Add a Pool
- Backup



- Changing a Flow script
- Changing a Health Monitor
- Changing a Routing Script
- Change a Transformation Script
- Change a User Tracing script
- Changing a Cluster Node's configuration
- Editing a Pool
- Editing a Remote Node
- Removing a Remote Node
- Removing a Pool
- Deleting a Script
- Renaming a Script
- Restoring a previous configuration
- Removing a data dictionary
- Setting the SNMP dilution.
- Setting a log level
- Setting a log level and the syslog address
- Changing the onSessionCreate and onSessionRelease scripts
- <sup>1.</sup> Changing the onCollectPerformanceRecords script

#### To view the audited entries:

Go to Administration > Audit. The Audit screen is displayed.

 $\bigcirc$  Note: The maximum number of audit entries that are displayed is 200.



#### Figure 46: Audit

		Site: sdc01005 🛛 😂 Majo	r: 3 🔁 Critical: 19 🛛 traffix 🚢 👋 🛛 Help 🖗 🤁 ON
Dashboard Reports Topology	Flows Alarms Administratio		
Audit			
Restore C Refresh			Type Filer Text
Time ~	Action ~	Site ~	Performed By ~
09/18/16 16:30:42	Session Management/Binding was modified.	Global	traffix
09/18/16 16:22:38	Session Management/Binding was modified.	Global	traffix
09/18/16 16:09:16	Session Management/Binding was modified.	Global	traffix
09/18/16 15:40:55	Session Management/Binding was modified.	Global	traffix
09/18/16 15:39:43	Session Management/Binding was modified.	Global	traffix
09/18/16 15:34:09	Session Management/Binding was modified.	Global	traffix
09/18/16 15:33:37	Session Management/Binding was modified.	Global	traffix
09/18/16 15:10:18	Session Management/Binding was modified.	Global	traffix
09/18/16 15:10:04	Session Management/Binding was modified.	Global	traffix
09/18/16 15:09:34	Session Management/Binding was modified.	Global	traffix
09/18/16 15:09:26	Session Management/Binding was modified.	Global	traffix
09/18/16 15:00:27	Session Management/Binding was modified.	Global	traffix
09/18/16 14:58:23	Session Management/Binding was modified.	Global	traffix

Table 85 presents a list of audited actions taken by SDC users.

#### **Table 84: Audit Entries Properties**

Column	Description
Time	The date and time on which the configuration change occurred.
Action	The configuration change.
Site	The site to which the configuration change was applies (or "Global" (EMS) if the configuration change was applied to all sites).
Performed By	The user that performed the configuration change.

#### To refresh the Audit table:

Click **Refresh**.

1.

### <sup>2.</sup> To restore a previous configuration mode:

Select the Audit entry you want to rollback.

#### Click Restore.

Note: In the EMS Web UI, all UI actions performed in both the EMS site and the SDC sites managed by the EMS site are displayed in the Audit list. You can roll back



an action performed on an SDC site using either an SDC or EMS Audit Web UI. You cannot roll back an action performed on an EMS site, using an SDC Audit Web UI. When performing an audit, after an EMS upgrade, you must restart the remote sites so that all audit data relating to the remote sites is displayed in the Audit screen.

A Warning: Selecting to rollback a specific audited action will roll back every audited action performed subsequently to the selected change (i.e.: every entry above the selected entry will rollback too).

### 6.1.2 Backup & Restore

The user may easily initiate a backup of the SDC's current configuration, creating a safe snapshot of the configuration and restore that configuration at any given moment.

#### To view the list of backup snapshots:

 Go to Administration > Backup And Restore. The Backup And Restore screen is displayed.

Table 86 presents a list of backup snapshots actions taken by the SDC users.

Column	Description
Time	The date and time on which the backup was performed.
Snapshot	The name of the backup snapshot, given by the performing user.
Performed By	The user that performed the backup.

#### Table 85: Backup Snapshot Properties

1.

#### To refresh the Backup And Restore table:

## <sup>1.</sup> Click **Refresh**.

#### To backup the current configuration and create a snapshot of SDC:

Click **Backup**. The Snapshot Description dialog box is displayed.



•	ease enter snapsh	ot description
~		1

#### Figure 47: Snapshot Description

Enter a meaningful description for the current SDC configuration.

- 2. Click **OK**. The new backup snapshot appears in the Backup Snapshots table.
- 3.

### To restore a backup snapshot:

- 1. From the backup snapshots table, select the snapshot you want to restore.
- <sup>2.</sup> Click **Restore**.

# 6.2 🕄 User Management

Note: If you are using a third-party LDAP authentication system, this Web UI section will be disabled.

To keep a secure system, SDC maintains an effective user management system, allowing privilege hierarchy through simple and effective user account management techniques. Each user is given a unique identity and a predefined set of privileges with which SDC may be configured.

The user management mechanism authenticates users according to usernames and passwords. SDC administrators can configure a password policy by setting password requirements.



Users are authorized according to their given roles, which can be configured with expiration dates. SDC administrators can add new users, remove existing users, or edit the roles or expiration dates of existing ones. In addition, SDC administrators can temporarily not allow a user access to the system, by "disabling" a user. In the event that a user is locked out, because the user exceeded the number of allowed login attempts within a certain time period, an SDC administrator can unlock the user's account.

Note: The functionality of administrators disabling user access is limited to user type "user." Other user types cannot be locked out.

Table 87 details the user roles and their privileges:

User Type	Privileges
Engineer	Write engineering scripts, view engineering statistics.
Admin	Perform Configuration changes, submit them and create new users via User Management.
Expert	Perform configuration changes and submit them.
User	View the configuration without performing any changes.

#### Table 86: User Type Privileges

#### 1. To create a new user in SDC Web UI:

Go to **Administration** > **User Management**. The User Management screen is displayed.

#### Figure 48: User Management

C Long					Site: SDC_Site	traffic 1 * Help * Ø ON
1 SDC	Dashboard Reports Topology	Flows Alarms Administra	ition			
Navigation	User Management					
Audit	🔾 Add 🗢 Remove 🗹 Edit 🔮 Enable ⊘ I	Sable 💼 Unlock 🔿 Preferences 📿 Refresh				Type Filter Text
Backup And Restore	Uter Name +	Roles	Account Expiration Date	Paceword Expiration Date	Status	
Tracing						
Message Prioritization	- John	Admin				
User Management	e testi	Expert		16-Feb-2018		
Threshold Management	traffix	Engineer		06-Dec-2018		
Data Dictionary	🗉 yana	Engineer	28-Feb-2018	13-Aug-2018		
External Lookup						

Table 88 presents a list of the SDC users.



