F5 Business Continuity and Disaster Recovery Programs Overview

F5's Board of Directors, executive leadership, management, and employees are committed to effective business continuity, disaster recovery, and crisis management planning. F5's global preparedness and response programs align with corporate priorities and are organized around five guiding principles:

Safety and Welfare of Employees	Availability of Managed Services	Support of Products & Responsiveness to Customers	External Communications	Resumption of Sustained Operations

F5's Business Continuity Management Policy and Program Framework are key to ensuring Business Continuity Objectives are clearly articulated and followed during F5's day-to-day business operations.

F5's Business Continuity Planning is based on an enterprise-wide Business Impact Assessment (BIA). The BIA identifies critical business processes that have the potential, if disrupted, to result in a major impact to overall business operations, reputation, and/or profitability of F5. The BIA takes into consideration critical resources necessary for sustained operation and strategies to compensate for the loss or unavailability of: Facilities/Locations, Key Personnel, IT Applications, and 3rd Party Service Providers.

Governance and assurance of F5's Business Continuity Management Program is overseen by F5's Senior Director of Business Continuity and a Business Continuity Manager. Per policy, the Incident Response Plan, Business Impact Assessment, and BC Plans, are updated annually or within 60 days of a material change to business operations. F5 follows industry standard practices in validating plans through a variety of exercises or drills. Post Incident Reviews are conducted after real events and exercises to further improve recovery strategies and procedures. Program components are subject to internal audit.

F5's Incident Response Team (IRT) is at the core of the program. The IRT represents the experience necessary from functional key aspects of the business and geographical location to drive timely decision making and execution of continuity and recovery activities. This team is responsible for assessing and gathering situational information, activating the BC Plan, and communicating status to Executive Leadership and Board of Directors. The IRT meets regularly to focus on continuous improvement of the incident response plans to ensure roles, responsibilities, and strategies are documented, clear, communicated, and updated.

F5's disaster recovery planning provides for prompt restoration of basic operational capabilities of enterprise-critical computing, network, and telecommunications services. Investments in High Availability (HA) technology, quality hardware, and redundant systems, help ensure that localized problems do not impact critical systems services. Remote and geographically dispersed employees and identification of critical applications (via BIA) allow for efficient and expedited recovery in the event of a disruption.