#### Table 87: SDC Users

Column	Description
User Name	The user's unique identifier.
Roles	The list of privileges the user is assigned with.
Account Expiration Date	The date up to in which the user is authorized
Password Expiration Date	The date up to in which the password is in effect
Status	User is enabled/disabled

Click **Add**. The Add User dialog box appears

2.

#### Figure 49: Add User

User Name: *			
Password *		?	
Retype Password *			
Available Role:*	Engineer		• ?
Set user expiration			

3. 4.

7.

In User Name field, enter the user's unique identifier.

- 5. In **Password** field, enter the user's password and retype it in **Retype Password**6. field.
  - From the **Available Role** drop-down, select the role you want to assign to the user.
- 8. Select **Set user expiration date** and fill in the relevant date if you want the selected user to only have the privileges for a certain time period.

Click **Save**. The role is added to user's role list.

Repeat the above steps for each role you want to add to the list.

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Note: All roles below the selected user level are automatically assigned to the user.

#### To remove any user from the list:

Select the row of the user you want to remove.

Click Remove.

# 1. **To refresh the user list:**

2.

1.

2.

Click **Refresh**.

### 1. To edit a user's password or expiration date:

Select the user from the **User Name** list and click **Edit**. The Edit User dialog box appears.

### To enable/disable a user from accessing the system:

- 1. Select the row of the user you want to enable/disable.
- 2. Click **Enable/Disable**.

## **To unlock a user's account:**

Select the row of the user (who has been locked out of the system) that you want to unlock.

Click Unlock.

# 6.2.1 Configuring a Password Policy

SDC administrators (and engineers) can configure a password policy by setting password requirements and a lockout policy. The policy sets the required length and complexity of the password. In addition, SDC administrators (and engineers) can set password expiration periods and account lockout policies (that sets how many login attempts are allowed within a configured time period).



2.

3.

a.

e.

### To configure the password policy:

#### Go to Administration > User Management > Preferences.

The Preferences window opens with the default settings.

1. Configure any of the following fields:

Min	imum	password	length

Maximum	password	length
---------	----------	--------

- b. Password expiration (days)
- c. Warning expiration (days)
- d. Enforce history

Note: This sets the number of unique new passwords that have to be associated with a user account before an old password can be reused.

f.	Minimum lower case (a-z)
g.	Minimum upper case (A-Z)
п. i.	Minimum digits (1,2)
j.	Account lockout threshold – number of attempts
k.	Account lockout time – period in minutes for login attempts
	Auto unlock account– enables the auto unlock and defines the lockout
	period, after which the user will be able to login again

Click Save.

## 6.3 FTP servers

FTP Servers are used to retrieve information saved to the file server in the Offline Processing Mode. For more information, see *Appendix C: Offline Processing Mode*.



# 6.4 Applying Engineering Scripts

Engineering scripts can be used to troubleshoot the status (connectivity) of SDC components. Only users who are defined as engineers can apply engineering scripts to the following components:

- Cluster Nodes- to CPF, FEP and configuration manager components (SDC sites only)
- Web UI

Ļ

a.

b.

NMSWarning: Engineering scripts should only be applied in consultation with F5

# **To apply an engineering script to an SDC site:**

#### Go to **Administration > Engineering Scripts**.

- 1.
- To apply to a FEP, CPF, configuration manager component, select the following:
  - i. Cluster Nodes Engineering Script.
- ii. In the **Name** field, enter the SDC component name as it appears in the SDC
- Component Name column.
- c. To apply to a Web UI component, select **UI Engineering Script**.
  - To apply to a NMS Agent component, select NMS Engineering Script.

#### Click Submit. 1.

To apply an engineering script to an EMS site:

## <sup>b.</sup> Go to Administration > Engineering Scripts.

2.

2.

To apply to a Web UI component, select **UI Engineering Script**.

To apply to an NMS Agent component, select **NMS Engineering Script**.

Click Submit.

# **Appendix A: User Data Storage**

SDC allocates a special memory hook on which you may create and maintain simple and complex data structures. The memory hook is called User Data Storage. The User Data Storage is typically used to store cross-session data (e.g. client details).

The data structures in the User Data Storage may be used to store data in and draw data from, when needed. They are created and maintained via SDC's Flows and administration Groovy scripts.

There are two types of User Data Storage – Persistent and Transient. The transient User Data Storage is local to SDC and is kept within the SDC memory: it exists as long as SDC is ON and destroyed when SDC shuts down. The persistent storage is duplicated for persistency and Redundancy. The type of User Data Storage is configured throughout the SDC installation procedure. The selected type is referred to as the default type.

Since both data storage types are session-independent, the SDC user is responsible for their periodical clearance. The storage clearance interval should be set according to the data usage. For example: if, according to company's policy, the information may be accessible within the 24 hours following a business transaction, the user storage should be cleared once every 24 hours. The clearance interval also limits the volume of the data that can be stored.







The User Data Storage may be arranged in any data structure, the choice is up to the user's decision is expressed in the Groovy scripts that access the User Data Storage:

- Array
- Matrix
- Tree
- Etc.

1.

Traditionally, the way to manage the User Data Storage is:

	Getting an instance of the storage provider factory:
2.	<ul> <li>public static StorageProviderFactory getInstance();</li> </ul>
	Creating a table:
	<ul> <li>public <k, v=""> StorageProvider<k, v=""> createUserTable(String tableName);</k,></k,></li> </ul>
3. 4.	<ul> <li>public <k, v=""> StorageProvider<k, v=""> createUserTable(String tableName, long lifespan);</k,></k,></li> </ul>
	Performing table operations (see the following implementation example)
	Optionally retrieving a table:
	<ul> <li>public <k, v=""> StorageProvider<k, v=""> getUserTable(String tableName).</k,></k,></li> </ul>

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# A.1 Implementation Example

The following script is an example of performing table operations.

```
userTraceLogger.debug("test external storage started");
            def factory = StorageProviderFactory.getInstance();
            def id = System.currentTimeMillis();
            def keyList = new ArrayList();
            keyList.add("k1-" + id);
            keyList.add("k2-" + id);
            keyList.add("k3-" + id);
            userTraceLogger.debug( ("createUserTable");
            def createdTable = factory.createUserTable("myTable");
            userTraceLogger.debug("putNow/putAllNow");
            createdTable.putNow("test1-a-" + id, "t-1-a");
            createdTable.putNow("test1-b-" + id, "t-1-b");
            createdTable.putAllNow(keyList, "t-1-mult");
            userTraceLogger.debug("getUserTable");
            def table = factory.getUserTable("myTable");
            assert table.get("test1-a-" + id).equals("t-1-a") : "expected to find:
t-1-a but found: " +
            table.get("test1-a-" + id);
            assert table.get("test1-b-" + id).equals("t-1-b") : "expected to find:
t-1-b but found: " +
            table.get("test1-a-" + id);
           assert table.get("k1-" + id).equals("t-1-mult") : "expected to find: t-
1-mult but found: " + table.get("k1-"
            + id);
           assert table.get("k2-" + id).equals("t-1-mult") : "expected to find: t-
1-mult but found: " + table.get("k2-"
            + id);
           assert table.get("k3-" + id).equals("t-1-mult") : "expected to find: t-
1-mult but found: " + table.get("k3-"
            + id);
            userTraceLogger.debug("removeNow");
            table.removeNow("test1-a-" + id);
            table.removeNow("test1-b-" + id);
```



```
table.removeNow("k1-" + id);
assert table.get("test1-a-" + id) == null : "expected to find: null but
found: " + table.get("test1-a-" +
id);
assert table.get("test1-b-" + id) == null : "expected to find: null but
found: " + table.get("test1-a-" +
id);
assert table.get("k1-" + id) == null : "expected to find: null but
found: " + table.get("k1-" + id);
assert table.get("k2-" + id) == null : "expected to find: null but
found: " + table.get("k2-" + id) == null : "expected to find: null but
found: " + table.get("k2-" + id) == null : "expected to find: null but
found: " + table.get("k3-" + id) == null : "expected to find: null but
```

# A.2 API Data Storage

The following table describes the data storage API parameters.

Parameter	Definition	Param Key	Param Value	Param
Name				Timeout
public	Associates the specified value	The key with	The value to	
interface	with the specified key in this	which the	be associated	
StorageProvid	storage. If the storage previously	specified value is	with the	
er <k, v=""></k,>	contained a mapping for the key,	associated.	specified	
	the old value is replaced by the		key.	
	specified value. This operation is			
	non-blocking and is performed			
	asynchronously. If it fails, the			
	system logs a warning. This			
	operation uses a default timeout.			
boolean put(K	Associates the specified value	The key with	The value to	
key, V value)	with the specified key in this	which the	be associated	
	storage. If the storage previously	specified value is	with the	
	contained a mapping for the key,	associated.		

#### Table 88: API Data Storage Parameters



Parameter	Definition	Param Key	Param Value	Param
Name				Timeout
	the old value is replaced by the specified value. This operation is non-blocking and is performed asynchronously. If it fails, the system logs a warning.		specified key.	
boolean put(K key, V value, long timeout, java.util.conc urrent.TimeU nit timeUnit)	Associates the specified value with the specified key in this storage. If the storage previously contained a mapping for the key, the old value is replaced by the specified value. This operation is blocking and is performed synchronously. This operation uses a specified timeout.	The key with which the specified value is associated.	The value to be associated with the specified key.	Specifie d timeout
boolean putNow(K key, V value)	Associates the specified value with the specified key in this storage. If the storage previously contained a mapping for the key, the old value is replaced by the specified value. This operation is blocking.	The key with which the specified value is associated.	The value to be associated with the specified key.	
boolean putNow(K key, V value, long timeout, java.util.conc urrent.TimeU nit timeUnit))	Associates the specified value with the specified list of keys in this storage. If the storage previously contained a mapping for the key, the old value is replaced by the specified value. This operation is blocking and is performed asynchronously. If it fails, the system logs a warning.	The key with which the specified value is associated.	The value to be associated with the specified key.	The time (in seconds) to keep this element in the storage.



Parameter	Definition	Param Key	Param Value	Param
Name				Timeout
boolean putAll(List <k &gt; keys, V value)</k 	Associates the specified value with the specified list of keys in this storage. If the storage previously contained a mapping for the key, the old value is replaced by the specified value. This operation is blocking and is performed asynchronously. If it fails, the system logs a warning.	The key with which the specified value is associated.	The value to be associated with the specified key.	
boolean putAll(List <k &gt; keys, V value, long timeout, java.util.conc urrent.TimeU nit timeUnit)</k 	Associates the specified value with the specified list of keys in this storage. If the storage previously contained a mapping for the key, the old value is replaced by the specified value. This operation is blocking until all the values are located inside the external storage. It is performed synchronously.	The key with which the specified value is associated.	The value to be associated with the specified key.	The time (in seconds) to keep this element in the storage.
boolean putAllNow(Li st <k> keys, V value)</k>	Associates the specified value with the specified list of keys in this storage. If the storage previously contained a mapping for the key, the old value is replaced by the specified value. This operation is blocking until the all the values are located inside the external storage. It is performed synchronously.	The key with which the specified value is associated.	The value to be associated with the specified key.	The time (in seconds) to keep this element in the storage.
boolean putAllNow(Li				The time (in



Parameter	Definition	Param Key	Param Value	Param
Name				Timeout
st <k> keys, V value, long timeout, java.util.conc urrent.TimeU nit timeUnit) V get(K key)</k>	Retrieves an entry in the same way as get, except it does not update or reorder any of the internal constructs. i.e., expiration does not happen, and the entry is not considered as "touched".	The key under which the entry is stored. Return the entry, if it exists, or null if it does not exist.		seconds) to keep this element in the storage
V peek(K key)	Removes the mapping of a key from this map, if present. This operation is non-blocking and is performed asynchronously. If it fails, the system logs a warning.	The key that will be removed. Return the removed object in case of success, otherwise returns null.		
void remove(K key)	Removes the mapping of a key from this map, if present. This operation is blocking until the item is removed from the external storage. It is performed synchronously.	The key that will be removed. Return the removed object in case of success, otherwise returns null.		
void removeAll(Li st <k> keys)</k>		The list of keys to be removed.		



Parameter	Definition	Param Key	Param Value	Param
Name				Timeout
		Returns true in case of success.		



# **Appendix B: Supported Application Identifiers**

Table 90 describes the Supported Application Identifiers.

Application Name	Application ID	Vendor ID	Application Type
Base	0	IETF	Authentication and Accounting
NASREQ	1	IETF	Authentication
MobileIPV4	2	IETF	Authentication
BaseAccounting	3	IETF	Accounting
CC	4	IETF	Authentication
EAP	5	IETF	Authentication
SIP	6	IETF	Authentication
Relay	0xFFFFFFFFFL	IETF	Authentication and Accounting
Cx	16777216	3GPP	Authentication
Sh	16777217	3GPP	Authentication
Re	16777218	3GPP	Rating
Wx	16777219	3GPP	Authentication
Zn	16777220	3GPP	Authentication
Zh	16777221	3GPP	Authentication
Gmb	16777223	3GPP	Authentication
MM10	16777226	3GPP	Authentication
Pr	16777230	3GPP	Authentication
E4	16777231	ETSI	Authentication
Wa	-1	3GPP	Authentication
Wd	-1	3GPP	Authentication

#### **Table 89: Supported Application Identifiers**



Application Name	Application ID	Vendor ID	Application Type
Wg	-1	3GPP	Authentication
Wm	-1	3GPP	Authentication
Gi	-1	3GPP	Authentication and Accounting
Rx	16777236	3GPP	Authentication
Gq	16777222	3GPP	Authentication
Rq	16777222	ETSI	Authentication
Gx	16777238	3GPP	Authentication
Тх	16777236	3GPP2	Authentication
Ту	16777237	3GPP2	Authentication
Gxc	16777266	3GPP	Authentication
S9	16777267	3GPP	Authentication
Gxp	16777238	9	Authentication
Gy	4	3GPP	Authentication
Gz	-1	3GPP	Accounting
Rf	3	3GPP	Accounting
Ro	4	3GPP	Authentication
CMS	2	IETF	Authentication
S6b	99999	3GPP	Authentication
SCAP1	19302	193	Accounting
VFDCCA	4	NoVendor	Authentication
TSL	4	NoVendor	Authentication
PS	4	NoVendor	Authentication
S6a	16777251	3GPP	Authentication
S6d	16777251	3GPP	Authentication

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Application Name	Application ID	Vendor ID	Application Type
Hd	16777317	3GPP	Authentication
E2	16777231	3GPP	Authentication



# **Appendix C: Offline Processing Mode**

The SDC includes the functionality to write messages offline to .dat files for future use. This message mode – the "degraded" mode – is implemented by configuring a file server to store the messages.

The file server acts as a Diameter peer, where each message received by the file server is parsed. The first AVP defines the path of the degraded file. If the file exists, the message that is contained in the second AVP is saved to this file. If the file doesn't exist, the file server will create it.

The path name consists of the server peer name and group-id. Each file server can have up to 12 different links with the SDC – one link per peer server.

Each folder can have multiple files with .dat extensions and files with .tmp extensions.

If the file server crashes, when it starts up it looks for all .tmp files and renames them to .crash.

The files are rotated in two cases – when they reach the max number of messages per file or the file was open more the specified timeout. Both of these values are configurable.

The files in the File Server will be located by default in the /home/traffix/FileServer/root/FS1/ folder. When the CPF starts to send requests to the File Server, a new folder with the name of the degraded peer will be created and all requests that are sent to this peer will be located in the /home/traffix/FileServer/root/FS1/PEER-NAME/ folder. It will also create folders with the group-number for each group /home/traffix/FileServer/root/FS1/PEER-NAME/Group-Num/, and all files will be created based on the peer name and group.

The file name format can be configured. By default, it will be STRFX\_FDGPRS\_ID0\_T(time-stamp)\_(host-name-of-the file-server)\_GRP(groupnum)\_NUM(num-of-messages).dat



### To configure offline processing:

Configure a file server by performing the following steps:

Go to **Topology** > Remote Peers.

- 1. Click **Add**. The Add Peer wizard appears.
- 2. In the **Name** field, set the name for this peer.
- 3. In the **Protocol** field, select File.
- 5. Click Next.

4.

- 6. Set **Primary IP** of the File Server.
- <sup>7.</sup> Set **Primary Port** of the File Server.
- 8.
  9. In the Split By field, set the value on which the messages will be divided into groups.
- <sup>10.</sup> In the **Number of Groups** field, set how many group will be needed.
- In the FTP Server Name, select the FTP server for uploading the files from this peer.
- 13. Click **Finish**.

Go to **Routing** > **Routing**, and configure the file server as either a backup server in case the primary Diameter servers are not available, or as the primary server.



# **Appendix D: Decision Table Attributes**

The following table describes all SDC predefined attributes for various SDC entities which can be used in any of the decision tables, both in the condition fields and the selection configuration. Using the attributes in a decision table is the equivalent of calling the groovy methods getProperty(name) and setProperty(name, value). For example, using session.IS\_TRACEBLE in a routing table condition is the equivalent of the groovy method session.isTraceble() from groovy.

The Session entity also supports arbitrary user-defined attributes. You may, for example, configure (=set value) session.IMSI attribute in one of the decision tables, and use the attribute in any of the other decision table's conditions. You may also create and access dynamic properties of the Envelope entity. This entity has no predefined properties. The attributes can be chained. For example: request.SESSION.POOL.NAME.

Element	Property	Returned Value Type	Reading	Groovy equivalent (Read)	Writing	Groovy equivalent (Write)
Session	SESSIO N_ID	String	The session ID	session.getSe ssionId()	Cannot set	Cannot set
Session	MASTE R_SESS ION_ID	String	The master session ID if session should be resolved, null otherwise	session.getM asterSession( ).getSessionI d()	Cannot set	Cannot set
Session	CONTE XT_ID	String	The session ID of the master session if exists, otherwise returns the session ID	session.getC ontextId()	indicates the context to be used in a contextual load	session.setC ontextId()

**Table 90: Decision Table Rule Attributes**


Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent		equivalent
				(Read)	1.1	(Write)
					policy	
Session	IS_PER SISTEN T	Boolean	is session persisted in storage		indicates session persistence in storage	
Session	RELEA SE_POL ICY	Boolean	deprecated			
Session	IS_TRA CEABL E	Boolean	Is session traceable	session.isTra ceable()	Marks/unm arks session for tracing	session.setT raceable()
Session	SHOUL D_DUM P	Boolean	Should/ should not be dumped to file?	session.shoul dDumpMess age()	Indicates writing to a file	session.setS houldDump Message()
Session	SHOUL D_REPL ICATE	Boolean	should be replicated to another site (if SDC site is supported)		indicates session persistence and replication	
Session	DESTIN ATION_ PEER	Peer	Destination peer	session.getD estinationPee r()	Sets the destination peer	session.setD estinationPe er(peer)
Session	DESTIN ATION_ PEER_N AME	Name of destination peer	session.getDestinat ionPeerName()	Sets the destination peer	session.set Destination PeerName( )	



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent		equivalent
				(Read)		(Write)
Session	POOL	Pool	The selected pool	session.getP ool()	Cannot set	
Session	POOL_ NAME	String	Can also use POOL.NAME	session.getP oolName()	Cannot set	
Session	ROUTI NG_RO W_ID	String	ID of the selected routing row	session.getR outingRowId ()	Cannot set	
Session	SESSIO N_BIND ING_RO W_ID	String	ID of the selected session binding row	session.getSe ssionBinding RowId()	Cannot set	
Session	IS_STIC KY	Boolean	Is routing 'sticks' on session? The default value is True. if False, the session's routing should be calculated per message	session.isStic ky()	Set stickiness mode on session	session.setI sSticky()
Session	AUTOM ATIC_R ELEASE	Boolean	Should release session automatically in outgoing transformation (In Diameter: 1. STA, 2. CCA with CC- Request-Type TERMINATION/E VENT, 3. ACA	session.shoul dAutomatica llyRelease()	Sets automatic release of the session	session.setS houldAuto maticallyRe lease()



Value Typeequivalent (Read)equivalent (Read)equivalent (Read)equivalent (Reind)Image: Strop Event in the series of the series	
Image: series of the series	nt
SessionIDLE_SBooleanShould updatesession.shoulSetssession.shoulESSIONESSIONShould updatesession.shoulMarkhould RefreshTimhould RefreshTim	
Record-Type STOP/EVENT)Record-Type STOP/EVENT)Record-Type StopSessionIDLE_S ESSIONBooleanShould update session timeoutsession.shoulSetssession.shoul hould RefreshTim	
SessionIDLE_SBooleanShould updatesession.shoulSetssession.shoulESSIONsession timeoutdRefreshTimrefreshinghouldRe	
SessionIDLE_SBooleanShould updatesession.shoulSetssession.shoulESSIONsession timeoutdRefreshTimrefreshinghould Refreshing	
ESSION session timeout dRefreshTim refreshing houldRe	setS
	fres
_TIMEO upon request eoutOnGet() policy hTimeou	ıtO
UT arrival nGet()	
Peer NAME String The peer name peer.getNam Cannot set	
e()	
Peer         STATE         State.OPE         The peer state         peer.getState         Cannot set	
N, () explicitly	
State.BUS	
Υ,	
State.OUT	
_OF_SER	
VICE,	
State.CON	
NECTING,	
State.BIND	
ING,	
State.CLO	
SING,	
State.CLO	
SE	
Peer         PROFIL         String         The peer profile         peer.getPeer         Cannot set	
E_NAM name ProfileName	
E	
Peer         IS_DYN         Boolean         Is dynamically         peer.isDyna         Cannot set	
AMIC discovered mic()	



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent (Read)		equivalent (Write)
Peer	IS_SER VER	Boolean	Remote server or client	peer.isServer ()	Cannot set	
Peer	BINDIN G_NAM E	String	Key for peer binding ( inter- protocol session binding)	peer.getBind ingName()	Defines peer binding	peer.setBin dingName()
Peer	PROTO COL	Protocol	Remote node protocol (e.g: Protocol.Diameter)	peer.getProto col()	Cannot set	
Peer	IS_SEC URE	Boolean	Is peer secured	peer.isSecure	Cannot set	
Peer	PENDIN G_REQ UESTS	Integer	The number of pending requests	peer.getPend ingRequests Count()	Cannot set	
Peer	ROUND TRIP_TI ME	Long	Roundtrip time (in millis)	peer.getRoun dTripTimeM illis()	Cannot set	
Diamete r Peer	REMOT E_REAL M	String	The peer's realm as published by the other party	peer.getMeta Data().getRe almFromCap abilities()	Cannot set	
Diamete r Peer	REMOT E_HOST	String	The peer's host as published by the other party	peer.getMeta Data().getHo stFromCapab ilities()	Cannot set	
Diamete r Peer	LOCAL _REAL M		The peer's realm as configured by its	peer.getMeta Data().getLo	Cannot set	



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent		equivalent
			demoin en ite	(Kead)		(write)
			profile	dRealm()		
Discusto	LOCAL				Gunnal	
Diamete	LUCAL		The peer's host as	peer.getMeta	Cannot set	
I FCCI	_11051		domain or in its	calConfigure		
			profile	dHost()		
Diamete	SRR_VE	String	The peer's SRR	peer.getProp	Cannot set	
r Peer	RSION		version	erty("SRR_V		
				ERSION")		
Pool	NAME	String	The pool's name	pool.getNam	Cannot set	
				e()		
Pool	STATE	State.OPE	The pool's state	pool.getState	Cannot set	
		N,		0		
		State.CLO				
		SE,				
		OF SER				
		VICE				
Pool	SIZE	Integer	The number of	pool.size()	Cannot set	
			active servers			
Message	NAME	String	The massage's	message.get	Cannot set	
			name	Name()		
Message	LENGT	Integer	The message's	message.get	Cannot set	
	Н		length	MessageLen		
				gth()		
Message	IS_REQ	Boolean	Is a request	message.isRe	Cannot set	
	UEST			quest()		



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		(Read)		equivalent (Write)
Diamete r message	VERSIO N	Byte	The Diameter version	message.get Version()	Cannot set	
Diamete r message	IS_ERR OR	Boolean	Is a Diameter protocol error notification	message.isEr ror()	Cannot set	
Diamete r message	IS_PRO XIABLE	Boolean	Is the request proxiable	message.isPr oxiable()	Cannot set	
Diamete r message	IS_RET RANSM ITTED	Boolean	Is the message potentially retransmitted	message.isRe Transmitted( )	Cannot set	
Diamete r message	COMM AND_C ODE	Integer	The message's command code	message.get CommandCo de()	Cannot set	
Diamete r message	APPLIC ATION_ ID	Long	The application's ID	message.get ApplicationI d()	Cannot set	
Diamete r message	HOP_B Y_HOP_ ID	Long	The hop-by-hop ID	message.get HopIdentifie r()	Cannot set	
Diamete r message	END_T O_END _ID	Long	The end-to-end ID	message.get EndToEndId entifier()	Cannot set	
Diamete r message	IMSI	String	The Subscription- Id-Data when type is END_USER_IMSI	message.getI msi()	Cannot set	



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent (Read)		equivalent (Write)
Diamete r message	MSISD N	String	The Subscription- Id-Data when type is END_USER_E164	message.get Msisdn()	Cannot set	
Content	NAME	String	The content unit's name	content.getN ame()	Cannot set	
Diamete r AVP	CODE	Integer	The AVP's code	avp.getCode(	Cannot set	
Diamete r AVP	V_FLA G	Boolean	The vendor flag	avp.isVendor Id()	Cannot set	
Diamete r AVP	M_FLA G	Boolean	Is the flag mandatory?	avp.isMandat ory()	Cannot set	
Diamete r AVP	P_FLAG	Boolean	Is the flag protected?	avp.isEncryp ted()	Cannot set	
Diamete r AVP	LENGT H	Integer	The AVP's length	avp.getLengt h()	Cannot set	
Diamete r AVP	VENDO R_ID	Long	The vendor ID	avp.getVend orId()	Cannot set	
RADIUS Message	CODE	Integer	The message's code	message.get CommandCo de()	Cannot set	
RADIUS Message	IDENTI FIER	Integer	The message's identifier	message.get HopIdentifie r()	Cannot set	
RADIUS Message	LENGT H	Integer	The message's length	message.get Length()	Cannot set	



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent (Read)		equivalent (Write)
RADIUS Message	AUTHE NTICAT OR	Byte Array	The message's authenticator	message.get Authenticato r()	Cannot set	
RADIUS Attribute	TYPE	Integer	The attribute's type	attribute.get AttributeTyp e()	Cannot set	
RADIUS Attribute	LENGT H	Integer	The attribute's length	attribute.get AttributeLen gth()	Cannot set	
RADIUS Attribute	VENDO R_ID	Integer	Vendor ID of the attribute	attribute.get VendorId()	Cannot set	
RADIUS Attribute	TAG	Byte	Tag attribute	attribute.get Tag()	set tag attribute	attribute.set Tag()
Stack	NAME	Name of node	stack.getName()	cannot set	Cannot set	
Stack	STATE	state of stack: State.OPE N, State.CLO SE	stack.getState()	cannot set	cannot set	
Stack	UID	Instance ID of node		cannot set	Cannot set	
Stack	CPF_GR OUP_N AME	Group name of node		cannot set	Cannot set	



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent		equivalent
				(Read)		(Write)
HTTP	VERSIO	String	The HTTP Version	message.getP	Cannot set	Cannot set
Message	Ν		identifier	roperty("VE		
				RSION")		
HTTP	<header< td=""><td>String</td><td>Gets any header</td><td>message.get(</td><td>Cannot set</td><td>Cannot set</td></header<>	String	Gets any header	message.get(	Cannot set	Cannot set
Message	Name>		content from an	<header< td=""><td></td><td></td></header<>		
			HTTP message	Name>)		
НТТР	METHO	String	The HTTP	message.getP	Cannot set	Cannot set
Request	D		Method's name	roperty("ME		
			(Get, Post etc)	THOD")		
HTTP	URI	String	The HTTP URI	message.getP	Cannot set	Cannot set
Request			Field	roperty("URI		
				")		
HTTP	STATU	Integer	The HTTP	message.getP	Cannot set	Cannot set
Answer	S_COD		Answer's response	roperty("ST		
	Е		code	ATUS_COD		
				E")		
HTTP	REASO	String	The HTTP	message.getP	Cannot set	Cannot set
Answer	N_PHR		Answer's reason	roperty("RE		
	ASE		description	ASON_PHR		
				ASE")		



Element	Property	Returned Value Type	Reading	Groovy equivalent (Read)	Writing	Groovy equivalent (Write)
SS7 Message	OPERA TION_C ODE	Integer	TCAP Component (usually GSM- MAP) command code	message.getP roperty("OP ERATION_ CODE")	N/A	Cannot set
SS7 Message	ERROR _CODE	Integer	TCAP Component (usually GSM- MAP) error code	message.getP roperty("ER ROR_CODE ")	N/A	Cannot set
SS7 Message	DESTIN ATION_	Boolean	Shall message be routed by SCCP	message.getP roperty("DE	N/A	message.set Property("D



Value TypeValue Typeequivalent (Read)equivalent (Read)ROUTE _ON_G TROUTE _ON_G TImage according to the Global TitleSTINATION _ROUTE_O N_GT")ESTINATION _ROUTE_O _N_GT")SS7 MessageDESTIN ATION_ GT_AD DRESSString The called global title numbermessage.getP roperty("DE STINATION _GT_ADD _GT_ADD _GT_ADD DRESSNA Message.set Property("DE STINATION _GT_ADD _GT_ADD DRESSmessage.set Property("DE STINATION _GT_ADD _GT_ADD _GT_TRA _NSLA TION_T TYPEmessage.set Property("DE STINATION _GT_TRA _NSLA TION_T TYPEmessage.set Property("DE STINATION _GT_TRA _SLATION_T _GT_TRA _NSLA TION_T TYPEmessage.set Property("DE STINATION _GT_TRA _SLATION_T _GT_TRA _SLATION_T _GT_TRA _NSLATION_TYPEmessage.set Property("DE STINATION _GT_TRA _SLATION_TYPE"MA _MESsage.set Property("DE _STINATION_TYPE"message.set Property("DE _STINATION_TYPE"SS7 MessageDESTIN ATION_TYPEThe numbering plan attribute of plan attribute o	Element	Property	Returned	Reading	Groovy	Writing	Groovy
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ANANG_PLAN")SS7DESTINIntegerThe encodingmessage.getPN/Amessage.setMessageATION_scheme attribute ofroperty("DEProperty("DGT_ENthe destinationSTINATIONESTINATICODINglobal title_GT_ENCOON_GT_EG_SCHEMEIntegerEME")_SCHEME"		NG_PL			ERING_PLA		UMBERIN
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MessageATION_scheme attribute of scheme attribute ofroperty("DEProperty("DGT_ENthe destinationSTINATIONESTINATIONCODINglobal title_GT_ENCOON_GT_EG_SCHLDING_SCHNCODINGEMEEMEEME")_SCHEME"	SS7	DESTIN	Integer	The encoding	message.getP	N/A	message.set
GT_ENthe destinationSTINATIONESTINATICODINglobal title_GT_ENCOON_GT_EG_SCHLANCODING_SCHNCODINGEMEEMEEME")_SCHEME"	Message	ATION_		scheme attribute of	roperty("DE		Property("D
CODINglobal title_GT_ENCOON_GT_EG_SCHDING_SCHNCODINGEMEEMEEME")_SCHEME"		GT_EN		the destination	STINATION		ESTINATI
G_SCHDING_SCHNCODINGEMEEME")_SCHEME"		CODIN		global title	_GT_ENCO		ON_GT_E
EME EME") _SCHEME"		G_SCH			DING_SCH		NCODING
		EME			EME")		_SCHEME"
)							)



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent		equivalent
				(Read)		(Write)
SS7	DESTIN	Integer	The NOA (nature	message.getP	N/A	message.set
Message	ATION_		of address)	roperty("DE		Property("D
	GT_NA		attribute of the	STINATION		ESTINATI
	TURE_		destination global	_GT_NATU		ON_GT_N
	OF_AD		title	RE_OF_AD		ATURE_O
	DRESS_			DRESS_IND		F_ADDRES
	IND			")		S_IND")
SS7	DESTIN	Integer	The GT Indicator	message.getP	N/A	message.set
Message	ATION_		attribute of the	roperty("DE		Property("D
	GT_IND		destination global	STINATION		ESTINATI
	ICATOR		title	_GT_INDIC		ON_GT_IN
				ATOR")		DICATOR"
						)
SS7	ORIGIN	Integer	The GT Indicator	message.getP	N/A	message.set
Message	ATION_		attribute of the	roperty("ORI		Property("O
	ROUTE		destination global	GINATION_		RIGINATI
	_ON_G		title	ROUTE_ON		ON_ROUT
	Т			_GT")		E_ON_GT"
						)
SS7	ORIGIN	String	The calling global	message.getP	N/A	message.set
Message	ATION_		title number	roperty("ORI		Property("O
	GT_AD			GINATION_		RIGINATI
	DESS			GT_ADDES		ON_GT_A
				S")		DDESS")
SS7	ORIGIN	Integer	The translation	message.getP	N/A	message.set
Message	ATION_		type attribute of	roperty("ORI		Property("O
	GT_TR		the origin global	GINATION_		RIGINATI
	ANSLA		title	GT_TRANS		ON_GT_TR
	TION_T			LATION_T		ANSLATIO
	YPE			YPE")		N_TYPE")



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent		equivalent
				(Read)		(Write)
SS7	ORIGIN	Integer	The numbering	message.getP	N/A	message.set
Message	ATION_		plan attribute of	roperty("ORI		Property("O
	GT_NU		the origin global	GINATION_		RIGINATI
	MBERI		title	GT_NUMBE		ON_GT_N
	NG_PL			RING_PLA		UMBERIN
	AN			N")		G_PLAN")
SS7	ORIGIN	Integer	The encoding	message.getP	N/A	message.set
Message	ATION_		scheme attribute of	roperty("ORI		Property("O
	GT_EN		the origin global	GINATION_		RIGINATI
	CODIN		title	GT_ENCOD		ON_GT_E
	G_SCH			ING_SCHE		NCODING
	EME			ME")		_SCHEME"
						)
SS7	ORIGIN	Integer	The nature of the	message.getP	N/A	message.set
Message	ATION_		address (NOA)	roperty("ORI		Property("O
	GT_NA		attribute of the	GINATION_		RIGINATI
	TURE_		origin global title	GT_NATUR		ON_GT_N
	OF_AD			E_OF_ADD		ATURE_O
	DRESS_			RESS_IND")		F_ADDRES
	IND					S_IND")
SS7	ORIGIN	Integer	The GT Indicator	message.getP	N/A	message.set
Message	ATION_		attribute of the	roperty("ORI		Property("O
	GT_IND		origin global title	GINATION_		RIGINATI
	ICATOR			GT_INDICA		ON_GT_IN
				TOR")		DICATOR"
						)
SS7	ORIGIN	Integer	The Origin	message.getP	N/A	message.set
Message	ATION_		Subsystem Number	roperty("ORI		Property("O
	SSN			GINATION_		RIGINATI
				SSN")		ON_SSN")



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent		equivalent
SS7 Message	DESTIN ATION_ SSN	Integer	The Destination Subsystem Number	message.getP roperty("DE STINATION _SSN")	N/A	message.set Property("D ESTINATI ON_SSN")
GTP' Message	CODE	Integer	The GTP' message command code	message.getP roperty("CO DE")	N/A	message.set Property("C ODE")
GTP' Message	IDENTI FIER	Object	The GTP' message sequence ID	message.getP roperty("IDE NTIFIER")	N/A	message.set Property("I DENTIFIE R")
GTP' Message	LENGT H	Integer	The GTP' message length	message.getP roperty("LE NGTH")	N/A	N/A
GTP' Message	VERSIO N	Integer	The GTP' message version ID	message.getP roperty("VE RSION")	N/A	N/A
GTP' Message	ORIGIN _PEER	String	The GTP' message's origin peer address	message.getP roperty("ORI GIN_PEER")	N/A	message.set Property("O RIGIN_PE ER")
LDAP Message	OPERA TION	Integer	The LDAP operation code	message.getP roperty("OP ERATION")	N/A	N/A
LDAP Message	COMM AND_C ODE	Integer	The LDAP operation code	message.getP roperty("CO MMAND_C ODE")	N/A	N/A



Element	Property	Returned	Reading	Groovy	Writing	Groovy
		Value Type		equivalent		equivalent
				(Read)		(Write)
LDAP	DN	Integer	The DN attribute	message.getP	N/A	N/A
Request			of LDAP request	roperty("DN		
				")		



## **Appendix E: Configuring LDAP Authentication**

You can configure the SDC to recognize external LDAP users for SDC user login. This is done by accessing an external LDAP server. This access is authenticated by updating the security file (*ldap/applicationContext-security.xml*) and by configuring the LDAP parameters in the *ldap-config.properties* file.

#### To enable LDAP user login:

Note: Steps 1-3 must be done on the two master Installers.

Go to the /srv/salt/5.2 <version number>/webui folder.

- Copy the *ldap/applicationContext-security.xml* to *applicationContext-security.xml* to *applicationContext-security.xml* under the current *webui* folder.
  - 3. Open the *ldap/ldap-config.properties* file to change the default parameters.

#### To enable user login using an external LDAP server:

4.

Edit the following attributes (in the table below) in the *ldap-config.properties* file (as applicable):

Note: You must change the default parameters, unless noted for a specific parameter. This file has the following limitations:

Spaces are not allowed at the end of a row.

Certain characters are defined in the file format with specific attributes. Therefore, when the value contains one or more of the following characters, preface it with the '\' symbol, as follows:

Instead of '=', use '\='.

Instead of ':', use '\:'.

Instead of '\', use '\\'.



Attribute	Description	Mandatory	Example
url	The address, port, and root directory of the LDAP server against which the authentication will be performed.	Yes	Idap\://Idap- ca.lab.traffixsystems.com\:389
second.url	A second for the LDAP server, for fail-over scenarios.	No	ldap\://ldap- ca.lab.traffixsystems.com\:636
ldap.base	The LDAP base directory on the LDAP server	Yes	dc = lab, dc = traffix systems, dc = com
manager.dn	The LDAP server username.	Yes	cn=Manager,dc=lab,dc=traffixsyst ems,dc=com
password	The LDAP server password.	Yes	ENC(wTkETma1KbgAFlJb9RmY8e k34bX4WT4m)
def.group.search.base	The base DN under which the LDAP integration should look for matches for the user DN.	No	ou\=groups          Image: Note: When empty, the search is performed from the LDAP root
group.search.filter	The attribute type and value used by the search filter in the group.search.base. The filter is either by the user DN (0) or by the username (1).	Yes	memberUid\={1} Default: uniqueMember={0}
group.role.attribute	The attribute to check for matching entries	Yes	cn

#### Table 91: LDAP Attributes



Attribute	Description	Mandatory	Example
user.search.base	The base directory under which the LDAP integration should look for matches for the user's id.	No	ou\=users          Image: Note: When empty, the search is performed from the LDAP root
user.search.filter	The LDAP search filter used to match the user's id to an attribute of an entry located under defined base directory.	Yes	(uid\={0})
search.subtree	Defines if searches can also performed on sub-trees in the LDAP directory	Yes	true
role.prefix	The prefix that will be added to the value found in group- role-attribute. This is needed to create a Spring Security authority object.	Yes	ROLE_ Note: There is no need to change this default value.
password.encoder	The password encryption	No	shaPasswordEncoder
role.user.read	Groups of users with read only permissions.	Yes	users
role.expert.execute	Groups of users with execute permissions	Yes	admin, expert
role.rnd.manage	Groups of users with permissions to manage engineering scripts.	Yes	admin
authenticationStrateg y	The authentication processing behavior.	Yes	default – defines clear text and SSL startTLS – defines the start TLS behavior SSL – defines SSL with a certificate



Attribute	Description	Mandatory	Example
trust.store	The location of the security certificate.	Yes Note: Only for the startTLS and SSL authenticati on strategies	C\:\\Temp\\sslkey.jks
trust.store.password	The password of the security certificate.	Yes Note: Only for the startUS and SSL authenticati on strategies	ENC(W4WStHUig4GJkm5QR2PNa coFQb8Fcbu1)

4. <sup>L</sup>

Run the following command on one master Installer:

#### salt "\*" state.highstate

#### **Removing LDAP Authentication**

After allowing LDAP user login, you can revert the Web UI authentication to the original SDC login configuration.

#### To disable LDAP user login:

# 5.

Note: Steps 1-2 must be done on the two master Installers.

Go to the /srv/salt/5.2 <version number>/webui folder.



Copy the *default/applicationContext-security.xml* to *applicationContext-security.xml* under the current *webui* folder.

Run the following command on one master Installer:

6.

salt "\*" state.highstate

7.



### Glossary

The following tables list the common terms and abbreviations used in this document.

Term	Definition
Answer	A message sent from one Client/Server Peer to the other following a request message
Client Peer	A physical or virtual addressable entity which consumes AAA services
Data Dictionary	Defines the format of a protocol's message and its validation parameters: structure, number of fields, data format, etc.
Destination Peer	The Client/Server peer to which the message is sent
Geo Redundancy	A mode of operation in which more than one geographical location is used in case one site fails
Master Session	The session for which the routing selection is performed based on the routing rules (Slave Sessions are applied with routing rules inherited from the Master Session)
Orchestrator	A workflow management solution to automate the creation, monitoring, and deployment of resources in your environment
Origin Peer	The peer from which the message is received
Pool	A group of Server Peers
QCOW2	A file format for disk image files
RADIUS	Remote Authentication Dial In User Service
REST	Representation of a resource between a client and server (Representational State Transfer)
Request	A message sent from one Client/Server peer to the other, followed by an answer message

#### Table 92: Common Terms



Term	Definition
RPM	RPM Package Manager
Salt-API	Manages and communicates between an Orchestrator and network master and minion servers
SDC Site	The entire list of entities working in a single site
Server Peer	A physical or virtual addressable entity which provides AAA services
Session	An interactive information interchange between entities
Slave (Bound) Session	A session which inherits properties from a master session
Transaction	A request message followed by an answer message
Tripo	Session data repository
vCenter	Vmware Virtual Infrastructure tool for centralized management of multiple hypervisors and enabling functionalities
Virtual Server	A binding point used by SDC to communicate with the Remote Peers (Clients and Servers)

#### Table 93: Abbreviations

Term	Definition
ААА	Authentication, Authorization and Accounting
ACL	Access Control List
AF	Application Function
АРІ	Application Programming Interface
AVP	Attribute Value Pair
CLI	Command Line Interface
CPF	Control Plane Function
DEA	Diameter Edge Agent



Term	Definition
DRA	Diameter Routing Agent
EMS Site	Element Management System Site
FEP-In	In-Front End Proxy
FEP-Out	Out-Front End Proxy
НА	High Availability
HSS	Home Subscriber Server
НТТР	Hypertext Transfer Protocol
IaaS	Infrastructure as a Service
IMS	IP Multimedia Subsystem
JMS	Java Message Service
КРІ	Key Performance Indicator
LDAP	Lightweight Directory Access Protocol
LTE	Long Term Evolution
MME	Mobility Management Entity
NGN	Next Generation Networking
Node	Physical or virtual addressable entity
OAM	Operation, Administration and Maintenance
OCS	Online Charging System
OVF	Open Virtualization Format
PCEF	Policy and Charging Enforcement Function
PCRF	Policy and Charging Rules Function
PLMN	Public Land Mobile Network
SCCP	Signaling Connection Control Part

Glossary



Term	Definition
SCTP	Stream Control Transmission Protocol
SDC	Signaling Delivery Controller
SNMP	Simple Network Management Protocol
SS7	Signaling System No. 7
ТСР	Transmission Control Protocol
TLS	Transport Layer Security
UDP	User Datagram Protocol
UE	User Equipment
URI	Universal Resource Identification.
VIP	Virtual IP
VM	Virtual Machine
VNFC	Virtualized Network Function Component
VPLMN	Visited Public Land Mobile Network
Web UI	Web User Interface
WS	Web Service